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Summary - Action plans

Completed	On track	Not on track	Changed	Ongoing	Not started
21	101	0	5	68	0

Early action

The *Early Action: Queensland Mental Health Promotion, Prevention and Early Intervention Action Plan 2015-17* realises a commitment to implement actions focused on mental health promotion, prevention and early intervention... [Read more](#)

See the Early Action Action Plan

Completed	On track	Not on track	Changed	Ongoing	Not started
8	54	0	0	37	0

Alcohol and other drugs

The *Queensland Alcohol and Other Drugs Action Plan 2015-17* aims to prevent and reduce the adverse impact of alcohol and other drugs on the health and wellbeing of Queenslanders... [Read more](#)

See the Alcohol and other drugs Action Plan

Completed	On track	Not on track	Changed	Ongoing	Not started
6	26	0	3	19	0

Suicide Prevention

The *Queensland Suicide Prevention Action Plan 2015-17* aims to reduce suicide and its impact on Queenslanders... [Read more](#)

See the Suicide prevention Action Plan

Completed	On track	Not on track	Changed	Ongoing	Not started
7	21	0	2	12	0

Early action 01

Agency: Department of Education and Training

Action Status: Action commenced and on track

Priority area: Start Well

Action: Establish seven new integrated early years services in priority locations across Queensland (Lockhart River, Gordonvale, Blackall, Barcaldine, Inala, Redlands and Tara) to support children and families to access integrated services which meet their needs and circumstances, including early childhood education and care, family support and child and maternal health services.

Implementation:

- The Government is investing over \$14 million to establish seven new integrated Early Years Services (EYS) at Gordonvale, Lockhart River, Barcaldine, Blackall, Inala, Tara and Redlands.
- Construction has been completed and services are now operational in Gordonvale, Lockhart River, Barcaldine and Blackall and Inala.

Next steps:

- A service provider will be appointed in late 2016 to operate the Tara service which is due for completion in late 2017.
- Community consultation commenced in June 2016 to finalise service delivery and design options for the new Redlands service. The outcomes will guide the establishment of the new service which is expected to be operational in mid to late 2017.

Early action 02

Agency: Department of Education and Training

Action Status: Action complete

Priority area: Start Well

Action: Develop and implement a new Queensland Kindergarten Inclusion Disability Support program that increases the funding and support currently available for assisting children with suspected or diagnosed disabilities to access and participate in kindergarten.

Implementation:

- A new Queensland Kindergarten Inclusion Disability Support Program – the Disability Inclusion Support for Queensland Kindergartens (DISQK) has been developed and opened for applications on 27 January 2016.
- The DISQK program supports children with diagnosed or suspected disability to actively participate in a kindergarten program. The funding can be used to implement inclusive programs and practices, establish routines and enable curriculum adjustments to support access and active participation of children with disabilities in the kindergarten program.
- DISQK provides kindergarten services with access to three different levels of funding: Primary - \$2,000, Targeted - \$5,000 and Intensive \$8,000 and additional funding to services which support children with particularly complex needs associated with one or more disability.
- DISQK funding is a contribution to the overall costs associated with the inclusion of children with disabilities.

More information:

- <http://deta.qld.gov.au/earlychildhood/service/grants/disability-grant.html>
- <http://www.qld.gov.au/about/how-government-works/state-budget-economy/investment/available-funding/?query=&FundingType=&Category=&Agency=DET>

Next steps:

- Action completed

Early action 03

Agency: Department of Education and Training

Action Status: Action commenced and on track

Priority area: Start Well

Action: Lead a cross-agency pilot program with the Department of Communities, Child Safety and Community Services to enhance existing intensive family support services with additional early childhood development programs led by qualified early childhood teachers. The program will support children and families with multiple and complex needs in Brisbane, Bundaberg, Cairns, Ipswich, Toowoomba, and Townsville.

Implementation:

The Government is investing over \$2.5 million to trial the integration of early childhood development into existing intensive family support services in six locations across the State. These services assist families with children aged birth to five years who are experiencing multiple and complex issues of disadvantage, such as homelessness and domestic violence. The early childhood development support programs are specifically designed to:

- support the learning, social and emotional development of children affected by complex issues of disadvantage;
- work with parents to improve their relationships and interactions with their children; and
- support families to transition to early childhood education and care services and/or school.

This trial is a unique, cross-government initiative between the Departments of Education and Training and Communities, Child Safety and Disability Services. All six providers have been appointed with the 12 month service delivery phase commencing in January 2016. An independent, external evaluator has been appointed to examine outcomes for families and to inform and improve future service model design and program performance.

Next steps:

- The pilot is due to conclude in December 2016.

Early action 04

Agency: Department of Education and Training

Action Status: Action complete

Priority area: Start Well

Action: Implement the Platforms Project in three priority locations including Gympie, Laidley/Hatton Vale and the Gold Coast to provide service providers and community stakeholders, including families with young children, with the knowledge and skills to coordinate, strengthen and evaluate local early childhood education initiatives and outcomes.

Implementation:

- The Department of Education and Training and the Murdoch Children's Research Institute delivered the Platforms Project in Gympie, Laidley/Hatton Vale and Burleigh/Miami communities.
- In total, 107 representatives from the early childhood sector and/or community members participated in the Platforms Project with over 51 completing Platforms Project Training in September 2015.
- In addition, a tailored Platforms Training package was delivered in Townsville in August 2015.
- The Institute completed mentoring in December 2015 and evaluation, reporting and translation in March 2016.
- A Platforms Project final report was provided in March 2016 detailing key outcomes, learnings to maximise the sustainability and increase the effectiveness of the Platforms Project in existing and future sites.

More information:

- http://www.rch.org.au/ccch/research-projects/Queensland_Platforms_Project/

Next steps:

- Action completed

Early action 05

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action commenced and on track
Priority area:	Start Well
Action:	Undertake a two year trial of the Triple P Positive Parenting Program to give Queensland families free voluntary access to a range of programs including an online program, topic-specific seminars, parent discussion groups and one-on-one consultations, to more intensive, small group-based and individual programs.

Implementation:

- The Queensland Government has committed \$6.6 million over two years to provide free access to the Triple P Positive Parenting Program, for all Queensland parents with children aged from birth to 16 years.
- The two-year target is access provided to 140,000 parents and 1,150 Triple P trainers across the state.
- Triple P is delivered through Fast Start seminars in local communities (125 to date), workbooks, group sessions, one-on-one intensive consultations, and online modules.
- Triple P International has established partnerships to deliver training to Indigenous communities.
- At 31 July 2016, approximately 19,000 parents had benefited from the program.

More information:

<http://www.triplep.net/glo-en/home/>

Next steps:

- The trial will continue into 2016-17.
- An independent evaluation of the delivery of Triple P to Queensland families will occur in 2016-17.
- Triple P International have recruited more than 80 partner organisations which will be the primary vehicle for program delivery in the second year of the initiative.

Early action 06

Agency: Queensland Mental Health Commission

Action Status: Action commenced and on track

Priority area: Start Well

Action: Trial and evaluate the Perinatal Mental Health Awareness Project. The Commission has partnered with Women's Health Queensland Wide Inc. to develop a systemic approach to improving the mental health and wellbeing of expectant parents. The project aims to increase the provision of mental health and mental illness information across all points of the public maternity services service system from initial contact through to delivery and aftercare including antenatal classes. The active role of parents with a lived experience of perinatal mental illness in the provision of mental health information and support will be investigated. The project also aims to embed actions to promote early access to clinical and non-clinical support and interventions. This includes enhanced linkages to peer led antenatal support and community based services. The Perinatal Mental Health Awareness Project will run concurrently with a project funded by the Statewide Maternity and Neonatal Clinical Network (SMNCN).

Implementation:

In 2015 the Commission partnered with Women's Health Queensland Wide (Women's Health) to strengthen education and support for expectant and new parents by people with a personal experience of mental illness during the perinatal period. Through planning the revised *Perinatal Mental Health and Wellness Project* expanded to include the Queensland Centre for Perinatal Mental Health and aims to enhance service delivery during pregnancy and into the first year after birth provided by clinical personnel, non-government organisations, and peer workers with lived experience of perinatal mental health. It aims to increase mental health and mental illness information across all points of the public maternity services service system from initial contact through to delivery and aftercare including antenatal classes. Two interrelated projects has resulted:

- Queensland Centre for Perinatal Mental Health Project will strengthen and embed within the clinical service system the skills, knowledge and practices for quality and effective approaches.
- Women's Health Project will strengthen the role of the non-government sector in supporting the mental health and wellbeing of expectant and new parents.

The projects are being conducted in collaboration with the State-wide Maternity Neonatal Clinical Network perinatal mental health project.

Next steps:

The project is critically reviewing, evaluating, improving and documenting existing promising practice within the public Redcliffe Maternity Services. The project will make recommendations on enhancing and expanding practice that improves the mental health and wellbeing of expectant and new parents to other public maternity services sites in Queensland. It is due to report in December 2016.

Early action 07

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Start Well
Action:	Support the Queensland Centre for Perinatal and Infant Mental Health to co-ordinate, further develop and trial a six-week perinatal and infant mental health day program. The program was successfully piloted in 2009 and is for women presenting with perinatal mental health difficulties in the first year after birth. Weekly sessions focus on mental health psycho-education, support, play, attachment(bonding),mothercraft skills such as settling and feeding, and encouraging peer support. The program will be delivered collaboratively by adult mental health, infant mental health and child health clinicians.

Implementation:

- Research Project officer recruited.
- Day program trial sites scoped and negotiated with two HHSs participating in the program including, Cairns and Townsville. Research working group established.
- Day Program review completed and updated manual endorsed.
- All research processes and procedures developed and endorsed by the Children's Health Queensland (CHQ) Hospital and Health Service (HHS) Research Academic Unit and participating HHS research governance officers.
- Research National Ethics Application Form and site specific agreements completed and approved.
- Funding agreements signed and funds transferred for purposes of the research.
- Governance, training and supervision processes established and in place for the commencement of the Day Program groups.
- All resources acquired and sites to run the Day Programs in Townsville and Cairns established.
- Required clinician training completed and ongoing supervision process implemented
- Research data base established.
- A Day Program group (one of three) was completed in both Cairns and Townsville with positive feedback received from clinicians and participants.

More information:

Nil

Next steps:

- Day Program (group two) to commence by the end of July. Day Program (group three) to commence around September and finish late November.
- All research data to be entered by late December 2016.
- Data analysis to commence late December 2016.
- Research report to be finalised by end of February 2017.
- All necessary research ethics processes to be completed by end of February 2017.
- Research publications to commence after February 2017.

Early action 08

Agency: Department of Education and Training

Action Status: Action ongoing

Priority area: Start Well

Action: Support integrated early childhood development services to ensure families can access the right service at the right time. This includes: Four Early Years Centres (EYC) and ten satellite centres, purpose built to provide children and their families with access to early childhood education and care, child and maternal health and family and parenting support services. Children and Family Centres (CFC) servicing ten Aboriginal and/or Torres Strait Islander communities, providing early childhood and family support services, delivered in centre-based and/or community settings. The program supports and promotes the wellbeing of Aboriginal and Torres Strait Islander children within their extended family and cultural community. Child and Family Hubs in 25 communities that combine local services to improve health, education, care and safety for children and families in communities across Queensland.

Implementation:

An early childhood strategic objective for the Department of Education and Training is to support development and implementation of integrated service delivery models that provide access to early childhood education and care, family support and child and maternal health services, for children and families in Queensland. In 2015-16, the Department of Education and Training:

- funded a range of integrated services across Queensland, including:
 - \$9.4M per annum for Early Years Centres (EYCs) in 14 communities;
 - \$9.4M per annum for 10 Children and Family Centres (CFCs); and
 - \$2.8M per annum for 25 Child and Family Support Hubs (Hubs).
- supported capacity building for an additional 16 Child and Family hubs through a commitment of an additional \$743,000 across these services.

More information:

Information on funded integrated services are available on the websites below:

- EYCs - <http://www.qld.gov.au/families/babies/childcare/family/pages/earlyyears.html>
- CFCs - <http://www.qld.gov.au/families/babies/childcare/family/pages/hubs.html>
- Hubs - <http://www.qld.gov.au/families/babies/childcare/family/pages/hubs.html>

Next steps:

Action completed

Early action 09

Agency: Department of Education and Training

Action Status: Action ongoing

Priority area: Start Well

Action: Provide the Queensland Kindergarten Funding Scheme (QKFS) Plus Kindy Support subsidies for low socio-economic and other vulnerable families.

Implementation:

- QKFS Plus Kindy Support subsidy provides additional funding support to eligible families to help them access low or no-cost kindy. This subsidy is available in addition to the standard QKFS subsidy and is paid directly to the Approved Kindergarten Program Provider (KPP).
- A family is eligible for the subsidy if they present an Australian Government Health Care Card (HCC), Veterans Affairs Card or Australian Government Pension Concession card with automatic HCC entitlements. Foster families with a HCC may also claim the subsidy; children who identify as Aboriginal or Torres Strait Islander on their enrolment form (no further evidence is required); or families who have three or more children of the same age, enrolled in the same year may also claim the subsidy.
- To ensure the subsidy is targeted to families in need, additional subsidy loadings are applied for services in low socio-economic areas as determined by the Socio-Economic Indexes for Areas (SEIFA).
- The SEIFA subsidy is provided for all eligible children participating in the kindergarten program to further reduce costs to parents.

More information:

- <https://www.business.qld.gov.au/industry/service-industries/child-care/qld-kindergarten-funding-scheme/subsidies>
- <http://www.qld.gov.au/about/how-government-works/state-budget-economy/investment/available-funding/?query=&FundingType=&Category=&Agency=DET>

Next steps:

- The Queensland Kindergarten Funding Scheme is ongoing.

Early action 10

Agency:	Department of Education and Training
Action Status:	Action complete
Priority area:	Start Well
Action:	Improve access to kindergarten for children in rural and remote locations through eKindy, Transport Solutions program and kindergarten programs in remote Aboriginal and Torres Strait Islander communities.

Implementation:

Queensland Kindergarten Funding Scheme (QKFS)

- QKFS provides approved providers with grants as a contribution towards the cost of delivering the program and other subsidies available to eligible families to ensure cost is not a barrier to access.
- The remote area subsidy aims to attract and retain qualified early childhood teachers to deliver the program.

eKindy

- eKindy is a distance education program for isolated children who cannot access a centre-based kindy program. It is delivered by the Brisbane School of Distance Education and through state schools of distance education across the state.
- The program is supported by a qualified early childhood teacher based on 15hrs of kindy/week over 40 weeks/year.

Transport Solutions Initiative

- Grants are provided to service providers to purchase and operate transport or provide transport assistance to families where distance is a barrier to participation in kindy.

Remote Kindergarten Pilot

- The pilot began in Term 1, 2016 and will continue for the rest of the school year to test the delivery of kindy in a composite classroom setting in remote communities.
- 35 children are participating across 11 schools.
- An impact assessment is being undertaken and will inform future arrangements and options to provide kindy in remote communities.

More information:

- The Queensland Government investment portal: <http://www.qld.gov.au/about/how-government-works/state-budget-economy/investment/available-funding/?query=&FundingType=&Category=&Agency=DET>

Next steps:

- Completed

Early action 11

Agency: Department of Education and Training

Action Status: Action complete

Priority area: Start Well

Action: Assist the inclusion of children with suspected or diagnosed disabilities in a kindergarten program through the Specialised Equipment and Resources for Kindergarten program, the current Disability Support Funding Program and the New Queensland Kindergarten Inclusion Disability Support Program.

Implementation:

- The Specialised Equipment and Resources for Kindergarten (SERK) program provides professional resources, specialised equipment and professional advice to support the inclusion of children with disability/additional needs in Queensland Government approved kindergarten services.
- The Department of Education and Training provides program funding to Noah's Ark Inc. to provide a range of specialised equipment and resources to sessional kindergarten programs to assist children with disability.
- This equipment aims to provide access, participation and safe manual handling of children with disability and additional needs and Aboriginal and Torres Strait Islander backgrounds in the educational program and environment.

More information:

<http://www.noahsark.net.au/services/Equipment%20Lending%20Pool/kindergarten-serk-program>

Next steps:

- Completed

Early action 12

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action commenced and on track
Priority area:	Start Well
Action:	Support the mental health and wellbeing of children in out-of-home care over their life course by: implementing comprehensive health and developmental assessments to identify and develop responses to children and young people's physical and mental health and wellbeing needs, and improving priority access to health care services for young people who are leaving, or have left, the care system.

Implementation:

The Department of Communities, Child Safety and Disability Services (DCCSDS) has contracted KPMG to develop a new model for assessing and managing the health and wellbeing needs of children and young people in out-of-home care. KPMG will identify an evidence base and design options for a new model of comprehensive health and development assessments and management planning and undertake a feasibility study for bulk health insurance for children and young people subject to ongoing statutory intervention. DCCSDS has extended/varied contracts with Queensland Health (QH) until 30 June 2018 to provide specialist therapeutic services to children and young people in out-of-home care who have complex and extreme needs. These contracts require QH to:

- extend provision of services to children and young people whose placements are not secure, where services are critically required;
- ensure culturally sensitive services are available for Indigenous children and young people and the allocation of appropriate resources in proportion with the level to which they are represented in the statutory system; and
- increase the focus on providing services to infants who are vulnerable to developing mental health needs.

The DCCSDS is consulting with the Department of Premier and Cabinet and other government agencies to develop options for providing priority access to children and young people in out-of-home care.

Next steps:

- KPMG will design a health and developmental assessment and management system for children in care.
- The department will identify options that enable early identification of mental health needs and provision of therapeutic health services to children at an earlier stage of intervention and to help families care for their children safely at home.
- The department will facilitate workshops to determine service response options available to provide priority access to children in care.

Early action 13

Agency: Queensland Health

Action Status: Action ongoing

Priority area: Start Well

Action: Provide child health services to all families across Queensland with children and young people (0-18) and offer support, enhanced services, and referral for a range of issues including where mental health concerns have been identified.

Implementation:

Hospitals and Health Services continue to provide child health services to support the health needs of children and young people.

More information:

Nil

Next steps:

The Department of Health will provide a copy of the early action plan to the Queensland Child and Youth Clinical Network, asking members to share the plan with their community child health services and for services to review existing referral processes, if necessary.

Early action 14

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Start Well
Action:	Provide antenatal health assessments for all women accessing public health services which focus on identifying mental health difficulties, alcohol and drug use, domestic and family violence or financial stress. This will include, where required, referrals to appropriate services to address issues identified through the assessment process made with the person's consent.

Implementation:

- The Pregnancy Health Record (PHR) is provided to all women who attend antenatal care at public hospitals and in shared care arrangements.
- The mother's mental/emotional history is assessed to ascertain whether an identified issue is current or something that has happened in the past as well as identifying if treatment is occurring for depression, an eating disorder or postnatal depression.
- Psychosocial history provides an opportunity for referral to a mental health service/s if required.
- Psychosocial history provides a prompt to discuss and commence Safe Start Psychosocial Assessment Record (SAFE start assessment)
- The SAFE start assessment includes - an assessment of the risk factors which include lack of support and/or recent stressors e.g. financial problems, someone close to them dying, low self-esteem, anxiety, mental health problems, relationship problems, trauma from childhood, domestic violence or child safety issues and a detailed follow up and referral plan developed .
- The PHR advertises the 13 Health number and Domestic Violence Hotline
- A brief assessment of smoking, alcohol and/or drug use is completed e.g. number of cigarettes, number of drinks per day, other drugs. A positive response to these questions triggers the completion of Tobacco and Drug and Alcohol Screening.

More information:

The pregnancy health record can be viewed at https://www.health.qld.gov.au/caru/pathways/docs/pregnancy_rec.pdf

Next steps:

The PHR is currently being reviewed and is expected to be endorsed at the Statewide Maternity and Neonatal Network meeting. Questions regarding the use of the PHR will be included in the next Maternity Patient Experience Survey.

Early action 15

Agency: Queensland Health

Action Status: Action ongoing

Priority area: Start Well

Action: Provide specialist Perinatal Mental Health Services (PIMHS) in five Queensland Hospital and Health Services: Metro North, Metro South, Gold Coast, Townsville, and Darling Downs. These services support women, their partners and families in the perinatal period (from conception to two years after birth). PIMHS's work creatively and collaboratively to maximise benefits for families along the perinatal mental health continuum, from promotion and prevention to treatment and recovery. For example, Metro North PIMHS partners with the Redcliffe Hospital midwifery service and a consumer-led organisation to support antenatal education on Emotional Preparation for Parenthood. Darling Downs PIMHS provides secondary consultation via telehealth from Toowoomba for health practitioners working in the rural south-west.

Implementation:

- Perinatal Mental Health Services (PMHS) were provided in five Queensland Hospital and Health Services in 2015-16, including Metro North, Metro South, Gold Coast, Townsville, and Darling Downs.
- These positions provide ongoing workforce development support, work closely with midwifery departments in their HHS around screening and referral and continue to develop innovative pathways to care for consumers across the spectrum of health care, primary through to tertiary service delivery.
- These services were instrumental in the development and implementation of an update to the Consumer Integrated Mental Health Application (CIMHA) in relation to capturing data on consumers who are referred to mental health services for perinatal issues. This has allowed a clearer picture of the referrals across Queensland for perinatal mental health.
- Two PMHS (Townsville and Cairns) are participating in a trial of a Perinatal and Infant Mental Health (PIMH) Day Program. The PIMH Day Program adds to the continuum of care for women with perinatal mental illness, by reducing the need for inpatient care and providing more intensive support than community services can provide on discharge from inpatient care.

More information:

Nil

Next steps:

- Queensland Health will continue to provide PMHS in five Queensland Hospital and Health Services in 2016-2017.
- Two PMHS (Townsville and Darling Downs) will participate in an innovative digital mental health promotion and prevention research trial of the use of SMS text messages for parents who are consumers of these mental health services in 2016-17.

Early action 16

Agency: Queensland Health

Action Status: Action ongoing

Priority area: Start Well

Action: Enable the Queensland Centre for Perinatal and Infant Mental Health (QCPIMH) to provide state-wide consultation, liaison and cross-sectoral support to advance perinatal and infant mental health, with a focus on the priority areas of promotion and prevention, workforce development and capacity-building, service planning and implementation, and research and evaluation.

Implementation:

- There is a service agreement in place between the Department of Health and each HHS for the provision of public health services. The service agreement defines the services that are to be provided by the HHS and the funding to be provided to the HHS for the delivery of these services.
- The Department of Health continued to fund QCPIMH in 2015-16 through the service agreement with CHQ HHS.

More information:

Website <http://www.childrens.health.qld.gov.au/qcpimh/>

Next steps:

The Department of Health will continue to provide funding to support the operation of the QCPIMH in 2016-17.

Early action 17

Agency:	Queensland Health
Action Status:	Action ongoing
Priority area:	Start Well
Action:	Provide 0-4 Child and Youth Mental Health Service (CYMHS) and 0-4 Family Support Services that provides clinical services for infants and pre-school aged children living with severe and complex issues that impact on their mental health and development. The multidisciplinary team, incorporating psychiatry, psychology, social work, speech pathology, music therapy and nursing, uses the Choice and Partnership Approach (CAPA) to work with infants and families, encouraging the development of secure attachment and the foundations for good mental health. The 0-4 CYMHS provides services in the family's own home, with clinic-based visits also available. 0-4 CYMHS is co-located with 0-4 Family Support Service, a home-visiting service for families at risk of entering the child protection system. Volunteers are supported by a co-ordinator and the clinical service to assist families to parent their children more safely. The 0-4 Family Support Service, formerly known as the Parent Aide Unit, has proven its effectiveness and sustainability over more than 30 years.

Implementation:

Zero to Four CYMHS

- General Practitioners or other service providers can refer infants and young children, living in the Brisbane area, during the antenatal period and until the child is 4 years old, if not yet at school.
- The team collaborates with other health, education and non-government organisations to deliver recovery focussed mental health interventions to infants, young children and their families.
- Zero to Four CYMHS provides consultation and liaison services to other Hospital and Health Services developing and establishing infant services in their HHS state wide.
- Zero to Four CYMHS also provides training, supervision and support to other service providers across the CYMHS sector about infant mental health practice.

Zero to Four family Support Service

- The Zero to Four Family Support Service is funded by the Department of Communities, Child Safety and Disability Services. Referrals are accepted by organisations working with families who reside in the northern and western suburbs of Brisbane.
- Recruitment of an additional 7 family support volunteers in 2015, increased the capacity of the service to 13 volunteers providing targeted family support to families
- Family Support Volunteers under the guidance of the Coordinators provide support to 16 families.

More information:

Nil

Next steps:

Zero to Four CYMHS

- This program is ongoing.
- The interventions are reviewed regularly to ensure that they encompass contemporary practice developments.
- Collaborative partnerships continue to be developed with other health, education and non-government agencies.

Zero to Four family Support Service

- The Zero to Four Family Support Service is an ongoing service currently funded until June 30, 2018.

Early action 18

Agency:	Queensland Mental Health Commission
Action Status:	Action commenced and on track
Priority area:	Start Well
Action:	Partner with beyondblue to support dissemination and uptake of information and resources for new and expectant parents. Partner with beyondblue to support dissemination and uptake of information and resources for new and expectant parents: 'Mind the Bump' mindfulness meditation app to help new and expecting parents support their mental and emotional wellbeing. Just Speak Up website to help parents learn how others manage mental health issues during pregnancy and early parenthood, and provides opportunities for parents to tell their own story. The beyondblue 'guide to emotional health and wellbeing during pregnancy and early parenthood' booklet. 'Dad's handbook: A guide to the first 12 months'. 'Healthy Dads' project to support the mental health and wellbeing of new fathers. This project promotes resilience and wellbeing in new fathers, improves recognition of psychological distress, and promotes help-seeking for those new fathers experiencing psychological distress. Online training modules for health professionals to support early detection and effective management of perinatal depression.

Implementation:

The Commission on behalf of the Queensland Government continues to support the *beyondblue* partnership as part of a long standing commitment. The funding provided gives Queensland access to *beyondblue's* suite of resources, programs and activities aimed at:

- Reducing the impact of depression, anxiety and suicide by supporting people to protect their mental health and recover when they are unwell
- Reducing people's experience of stigma and discrimination
- Improving people's opportunities to get effective support and services at the right time.

The Commission has established quarterly coordination meetings to strengthen liaison and communication and also participated on a *beyondblue* State and Territories planning forum. The Queensland Mental Health Commissioner is an observer on the *beyondblue* Board. Information from *beyondblue* indicates that during 2015-16 an increasing number of Queenslanders were accessing their websites, with over 1.2 million visits across all their websites (an increase of around 25 per cent from 2014-15). This included increased visits to the youth *beyondblue* website with over 80,000 visits as well as a substantial increase in Queenslanders visiting the Heads Up website (around 40,000 visits).

Next steps:

A beyondblue funding agreement for 2016 – 2010 has been finalised. A review is planned of beyondblue resources, programs and initiatives with the purpose of designing a strategy to strengthen awareness and engagement among key Queensland stakeholders to improve access and utilisation.

Early action 19

Agency:	Department of Education and Training
Action Status:	Action commenced and on track
Priority area:	Develop and Learn Well
Action:	Increase the Department of Education and Training staff capacity for better early detection and support of mental health problems and disorders in students through: Implementation of the Mental Health Hub of Capability (MHHC), a web based resource that provides support to teachers, school leadership teams and regional staff to build mental health literacy and capacity to keep students with mental health difficulties engaged in their educational program. Further development and provision of mental health training for school staff to identify individuals at risk, and to guide appropriate responses.

Implementation:

The Department of Education and Training (DET) has established eight Mental Health Coaches across the State with one in each region and one in central office. Mental Health Coaches provide leadership and direction in the planning and implementation of mental health and wellbeing initiatives. This includes:

- development and promotion of training for teachers, school leaders and guidance officers for early detection, responses for at risk students and implementing whole school approaches to mental health and wellbeing;
- development of networks with internal and external stakeholders to implement staff wellbeing strategies and programs to address staff stressors which may hinder best practice teaching and the ability to support students with mental health needs;
- provision of high quality, evidence based mental health first aid education to school staff including delivering Youth Mental Health First Aid in schools and working with partner agencies e.g. Evolve, headspace, Ed-LinQ and Child Youth Mental Health Service to deliver training to schools.

DET has established the Mental Health Resource Hub on its intranet site, which provides an online centre of information to support guidance personnel, principals and school leadership teams on a wide range of mental health and wellbeing topics.

Next steps:

The Mental Health Resource Hub will be reviewed and updated regularly. The Mental Health Coaches will continue to:

- implement strategies to enhance the understanding of mental health in schools for the members of the school community;
- increase staff awareness of the importance of promoting a positive school culture;
- contribute to the development of an online training course for teachers to promote; and support mental health for students.

Early action 20

Agency:	Department of Education and Training
Action Status:	Action complete
Priority area:	Develop and Learn Well
Action:	Extend the Success Coach Initiative in an additional eight schools to work as a mentor, advocate and facilitator for students identified as disengaging from school to optimise their wellbeing, develop positive relationships and maintain links with family and key community agencies.

Implementation:

- The Success Coach Initiative commenced in 10 high schools in the Ipswich-West Moreton region at the beginning of the 2015 school year to provide students, who were identified as being at-risk of disengaging from the school environment, with mentoring, advocacy and facilitation support.
- In July 2015, the Success Coach Initiative was expanded to include 8 high schools in the Logan-Redlands area. Success Coaches began working in these schools at varying times ranging from August 2015 to January 2016.
- The 8 schools in the Logan-Redlands area with a Success Coach are:

1. Marsden State High School
2. Shailer Park State High School
3. Woodridge State High School
4. Springwood State High School
5. Loganlea State High School
6. Wellington Point State High School
7. Upper Coomera Secondary College
8. Flagstone State Community College

Next steps:

- N/A – action completed

Early action 21

Agency:	Department of Education and Training
Action Status:	Action commenced and on track
Priority area:	Develop and Learn Well
Action:	Develop an Indigenous Education Action Plan that prioritises inclusion of culture and identify, symbolism and belonging.
Implementation:	

- The Advancing Aboriginal and Torres Strait Islander education and training action plan is currently being developed.

Next steps:

- N/A

Early action 22

Agency:	Queensland Family and Child Commission
Action Status:	Action commenced and on track
Priority area:	Develop and Learn Well
Action:	Trial the practical application of Creature Quest as a wellbeing measure for children in primary school and those in families receiving family support services. Creature Quest is an interactive game, developed by Griffith University researchers, that provides a robust and reliable measure of wellbeing for children in prevention programs, schools and communities. The trial, commencing in Semester 1 2016, will test practical application of the tool in schools to measure individual wellbeing and provide aggregate results to schools. It will also test practical application as a pre- and post-intervention measure in family support services. The trial will be undertaken with children participating in Logan area primary schools and with children in families receiving family support services from non-government service providers. It will be delivered as a partnership between the Queensland Family and Child Commission; the Department of Communities, Child Safety and Disability services; the Department of Education and Training; and Griffith University.

Implementation:

The interactive game has been renamed from Creature Quest to Rumble's Quest. The Project involves 3 distinct phases: Phase 1: Griffith University - Support and Revalidation

- Griffith University undertook to make upgrades the 'Clowning Around' measurement tool to 'Rumble's Quest', including re-validation and the development of training and support materials. The Queensland Family and Child Commission (QFCC) and Department of Communities, Child Safety and Disability Services (DCCSDS) provide funding for this phase.
- The QFCC provided a research officer to GU between July 2015 and January 2016 to help develop support materials and assist with the validation. The QFCC officer is trained in administering the tool.
- The final part of this phase is running behind schedule as the reporting software was not completed and delivered on time. It is expected that this will be ready for use in August 2016.
- In preparation for Phase two the QFCC has met with and established relationships with the three schools, and three non-government organisations (NGOs) providing support to vulnerable children and families in the trial area.
- The QFCC has developed a partnership with the Communities for Children (CfC) implementation team in the trial area and will work with the CfC as well as GU in relation to the implementation of Rumble's Quest in schools.

More information:

Information about Rumble's Quest can be found at the Realwell.org.au website.

Next steps:

Phase 2: QFCC Pilot Trial and Evaluation – Baseline/Pre-Service Measurement

- The trial was due to be rolled out in Semester 1 2016, however due to delays in phase one, this will now occur in Semester 2 2016.
- This will identify the challenges and perceived benefits of using the tool from the perspectives of the principals and teachers in schools; and the management and support staff in the NGOs.

Phase 3: QFCC Pilot Trial and Evaluation – Assess Change, and Perceived Usefulness of the tool after 12 months *August 2017 – December 2017*.

Early action 23

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action commenced and on track
Priority area:	Develop and Learn Well
Action:	Engage with young people and youth services to establish whole of government and community priorities to improve social and economic opportunities for young Queenslanders.

Implementation:

- A range of engagement mechanisms occurred during March and April 2016 to provide input to inform the future whole-of-government Queensland Youth Strategy (QYS) - online survey; Future Building Forums; stakeholder forums; government sector.
- Young people from diverse backgrounds were provided an opportunity to engage (rural and remote communities; with disability; identified as being lesbian, gay, bisexual, transgender and/or intersex (LGBTI).
- Commentary from the survey and feedback from the forums, as well as statistical evidence is being reviewed to validate the advice provided by young people over the course of the engagement and will inform the draft structure of the Strategy.
- Agencies across government have been provided with feedback from the QYS engagement as relevant to respective portfolios to identify potential actions and case studies for inclusion in the QYS.

More information:

Given the preference for young people to engage via digital channels including social media, options for the delivery of the strategy and future engagement via digital platforms are being considered.

Next steps:

- Deliver a Queensland Youth Strategy before the end of 2016 which reflects feedback provided by young people and other stakeholders through the engagement mechanisms.

Early action 24

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action ongoing
Priority area:	Develop and Learn Well
Action:	Invest in a new youth support service model, and supporting resources, to enable existing organisations assist young people connect to positive family support, engage in training or education, lead a healthy and violence-free life, and have a safe and stable place to live.

Implementation:

- The Department of Communities, Child Safety and Disability Services provided \$19.5 million to 95 community services to support young people in building connection to their families and the community. Funded Youth Support services target young people aged 12 to 18 years who are at risk of disconnection. Services aim to connect young people to positive family support, education or employment, and to find a safe, stable place to live.
- Training workshops held state-wide between May and July 2016 provided clarity on practice issues and reporting requirements. Online modules available also provide training in the use of the data reporting system.
- The Program team reviews implementation of the new model by monitoring quarterly reports to gauge how successfully service providers are meeting their current targets.
- Through close collaboration with regional staff and services across Queensland, the program area will continue to work to monitor the youth support program to ensure young people achieve positive life outcomes.

More information:

<https://www.communities.qld.gov.au/communityservices/youth/youth-support...>

Next steps:

- The Department of Communities, Child Safety and Disability Services is considering increasing the target age range from 18 to 25 years, as young people in this age bracket are accessing services. Changes to the age range and other proposed modifications will necessitate enhancements to the online database.
- Implementation will also involve evaluation of service type allocations and output targets. This will ensure consistency, value for money and ensure service agreements accurately reflect service provision.

Early action 25

Agency:	Department of Justice and Attorney-General
Action Status:	Action commenced and on track
Priority area:	Develop and Learn Well
Action:	Reform the youth justice system to ensure it is more responsive to issues impacting on young people's offending behaviour with an improved focus on mental health needs. This will involve a focus on evidence-based responses to young people's mental health needs including the delivery of timely assessment and coordinated interventions by youth justice and partner agencies. The development of robust referral pathways for early assessment and effective treatment of young people on community orders will be an essential element of these interventions. In that context, Youth Justice will examine the application of trauma informed care with the intent of initially trialling this way of working with young people in detention in 2015-16 before rolling it out across the State in future years.

Implementation:

In 2015-16 Youth Justice has:

- Developed a Trauma-Informed framework. Training has been delivered to approximately 50% of staff throughout Queensland to improve frontline capacity to identify and support young people who have been affected trauma;
- Introduced legislation that allows police and courts to refer at-risk young people to diversionary restorative justice interventions;
- Designed and delivered training to staff throughout Queensland to work with lesbian, gay, bisexual, transgender and intersex (LGBTI) young people. LGBTI people are overrepresented among populations living with mental illness;
- Continued development of a practice framework that incorporates early intervention services;
- Adopted a brief screening tool to assess and appropriately treat at-risk young people who come into brief contact with the youth justice system (such as at court);
- Partnered with Queensland Health to deliver a range of assessments to young people in detention centres.

Next steps:

Youth Justice will continue to:

- Develop the Youth Justice Practice Framework over the coming two years;
- Roll out trauma-informed practice in detention centres over the coming three years.

Early action 26

Agency:	Department of Science Information Technology and Innovation
Action Status:	Action commenced and on track
Priority area:	Develop and Learn Well
Action:	Support a project to improve understanding of effective approaches for building mental health and resiliency among high-school students in rural areas through trialling and evaluating the Building Resilient Schools Project. The project is funded by the Queensland Government Accelerate Scheme and led by the University of Central Queensland in collaboration with the Department of Education (Central Queensland Region) and the Queensland Mental Health Commission.

Implementation:

The 'iCare' program has been developed by grant recipient, Central Queensland University (CQU) to help young people build resilience. CQU provides Progress Reports to the Department of Science, Information Technology and Innovation, with the following key achievements noted for 2015-16:

- iCare-Rural has been delivered successfully in 25 schools (1,050 students) across Central, Western and Coast Queensland. Stakeholders have been interviewed/questioned, with plans to do more in-depth face-to-face interviews later in 2016.
- All students completed questionnaires designed to assess resilience, help-seeking, social support and well-being at three separate points of the study. The quantitative data is now ready for analysis.
- The lead researcher has presented on the project at a number of education/health conferences in Australia and overseas.
- Four journal articles have been submitted and are under review.

To date, Queensland Government has provided funding of \$183,273 (excluding GST) to this project.

More information:

Further information is available at <http://icare-rural.com.au/>

Next steps:

The project will be completed within 6 months. Activities & expected outcomes include: Plan & implement promotion & dissemination approaches Presentation of findings to school stakeholders Preparation of media reports with key achievements, journal articles & abstracts for mental health and one schools conferences Provide information sessions & introductory workshops with interested schools to scale the program up further & encourage diffusion through all Queensland schools.

Early action 27

Agency: Queensland Mental Health Commission

Action Status: Action commenced and on track

Priority area: Develop and Learn Well

Action: Renew and identify options to expand the reach of the Ed-LinQ Initiative. The Queensland Mental Health Commission will work with Children's Health Queensland and all health and education partners to review the scope and operational model of Ed-LinQ. This includes considering the appropriate model for areas not currently serviced by the program with particular focus on ways Ed-LinQ can provide support to schools, children and young people in rural and remote Queensland.

Implementation:

The Queensland Ed-LinQ Initiative was established in 12 Hospital and Health Services (HHSs) under the Queensland Plan for Mental Health 2007-2017 to improve the early detection and collaborative management of mental health issues affecting school-aged children and young people. In 2015 the Commission contracted Children's Health Queensland Hospital and Health Service Child and Youth Mental Health Service (CYMHS) to consult with health, education, primary care and community stakeholders to renew, embed and expand Ed-LinQ. Children's Health Queensland CYMHS has held a state-wide forum, convened a cross sectoral reference group and working groups to inform the development of a renewed model for school and health collaboration in the early detection and intervention for mental health issues affecting school-aged children and young people. Information and recommendations are also being formulated regarding expansion of the Ed-LinQ program to HHSs without the program and a sustainable approach to the development of health and education workforce capabilities for collaborative early detection and management.

Next steps:

A report outlining the proposed renewed Ed-LinQ model and recommended approach to implementing the model state-wide including in HHSs that do not have a current Ed-LinQ program will be provided to the Commission in September 2016.

Early action 28

Agency:	Queensland Mental Health Commission
Action Status:	Action commenced and on track
Priority area:	Develop and Learn Well
Action:	Continue and expand the Ed-LinQ Cross sectoral Workforce Program which provides skills based training jointly to professionals from the mental health, education and primary care service systems including guidance officers and other school support staff and mental health workers. The 2015-16 Workforce Program will extend delivery of the workshops to rural and remote parts of the State.

Implementation:

The Ed-LinQ Workforce Program enhances capacity of health and education to collaboratively support early intervention for children and young people experiencing mental health problems and illness through the local delivery of a suite of two-day workshops. Service providers with a role in the support and management of mental health problems participate jointly. The 2015-16 funding agreement with PD Plus included expansion to where the Ed-LinQ initiative is not implemented. Sixteen workshops were delivered:

- 6 Non-suicidal self-injury in adolescents workshops in Harvey Bay, Bundaberg, Roma, Townsville, Torres and Cape (in Cairns) and Brisbane South
- 3 Assessment and management of anxiety in children and young people workshops in Sunshine Coast, Toowoomba and Redcliffe Caboolture
- 2 Diversity: Mental distress and wellbeing in three groups of young people (Aboriginal and Torres Strait Islander young people, same sex attracted young people, and culturally and linguistically diverse young people) workshops in Mount Isa and Rockhampton
- 5 Assessment and management of mood disorders in children and young people workshops in Townsville, Cairns, Ipswich, Logan and Brisbane North

The workshop evaluations reveal high level of satisfaction and steady improvement in interagency relations

Next steps:

The Ed-LinQ Cross sectoral Workforce Program is funded by the Commission until December 2017.

Early action 29

Agency:	Queensland Family and Child Commission
Action Status:	Action commenced and on track
Priority area:	Develop and Learn Well
Action:	Implement the 'Talking Families' (public education campaign) to encourage parents and families to talk about the pressures of parenting and to seek help when they need it. The campaign is part of a broader reform program for child protection in Queensland that aims to refocus efforts on early intervention and strengthening families and communities so that children and young people are able to stay safely in the home. It is a five year social marketing campaign with the first phase launched in November 2014.

Implementation:

Baseline research

- Commissioned IPSOS to undertake a large-scale baseline study of more than 4,000 Queensland adults to understand what drives help-seeking, help-offering and help-accepting behaviours of Queenslanders.
- Commissioned University of Southern Queensland (USQ) to examine cultural differences in the role of family and community-level risk and protective factors on parental empowerment, informal and formal help seeking.
- Commissioned IPSOS to undertake research into behaviours and workplace culture of service providers.
- These results will be used to support and inform the development of the second phase of the Talking Families campaign, which is expected to be released in the second quarter of 2016/17.

Talking Families Facebook

- Continue to promote and encourage discussions about parenting through the Talking Families Facebook page.
- Page has over 16,000 followers, and has reached approximately 2.3 million people.

oneplace Community Services Awareness Campaign

- Campaign to increase access to and awareness of services meeting the needs of vulnerable Queensland children and families.
- Campaign resulted in a more than 1200% increase in visits to the oneplace directory.

More information:

For more information about 'Talking Families', visit talkingfamilies.qld.gov.au and <https://www.facebook.com/talkingfamiliesqld>.

Next steps:

Deliver a range of community education activities and resources (including social marketing and grass-roots/peer-to-peer and large-scale campaigns, reports, articles, fact sheets, videos and social media content) to:

- promote the responsibility of families and communities to protect and care for children and young people
- improve access to services meeting the needs of vulnerable children and families
- inform and educate the community about the child protection system.

Early action 30

Agency:	Department of Education and Training
Action Status:	Action ongoing
Priority area:	Develop and Learn Well
Action:	Support and develop senior guidance officers in regions and guidance officers in schools, as lead staff managing and responding to student mental health concerns.

Implementation:

- The Department of Education and Training (DET) has commenced the state-wide roll out of Skills-based Training on Risk Management for suicide prevention and postvention (STORM) training, in collaboration with headspace, to Mental Health Coaches and secondary school Guidance Officers (GOs) and Senior Guidance Officers (SGOs).
- Information has been disseminated to GOs and SGOs on DET's Mental Health Resource Hub. The Hub provides an online centre of information to support guidance personnel, principals and school leadership teams on a wide range of mental health and wellbeing topics from whole school preventative approaches to targeted interventions for individual students.
- DET has partnered with Child and Youth Mental Health Service through the Ed-LinQ initiative to provide high quality, evidence based, mental health training opportunities to GOs and SGOs.
- DET's procedure, Supporting Student's Mental Health and Wellbeing, has been updated. SGOs and GOs have been informed of the revised process that needs to be undertaken in schools to facilitate the development, implementation and periodic review of a Personalised Learning Plan for students with a suspected or diagnosed mental health difficulty.

Next steps:

- Information relevant to SGOs and GOs on wellbeing and mental health initiatives, training opportunities, and research on best practice will continue to be disseminated and promoted state-wide through the Mental Health Resource Hub.
- Suitable suicide prevention and postvention training for primary SGOs and GOs will be sourced and delivered in 2017.

Early action 31

Agency:	Department of Education and Training
Action Status:	Action commenced and on track
Priority area:	Develop and Learn Well
Action:	Promote and develop universal strategies that promote mental health and wellbeing for all students, early intervention support for students identified with mental health and wellbeing concerns and intensive support that includes multi-disciplinary involvement and case management for the students who require individual plans and interventions.

Implementation:

The Department of Education and Training (DET) has established eight Mental Health Coaches (MHCs) across the State to provide leadership and direction in the planning and implementation of mental health and wellbeing initiatives within each region. The MHCs have worked with schools to implement universal strategies and whole-of-school approaches to mental health and wellbeing by:

- identifying the learning needs of staff and providing a range of professional development opportunities;
- establishing partnerships with other service providers to provide training and support services regarding mental health promotion and early intervention;
- integrating Social and Emotional Learning universal programs to the school improvement agenda with an aim to integrate with the Australian Curriculum;
- establishing links with Positive Behaviour Learning (PBL) coordinators/schools already implementing PBL to support and inform the implementation of Social Emotional Learning within the PBL framework;
- implementing training and coaching to establish whole-of-school frameworks and strategies in schools; and
- coaching school leadership teams in understanding the link between mental health and wellbeing and educational outcomes

An Advisory Group was established to ensure DET is working collaboratively with relevant stakeholders to consider the most appropriate provision of educational services for adolescents with serious mental health conditions.

Next steps:

- The Mental Health Coaches (MHCs) will continue to work with schools to promote the understanding and support the implementation of whole-of-school approaches to mental health and wellbeing.
- The MHCs will develop materials and guidelines for using evidence based frameworks in schools to improve the mental health and wellbeing needs of students to maximise their educational outcomes.

Early action 32

Agency:	Department of Education and Training
Action Status:	Action commenced and on track
Priority area:	Develop and Learn Well
Action:	Promote school-wide universal social and emotional frameworks and initiatives, such as Kids Matter Primary, Mind Matters and Schoolwide Positive Behaviour Support (Positive Behaviour for Learning).

Implementation:

The Department of Education and Training (DET) has established eight Mental Health Coaches (MHCs) state-wide to provide leadership and direction in the planning and implementation of mental health and wellbeing initiatives. The MHCs work with schools to implement school-wide approaches to mental health and wellbeing by:

- identifying staff learning needs and providing professional development;
- establishing partnerships with other providers;
- integrating Social and Emotional Learning programs to the school improvement agenda;
- establishing links with Positive Behaviour Learning (PBL) coordinators/schools to support and inform implementation of Social Emotional Learning;
- implementing training/coaching to establish frameworks and strategies, including Kids Matter/Mind Matters;
- ensuring school leadership teams understand the link between wellbeing and educational outcomes.

DET's *Learning and Wellbeing Framework* guides schools in developing a school-wide positive learning culture to enhance student mental health and emotional/social wellbeing. The Framework helps schools:

- recognise the importance of wellbeing to learning;
- develop a rich school culture and positive ethos;
- embed personal and social capabilities within the curriculum;
- improve educational outcomes for students.

Next steps:

- The Mental Health Coaches (MHCs) will continue to work with schools to promote the understanding and support the implementation of whole-of-school approaches to mental health and wellbeing.
- The MHCs will develop materials and guidelines for using evidence based frameworks in schools to improve mental health and wellbeing needs of students to maximise educational outcomes.
- The Department of Education and Training is reviewing and updating the *Learning and Wellbeing Framework* to ensure it reflects future directions and current best practice research.

Early action 33

Agency:	Department of Education and Training
Action Status:	Action commenced and on track
Priority area:	Develop and Learn Well
Action:	Support schools with complex case management for students requiring intensive support.

Implementation:

The Department of Education and Training (DET) has established eight Mental Health Coaches across the State to provide leadership and direction in the planning and implementation of mental health and wellbeing initiatives. This includes working with schools to:

- develop protocols and processes in managing complex cases related to students' mental health needs;
- build the capacity of school leaders and teaching staff by providing professional development and support in complex case management and meeting legislative requirements;
- facilitate cross-sectoral linkages to build local capacity for mental health promotion, illness prevention and early intervention;
- build school capacity to support all students by providing a framework for schools to work collaboratively by networking and establishing partnerships with other service providers; and
- develop protocols and to work collaboratively with allied health stakeholders in developing a Student Plan for a young person with mental health needs.

The Mental Health Resource Hub has been established on DET's intranet site and provides an online centre of expertise to support school staff, principals and school leadership teams to integrate mental health and wellbeing support to students to improve educational outcomes.

Next steps:

- Develop formal agreements with health providers and other organisations to coordinate service delivery in regions, including rural and remote areas.
- Development of procedures to support schools regarding student mental health and complex cases.
- Establish an internal Department of Education and Training framework for referral to services within each region.
- Continue to work collaboratively with internal and external services to improve the support to students with mental health or wellbeing needs.

Early action 34

Agency:	Department of Education and Training
Action Status:	Action commenced and on track
Priority area:	Develop and Learn Well
Action:	Roll out a suite of professional support training and resources for educators working with children with disability and/or complex additional behavioural needs.

Implementation:

- The Department of Education and Training (DET) has established the Mental Health Resource Hub on its intranet site to provide an online centre of expertise to support school staff, principals and school leadership teams to integrate mental health and wellbeing support to students to ensure their wellbeing and improve educational outcomes for students with complex additional behavioural needs.
- DET provides six online training courses for teachers to enhance their ability to support students with disability and/or complex additional behavioural needs.
- DET developed a suite of seven online learning programs aimed at teacher aides to enhance their knowledge and skills when working with students with disability and/or complex additional behaviour needs.
- DET's student information system has been improved to further support schools to plan, develop and record student adjustments.
- DET is conducting a pilot aimed at assisting schools to reduce the use of restrictive practices for students with complex needs and challenging behaviours. Ten schools have been selected across the state for inclusion in this pilot.

Next steps:

- An online teacher aide course focussing on supporting behaviour is available from semester 2, 2016.
- The Autism Hub, in collaboration with Griffith University is developing an online tool to assist in assessing the function of problem behaviour and selecting appropriate interventions for a student with autism. The online Functional Behaviour Assessment tool will be piloted in term 1 2017 and rolled out across the State from term 2 2017.

Early action 35

Agency:	Department of Education and Training
Action Status:	Action commenced and on track
Priority area:	Develop and Learn Well
Action:	Provide supported training pathway through the Skilling Queenslanders for Work initiative for disengaged young people and young people subject to court orders or bail, to gain nationally recognised skills and vocational qualifications for successful transition to employment, education and training.

Implementation:

- *Skilling Queenslanders for Work* (SQW) represents an investment of \$240 million over four years to support up to 32,000 Queenslanders into work, through a suite of targeted skills and training programs.
- SQW provides training to people who are under-utilised or under-employed, including young people, mature-age job seekers, Aboriginal and Torres Strait Islander people, people with disability, women re-entering the workforce, and people from culturally and linguistically diverse backgrounds.
- 384 projects worth around \$57 million were approved in 2015–16 to provide nationally recognised training, skills development and traineeship opportunities to 14,057 disadvantaged Queenslanders.
- 77 projects worth around \$9 million were approved under the *Youth Skills* and *Get Set for Work* programs that will provide assistance to 2,222 disengaged youth, including those subject to supervision orders and bail.
- SQW has been instrumental in developing skills for individuals and providing assistance to those who need support to gain qualifications and skills to enter and stay in the workforce.
- SQW projects approved in 2015–16 are still being delivered with end of financial year data indicating participation rates for young people (aged 15–24 years old) comprise 62% of overall people assisted.

More information:

- If you would like further information about training and career opportunities, including programs offered under the *Skilling Queenslanders for Work* initiative, please visit the Department of Education and Training's website at www.training.qld.gov.au/sqw.

Next steps:

- *Skilling Queenslanders for Work* will continue to provide support to disadvantaged young people through projects announced in the 2016–17 funding rounds.

Early action 36

Agency: Department of Communities Child Safety and Disability Services

Action Status: Action commenced and on track

Priority area: Develop and Learn Well

Action: Improve outcomes for children in the statutory child protection system by developing a service model to facilitate earlier intervention and access to therapeutic services at an earlier stage of their entry in care. Services will prioritise access to culturally capable support for Aboriginal and Torres Strait Islander children and continue to provide services to children and young people in out of-home care who have severe and complex psychological and behavioural support needs.

Implementation:

The Department of Communities, Child Safety and Disability Services (DCCSDS) has extended/varied contracts with Queensland Health until 30 June 2018 to provide specialist therapeutic services to children and young people in out-of-home care who have complex and extreme support needs. These contracts require Queensland Health to:

- extend provision of services to children and young people whose placements are not secure, where services are critically required;
- ensure culturally sensitive services are available for Aboriginal and Torres Strait Islander children and young people and the allocation of appropriate resources in proportion with the level to which Aboriginal and Torres Strait Islander children are represented in the statutory system; and
- increase the focus on providing services to infants who are vulnerable to developing mental health needs and their families or carers.

More information:

N/A

Next steps:

The Department of Communities, Child Safety and Disability Services will continue to work with Queensland Health and key stakeholders to identify options that enable early identification of mental health needs and provision of therapeutic health services to children and young people at an earlier stage of statutory intervention and to better support families care for their children safely at home.

Early action 37

Agency: Queensland Health

Action Status: Action ongoing

Priority area: Develop and Learn Well

Action: Continue the Ed-LinQ program in 12 Hospital and Health Services to enhance capacity and improve linkages between the education sectors, the primary care sector and the mental health sector to work together to enhance the early detection and collaborative management of mental health difficulties and disorders affecting school-aged children and young people.

Implementation:

- The Ed-LinQ program continues to be funded in 11 Queensland Hospital and Health Services (HHS), with 12 positions across the State. These positions are funded under service agreements with the relevant HHSs.
- Children's Health Queensland has been funded by the Queensland Mental Health Commission (QMHC) to undertake the EdLinQ Renewal Project from October 2015–September 2016 to review the scope and operational model of the Qld EdLinQ initiative, and consider options to renew, embed where it is currently operating, and possibly expand the initiative to other parts of Queensland.
- The project is intended to develop a renewed model for school and health collaboration in the early and evidence-based care of mental health issues affecting school aged children and young people.

More information:

Nil

Next steps:

- The Ed-LinQ Program will continue to be funded in 11 HHS throughout Queensland.
- The Ed-LinQ Renewal Project report to be submitted to the QMHC 30 September 16.

Early action 38

Agency: Queensland Health

Action Status: Action ongoing

Priority area: Develop and Learn Well

Action: Provide specialist early psychosis services, with an early intervention focus, to support and treat young people between the ages of 15 and 25 years experiencing a first episode of psychosis.

Implementation:

- There is a service agreement in place between the Department of Health and each Hospital and Health Service (HHS) for the provision of public health services. The service agreement defines the services that are to be provided by the HHS and the funding to be provided to the HHS for the delivery of these services.
- The Department of Health continued to fund early psychosis services through the service agreements with the Townsville, Gold Coast, Metro North and Metro South Hospital and Health Services.

More information:

Nil

Next steps:

The Department of Health will continue to provide funding to support the operation of early psychosis services in these locations 2016-17.

Early action 39

Agency: Department of National Parks Sport and Racing

Action Status: Action commenced and on track

Priority area: Develop and Learn Well

Action: Deliver the Get Started Vouchers Program that support children aged 5 to 17 years, particularly from those families least able to support a child joining a sport or active recreational club, with the capacity to report on the number of vouchers.

Implementation:

The program assists eligible children aged 5 to 17 years - particularly those from families least able – to join a registered local sport or active recreational club. Vouchers, valued up to \$150, can be redeemed to pay for, or offset, the cost of membership or participation fees. During 2015-16, nearly 34,000 Get Started vouchers valued at \$5.1 million were redeemed at local sport and recreation clubs. 22% of children participating in the program during 2015 indicated that they had not played club sport before.

More information:

<https://www.qld.gov.au/recreation/sports/funding/grants-funding/> (will be available on 13 July 2016 and 25 January 2017)

Next steps:

Get Started Vouchers Round 8 is set to open for applications on 13 July 2016, and Round 9 will open on 25 January 2017.

Early action 40

Agency: Department of National Parks Sport and Racing

Action Status: Action commenced and on track

Priority area: Develop and Learn Well

Action: Produce a range of early childhood educational resources in electronic form for promoting physical activity in babies, toddlers and pre-schoolers.

Implementation:

The department provided access to 2981 online resources such as *Move Baby Move*, *Active Alphabet* and *Let's Get Moving* in 2015-16. These downloadable resources build the capacity of early childhood professionals, parents, care givers and community sport volunteers to support early engagement in quality physical activity.

More information:

<http://www.nprsr.qld.gov.au/community-programs/school-community/childhood-programs/index.html>

Next steps:

Access to online educational resources for promoting physical activity in babies, toddlers and pre-schoolers will continue in 2016-17

Early action 41

Agency:	Queensland Mental Health Commission
Action Status:	Action commenced and on track
Priority area:	Develop and Learn Well
Action:	Partner with beyondblue to support dissemination and uptake of the programs, services and resources which supports mental health and wellbeing of children and young people. This includes: youthbeyondblue — beyondblue's website for young Australians aged 12 to 25 includes information on depression, anxiety, bullying, alcohol, self-harm and suicide. BRAVE program — free, online evidence-based program that helps prevent and treat anxiety in young people aged between eight and 17 years. Parenting guidelines and strategies — information and resources for parents regarding how to support healthy child development and respond effectively to children experiencing emotional or behavioural difficulties. Family guide to youth suicide prevention — a guide to support parents of young people who may be at-risk of suicide. It includes information and videos on the warning signs and risk factors of suicide; how to support a young person, including getting help from a health professional; and supporting young people to be resilient.

Implementation:

The Commission on behalf of the Queensland Government continues to support the *beyondblue* partnership as part of a long standing commitment. The funding provided gives Queensland access to *beyondblue's* suite of resources, programs and activities aimed at:

- Reducing the impact of depression, anxiety and suicide by supporting people to protect their mental health and recover when they are unwell
- Reducing people's experience of stigma and discrimination
- Improving people's opportunities to get effective support and services at the right time.

The Commission has established quarterly coordination meetings to strengthen liaison and communication and also participated on a *beyondblue* State and Territories planning forum. The Queensland Mental Health Commissioner is an observer on the *beyondblue* Board. Information from *beyondblue* indicates that during 2015-16 an increasing number of Queenslanders were accessing their websites, with over 1.2 million visits across all their websites (an increase of around 25 per cent from 2014-15). This included increased visits to the youth *beyondblue* website with over 80,000 visits as well as a substantial increase in Queenslanders visiting the Heads Up website (around 40,000 visits).

Next steps:

A beyondblue funding agreement for 2016 – 2010 has been finalised. A review is planned of beyondblue resources, programs and initiatives with the purpose of designing a strategy to strengthen awareness and engagement among key Queensland stakeholders to improve access and utilisation.

Early action 42

Agency: Department of the Premier and Cabinet

Action Status: Action commenced and on track

Priority area: Live Well

Action: Develop and implement a Domestic and Family Violence Prevention Strategy and Implementation Plan in response to the Not Now, Not Ever Report.

Implementation:

- A Domestic and Family Violence Prevention Strategy was developed in consultation with the Queensland community through a state-wide community collaboration program, held over three months from 18 August until 16 November 2015.
- The Strategy was prepared in response to the recommendations of the report, *'Not Now, Not Ever: Putting an end to domestic and family violence in Queensland'*.
- The final Domestic and Family Violence Prevention Strategy, *Queensland says: not now not ever*, and its first implementation plan, *First Action Plan 2015-2016*, were released on 19 February 2016.
- The First Action Plan aims to establish the foundations for the Strategy and create the necessary framework for the projects that will drive change over the longer term.
- \$47.3 million over five years was allocated in the 2015-16 budget for implementation of initiatives aimed at tackling domestic and family violence.

More information:

For further information visit: www.qld.gov.au/enddomesticandfamilyviolence

Next steps:

- The recommendations of the *Not Now, Not Ever: Putting an End to Domestic and Family Violence in Queensland* report and the Domestic and Family Violence Prevention Strategy will be implemented through four action plans over a ten year period.
- The Second Action Plan will cover a three year period (2016-17 to 2018-19) and build upon the foundations laid in the First Action Plan.

Early action 43

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action commenced and on track
Priority area:	Live Well
Action:	Design and implement a new financial resilience program over three years, commencing 2016–17, to support vulnerable Queenslanders respond better to financial stresses, personal issues and cost of living pressures.

Implementation:

- Program design was undertaken with stakeholders including service providers in the microfinance and financial counselling fields.
- The package was further developed with evidence of successful strategies employed in other jurisdictions, resulting in a further budget proposal for the establishment of Good Money Stores in two locations in Queensland.

More information:

N/A

Next steps:

- Good Money Stores are being established in Cairns and the Gold Coast with a commencement date of January 2017.
- The Department of Communities, Child Safety and Disability Services (DCCSDS) will soon announce the procurement process for financial resilience workers and financial counselling services in high need locations across Queensland.
- The DCCSDS will also allocate continuing funding for emergency relief for people experiencing immediate hardship.

Early action 44

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action commenced and on track
Priority area:	Live Well
Action:	Promote Queensland as a united, harmonious and inclusive community by developing legislation to introduce a Multicultural Queensland Charter and establish a Multicultural Queensland Advisory Council to engage stakeholders and provide advice to government.

Implementation:

- The *Multicultural Recognition Act 2016*, which promotes Queensland as a united, harmonious and inclusive community, commenced on 1 July 2016.
- Nominations for membership of the Multicultural Queensland Advisory Council closed on 29 March 2016. Nominations were assessed by an independent selection panel and recommendations made to the Minister for Multicultural Affairs.

More information:

The Act: <https://www.communities.qld.gov.au/multicultural/policy-and-governance/q...> Updates on the Council: <https://www.communities.qld.gov.au/multicultural/policy-and-governance/m...>

Next steps:

Following appointment of the 11-member Advisory Council by the Minister, members will be inducted and at least two meetings per year will be held.

Early action 45

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action complete
Priority area:	Live Well
Action:	Develop a whole-of-government strategy to support and strengthen opportunities for women and girls through a range of initiatives and partnerships focused on creating gender equality in Queensland.

Implementation:

The *Queensland Women's Strategy 2016-21* (QWS) was released in March 2016. It is a call to action for the whole community to promote gender equality and support and strengthen opportunities for women and girls. The QWS outlines the Queensland Government's vision for women and girls, which is that the Queensland community respects women, embraces gender equality and promotes and protects the rights, interests and wellbeing of all women and girls. The QWS:

- is focused on four priority areas: participation and leadership; economic security; safety; and health and wellbeing
- sets four goals: that Queensland women and girls:
 1. participate fully and equally in society and as leaders in the community, in politics and business
 2. achieve economic security across their life
 3. are safe and secure and have access to legal and justice services
 4. are healthy, well and active
- proposes actions fundamental to achieving these goals and progressing gender equality in Queensland
- was developed with input from the community, business and government through extensive statewide consultation using various methods, including an online community survey, an interactive information-sharing booth, written submissions, targeted discussions, and social media.

More information:

Further information can be found at: <https://www.communities.qld.gov.au/communityservices/women/queensland-wo...>

Next steps:

- The Department of Communities, Child Safety and Disability Services (DCCSDS) is leading the development of a community implementation plan in partnership with government stakeholders and non-government stakeholders from across the industry, business and community sectors.
- The community implementation plan will be released in the second half of 2016.

Early action 46

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action commenced and on track
Priority area:	Live Well
Action:	Lead the development of a whole-of-Government Queensland Violence Against Women Prevention Plan to increase the safety and wellbeing of women and girls in our homes and communities.

Implementation:

- Development of the *Queensland Violence Against Women Prevention Plan 2016-22* (VAWPP) is underway.
- The VAWPP will implement the safety priority area of the *Queensland Women's Strategy 2016-21* and will complement the work of the *Queensland Domestic and Family Violence Strategy 2016-26*.
- The VAWPP is being informed by community and stakeholder consultation and is expected to be released in late 2016.

More information:

Further information is available at: <https://www.communities.qld.gov.au/gateway/end-domestic-and-family-viole...>

Next steps:

The VAWPP will be finalised for government consideration and is expected to be released in in late 2016.

Early action 47

Agency:	Department of Housing and Public Works
Action Status:	Action commenced and on track
Priority area:	Live Well
Action:	Implement a two year Mental Health Demonstration Project to test a new integrated housing, health and social welfare support model to improve housing stability outcomes for people living in social housing who are experiencing mental illness or related complex needs in partnership with Queensland Health.

Implementation:

- The Mental Health Demonstration Project has been established in the Chermside and Fortitude Valley Housing Service Centre catchments, in conjunction with Metro North Mental Health Service, to test a new collaborative approach to supporting social housing tenants with mental illness or related complex needs to sustain their tenancies.
- The six month establishment phase prepared key service delivery elements:
 - Service Delivery Model and Guidelines
 - Recruitment of Housing Service Integration Coordinator and two Queensland Health mental health clinicians
 - Contracting Footprints Inc to deliver psychosocial and tenancy supports
 - Contracting the University of Queensland to conduct the evaluation.
- The 18 month service delivery phase commenced on 1 January 2016.
- In the first six months, 54 participants have received assessment, clinical mental health, in-home tenancy supports, and linking to other community and government services.
- A new shared web-platform and shared case management tools are being used to deliver integrated supports to participants. This level of collaboration and integration across agencies has been enabled by new information sharing and informed consent processes.
- A suite of e-Learning modules has been developed to support inter-agency capability building.

More information:

www.tenancysupporttraining.qld.edu.au A new web portal is available with tools to develop staff capability in supporting people with mental health issues or complex needs. This portal is accessible by staff of interested organisations.

Next steps:

- The service delivery phase will continue through to 30 June 2017.
- As existing participants exit the Project with ongoing support plans in place, new participants will be referred to the Project for assessment and support.
- An interim Evaluation Report will be delivered in October 2016, with the final Report available in October 2017.
- Project learnings will continue to inform improvements to the Service Delivery Model throughout the life of the Project.

Early action 48

Agency:	Department of Science Information Technology and Innovation
Action Status:	Action ongoing
Priority area:	Live Well
Action:	Promote opportunities for researchers, business and entrepreneurs to research, explore and develop solutions to address mental health and mental illness challenges under the Advance Queensland initiative.

Implementation:

Advance Queensland (AQ) funds a range of programs designed to encourage research & innovation, including in the areas of mental health and mental illness, consistent with the *Queensland Science & Research Priorities* of supporting the translation of health & biotechnology research where Queensland has a particular interest or specific expertise; & improving health data management & services delivery. Opportunities for participation in funded programs are promoted using a variety of communications channels, including social media & e-marketing. Targeted information is also provided to Queensland based research institutions about PhD Scholarships & Research Fellowships programs. Communication creates interest and drives potential participants to the program application housed on the AQ website. To 30 June 2016, 12 funding programs have opened with more than 930 applications received. In 2015-16, over \$750,000 in grants were approved for projects aimed at developing & enhancing solutions to address mental health and mental illness challenges, with funding distributed on a milestone basis. Project topics included online engagement tools to support young adults with mental health conditions, multi-disciplinary assessment of mental distress in primary care and therapeutic interventions.

More information:

Further information is available at www.advance.qld.gov.au.

Next steps:

The Department of Science Information Technology and Innovation will continue to hold funding rounds for Advance Queensland programs throughout the next two years – 2016/17 and 2017/18.

Early action 49

Agency: Department of Justice and Attorney-General

Action Status: Action complete

Priority area: Live Well

Action: Enhance personal resilience of prisoners and strengthen protective factors through the delivery of the Strong Not Tough Adult Resilience program. The Strong Not Tough Adult Resilience program will be rolled out in 2015-16 to assist prisoners build emotional and social skills, and resilience strategies that are both practical and useful for coping with stressful circumstances. The initial target group will include prisoners with a history of suicidal ideation or experiencing adjustment difficulties within the correctional environment.

Implementation:

- During 2015-16, a total of 14 Queensland Corrective Services (QCS) staff have been trained as trainers, who have subsequently trained a further 119 staff to facilitate the *Strong Not Tough Adult Resilience Program*;
- As at 30 June 2016, a total of 36 programs have been completed at 9 correctional centres and 2 probation and parole offices;
- During 2015-16 a total of 338 prisoners and offenders have completed the *Strong Not Tough Adult Resilience Program*.

Next steps:

- Plans for 2016-17 are to extent delivery of *Strong Not Tough Adult Resilience Programs* across correctional centres and probation and parole offices.

Early action 50

Agency: Queensland Mental Health Commission

Action Status: Action commenced and on track

Priority area: Live Well

Action: Deliver the Stronger Community Mental Health and Wellbeing Grants Program 2015-16 to support non-government organisations and local governments to undertake activities which: support social inclusion of those experiencing mental illness, mental health problems and problems related to alcohol and other drug use; and community participation by providing opportunities and removing barriers to undertaking activities that are meaningful, engaging and which enhance feelings of confidence and self-worth. The grants will focus on vulnerable groups including people living in rural and remote Queensland, Aboriginal and Torres Strait Islander peoples; and people from culturally and linguistically diverse backgrounds.

Implementation:

- In 2015–2016 the Commission provided \$451,385 to community and local government organisations to support 14 initiatives in more than 17 locations across the State as part of the Stronger Community Mental Health and Wellbeing Grants Program.
- The Grants Program supports innovative, locally-led solutions to improve the mental health and wellbeing of Queenslanders in line with the priority actions articulated in the *Queensland Mental Health, Drug and Alcohol Strategic Plan 2014-2019*.
- Grants of up to \$50,000 were awarded for projects promoting social inclusion for those experiencing mental illness, mental health problems and problems related to alcohol and other drug use by fostering opportunities and removing barriers for individuals and groups to develop and maintain supportive relationships and a sense of community connection and connections to others.

More information:

<https://www.qmhc.qld.gov.au/work/promotion-awareness/grants-program-2/>

Next steps:

The Commission will continue to support Stronger Community Mental Health and Wellbeing Grants Program in 2016-17.

Early action 51

Agency:	Queensland Mental Health Commission
Action Status:	Action commenced and on track
Priority area:	Live Well
Action:	Develop and support localised wellbeing hubs in up to three local government areas to support community initiatives. the Queensland Mental Health Commission will provide support for the establishment of localised wellbeing hubs which will work across sectors to build capacity to support the mental health and wellbeing of community members.

Implementation:

Communities play a central role in supporting and protecting good mental health and wellbeing, through fostering social inclusion, connectedness, and enabling access to resources and services. The Regional Mental Health and Wellbeing Hubs Initiative aims to establish and review the effectiveness of regional hubs that build capacity and capability for sustainable and evidence based mental health and wellbeing activity at the local level. Three community partners have been commissioned to work with a wide range of regional stakeholders to establish and pilot their Hubs. SOLAS in partnership with the MIFQNQ is leading the Northern and Western Queensland Mental Health and Wellbeing Hub. The Hub will operate from Townsville supported by mini-hubs in Palm Island, Mackay, Cairns, Charters Towers, and Mount Isa. Centacare CQ, supported by the Central Highlands Regional Council and CQ Rural Health, is establishing the Central Highlands Mental Health and Wellbeing Hub and is planning to extend to the Banana Shire in the next phase. In the south-east, Relationships Australia Queensland is leading the Logan and Southern Moreton Bay Islands Hub. Each Hub has commenced their community consultation and planning to identify their priorities for local action.

Next steps:

The Hubs initiative has received 12 month funding with possibility of extension up to three years based on deliverables. Through a consultative approach each Hub will design and establish their respective model and prepare a report on recommendations for future priorities and directions by December 2016. Funding for future phases will be negotiated with each Hub. Through a partnership between the Commission and Maudsley International lead Hub personnel and key stakeholders will be provided training and resources in evidence based mental health and wellbeing frameworks and programs for regional distribution.

Early action 52

Agency:	Queensland Mental Health Commission
Action Status:	Action commenced and on track
Priority area:	Live Well
Action:	Develop a more coordinated approach to mental health awareness training in Queensland. Mental health awareness training such as Mental Health First Aid Training and Youth Mental Health First Aid Training has been shown to improve community awareness of mental health issues. This training is delivered across the State by a wide variety of organisations. To ensure that training is delivered in coordinated way and is available throughout the State particularly rural and remote communities, the Queensland Mental Health Commission will support the development of a coordinated approach across Queensland.

Implementation:

Mental health literacy training has been shown to improve community awareness of mental health issues. It is important that this training is delivered in a coordinated way across the state and is of appropriate quality. In December 2015, the Commission engaged Open Minds Australia to undertake an audit of mental health literacy training across Queensland and develop a model for training coordination and quality assurance. A plan to trial that model will also be prepared. In June 2016, the methods and tools to be used in the audit were finalised. The audit will comprise an online survey, focus groups and desktop research that will help explore:

- the training provided across the state
- current co-ordination and quality assurance processes and areas for enhancement
- gaps in the training for key groups and locations
- ways to support sustainability, instructor accreditation and regional capacity.

The audit will commence in July 2016, with invitations to participate in an online survey issued to non-government service providers, Primary Health Networks, Hospital and Health Services, known training providers and other key stakeholders. Follow-up activities, focus groups and desktop research will continue through July and August 2016.

Next steps:

Results of the audit and a proposed model and trial will be prepared for further consideration by the Commission by the end of 2016. If endorsed, the model will be trialled in 2017.

Early action 53

Agency:	Queensland Mental Health Commission
Action Status:	Action commenced and on track
Priority area:	Live Well
Action:	Develop and support a community approach to reducing stigma associated with mental health problems and mental illness. The Queensland Mental Health Commission will develop and provide support to implement complementary stigma reduction activities focused on contact based education strategies involving positive exposure with people with a lived experience of mental illness who can share their experiences of mental illness and recovery.

Implementation:

Stigma and discrimination can make it difficult for people with a mental illness to seek the help they need to stay well, and to fully participate in community life. It can also be a major barrier to obtaining and maintaining employment. In June 2016, the Commission engaged EY Sweeney to undertake research into stigma and discrimination in the workplace. This research will identify how stigma influences people's employment experiences, particularly seeking and maintaining work. It will also examine the effectiveness of different approaches to reduce stigma. The research will comprise several components:

- A review of literature on work related stigma and discrimination
- In depth interviews with people living with mental illness about their employment experiences
- Documentation of daily work experiences through the use of daily diaries
- Paired in-depth interviews with employees and employers
- Online discussion forums
- Interviews with best practice employers, thought leaders and peak bodies.

An initial literature review has been conducted to inform the remaining phases of the research. Detailed planning for these phases has also commenced. Following this research, recommendations will be prepared to inform future strategies for reducing workplace stigma.

Next steps:

A final report with recommendations for reducing employment related stigma will be prepared for the Commission by the end of 2016.

Early action 54

Agency: Queensland Mental Health Commission

Action Status: Action commenced and on track

Priority area: Live Well

Action: Support the evaluation of the West Moreton Adult Integrated Mental Health Services Model. The model aims to improve the coordination and integration of clinical and nonclinical community based services for people living with severe mental illness and complex needs. The evaluation will seek the views of consumers and their experiences of accessing services through the model.

Implementation:

- In 2015–2016 the Commission provided Aftercare with \$50,000 to undertake the first stage of the evaluation of the West Moreton Adult Integrated Mental Health Services Model. The model aims to improve the coordination and integration of clinical and nonclinical community based services for people living with severe mental illness and complex needs.
- The purpose of the project is to build and share evidence about what works in Queensland to improve the coordination and integration of a range of clinical and non-clinical community based services for people with severe mental illness and complex needs.
- The evaluation will be conducted over three years, using a mixed methods design and collecting data from consumers, staff and program documentation. It will seek the views of consumers and their experiences of accessing services through the model including the barriers and enabling factors associated with a new model of service integration.
- The evaluation project is overseen by a partnership between Aftercare, service providers including the West Moreton Adult Integrated Mental Health Service, and the University of Queensland.

Next steps:

The Commission will continue to support the evaluation in 2016-17. The evaluation is due to be completed in April 2018.

Early action 55

Agency: Department of the Premier and Cabinet

Action Status: Action commenced and on track

Priority area: Live Well

Action: Implement the Queensland Government's response to the report of the Domestic and Family Violence Taskforce Report (Not Now, Not Ever Report).

Implementation:

- The Queensland Government response to the report *Not Now, Not Ever: Putting an End to Domestic and Family Violence in Queensland* was released on 18 August 2015.
- The Government accepted all 121 of the report's recommendations directed at Government and supported the remaining 19 non-government recommendations.
- The Government response also includes a 10 year strategy for the prevention of domestic and family violence, *Queensland says: not now not ever*, which provides a framework for implementing the recommendations.
- Implementation will occur through four action plans over ten years.
- In the first year of implementation, 32 of the 121 Government recommendations have been completed, 77 have commenced and 12 will commence in future action plans.
- Key achievements include:
 - A trial of a specialist domestic and family violence magistrates court at Southport
 - Two new supported accommodation services for victims of domestic and family violence (one in Brisbane and one in Townsville)
 - Release of a package to strengthen workplace support, including a new entitlement of 10 days paid leave per year for public sector employees
 - Introduction of a Prep to Year 12 *Respectful Relationships* education program for both state and non-state primary and secondary schools.

More information:

For further information visit: www.qld.gov.au/enddomesticandfamilyviolence

Next steps:

- \$198.2 million over five years has been allocated for domestic and family violence initiatives since the 2015-16 Budget in response to the *Not Now, Not Ever* report.
- The Government will continue to implement the recommendations of the *Not Now, Not Ever* report through the Domestic and Family Violence Prevention Strategy and its action plans.

Early action 56

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action ongoing
Priority area:	Live Well
Action:	Implement the National Disability Insurance Scheme (NDIS) Participant Readiness initiative to assist Queenslanders with disability to better understand the opportunities presented by the NDIS. Two mental health service providers have been funded under the Participant Readiness initiative to deliver participant readiness activities to people with mental illness who may be eligible for the NDIS. The initiative commenced on 1 July 2014 and will continue until 30 June 2016.

Implementation:

- The Department of Communities, Child Safety and Disability Services provided \$360,000 in funding for two organisations to deliver activities and develop resources to assist people with mental illness to understand the opportunities presented by the NDIS.
- Mental Illness Fellowship of Queensland and Connections Inc have delivered 106 workshops and information sessions for 658 participants to build the capacity of people with mental illness and the organisations that support them to be ready for the NDIS.

More information:

For further information visit the DCCSDS NDIS Events Calendar: <https://www.communities.qld.gov.au/gateway/reform-and-renewal/disability...>

Next steps:

- The project will continue in 2016 -17 with both organisations continuing to focus on building the capacity of organisations and groups which support people with mental illness.

Early action 57

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action ongoing
Priority area:	Live Well
Action:	Coordinate human and social recovery support following disasters to assist individuals, families, and communities to recover through, the provision of personal support and counselling.

Implementation:

- In times of disaster and other localised incidents, the Department of Communities, Child Safety and Disability Services has lead agency responsibility for the coordination of human and social recovery services in partnership with local, state and federal and non-government agencies. This includes planning for delivery and evaluations of human and social recovery operations.
- Human and social recovery includes the following service clusters: Information; Emotional/Mental Health; Financial; Material Aid, Offers of Assistance and volunteers; Accommodation; Physical Health; Practical Support; Reconnection of Social Fabric and Community Development

More information:

N/A

Next steps:

- The Department of Communities, Child Safety and Disability Services will continue to plan, prepare and work collegially with the human and social recovery partners across the state in order to effectively support individuals, families and communities to respond to and recover from disasters and localised incidents.

Early action 58

Agency: Queensland Health

Action Status: Action commenced and on track

Priority area: Live Well

Action: Support wellbeing centres in Aurukun, Coen, Hopevale and Mossman Gorge which provide a range of social and emotional wellbeing services.

Implementation:

The Commonwealth Department of Health and Queensland Health jointly fund the Royal Flying Doctor Service (RFDS) for the operational management and provision of services in these four wellbeing centres in Arukun, Coen, Hopevale and Mossman Gorge. In 2015/2016 Queensland Health contributed \$1,206,647 (GST not applicable).

More information:

Nil

Next steps:

- Queensland Health has contributed an additional \$603,323 (GST not applicable) to the Commonwealth Department of Health (DoH) for the provision of the wellbeing centres for 1 July - 31 Dec 2016.
- DoH intends to only provide a six month funding extension to the RFDS for the wellbeing centres from 1 July-31 Dec 2016.
- As Queensland Health's funding of the wellbeing centres is tied to the DoH's funding arrangements, funding beyond 31 December 2016 will be considered later in 2016.

Early action 59

Agency: Queensland Health

Action Status: Action ongoing

Priority area: Live Well

Action: Support people living with severe mental illness and complex care needs to access tailored clinical and community support services that assist people to live meaningful lives in the community. This will be delivered through service integration coordinators based in the following Hospital and Health Services: Metro North; Metro South; Gold Coast; Toowoomba; Sunshine Coast; Wide Bay; Central Queensland; Mackay; Townsville; and Cairns and Hinterland. Services are tailored to meet individual needs.

Implementation:

- 20 full time equivalent Service Integration Coordinators (SICs) are currently employed in thirteen Queensland Health Hospital and Health Services.
- SICs are based in the following HHSs:
 - Cairns and Hinterland; Central Queensland; Children’s Health Queensland; Darling Downs; Gold Coast; Mackay; Metro North; Metro South; Sunshine Coast; Torres and Cape; Townsville; West Moreton; and Wide Bay.
- Their role focuses on supporting people with severe mental illness and complex care needs to access a range of clinical and community support services which are tailored to meet individual needs and assist people to live meaningful lives in their community.
- 575 people with severe mental illness and complex care needs receiving psychosocial support under the Housing and Support Program across Queensland receive care coordination from Service Integration Coordinators.
- Care coordination aims to improve care planning and increase the continuity of care across service boundaries.

More information:

Nil

Next steps:

- The action will continue in 2016-17.
- SICs will continue to work in partnership with government, non-government and private sector organisations, to connect consumers to services that will meet their needs.
- SICs will pay particular attention to increasing local awareness of the National Disability Insurance Scheme (NDIS) and provide assistance to mental health consumers who wish to access NDIS services.

Early action 60

Agency:	Queensland Health
Action Status:	Action ongoing
Priority area:	Live Well
Action:	Update and relaunch the Mental Illness Nursing Documents MIND Essentials resource aimed at facilitating early intervention and integrated healthcare by providing the general nursing workforce with information about different mental disorders, on how they may present in a general nursing setting, practical strategies and guidelines for management, screening tools and links to further information.

Implementation:

- In 2015-16 \$127,000 was allocated towards a project to support the revision of existing education and support resources aiming to enhance the capacity and capability of front-line workers to identify and respond appropriately to a suicidal person.
- Resources include the Queensland Health Suicide Risk Assessment and Management Guidelines (action 14 of the Suicide Prevention Action Plan) and the MIND Essentials resource.
- Feedback on the MIND Essentials resource was sought from the Queensland Health nursing workforce across the state and other interested stakeholders regarding content, layout, structure and relevancy via an online survey and targeted emails.
- Following statewide consultation the content of the MIND Essentials resource had been updated. However negotiations with the Hunter Institute of Mental Health (the original resource developer) are currently ongoing with regards to finalisation approval processes.

More information:

Nil

Next steps:

Once finalised it will be published on the Queensland Health policy internet site.

Early action 61

Agency:	Queensland Health
Action Status:	Action ongoing
Priority area:	Live Well
Action:	Promote the physical health of people with severe mental illness by the Mental Health Clinical Collaborative focusing on increased metabolic monitoring and smoking cessation interventions.

Implementation:

- All acute adult services have maintained voluntary membership in the Mental Health Clinical Collaborative (MHCC) during 2015/16.
- Two Statewide forums were held for inpatient staff to allow networking, sharing of resources and expert presentations.
- Each service participated in workshops in October 2015 to identify strengths and weaknesses, problem solve difficult scenarios and develop a local Action Plan, identifying an improvement goal and action steps.
- Services provided brief presentations and/or posters to update on local improvement interventions in May 2016.
- Regular clinical indicator reports allow clinicians to review their own performance and compare with other services.
- MHCC Physical Health Indicator continues to improve with 13 out of 16 services meeting the indicator target for the proportion of community consumers diagnosed with schizophrenia having a physical health assessment recorded.
- A MHCC Smokefree Inpatient Indicator was developed. Indicator 1 is the proportion of consumers in inpatient mental health units that have a smoking status recorded. Indicator 2 is the proportion of identified smokers that have Smoking Cessation Clinical Pathway completed. Initial results have improved in the first 6 months with 9 out of 16 services meeting the initial target.

More information:

Nil

Next steps:

- Six monthly state-wide forums for all Queensland Health adult mental health services focusing on smoking cessation planned until mid-2018.
- Focus will move to smoking cessation in community mental health services in 2017, including the development of a Smokefree Clinical Indicator for community services.
- Physical Health and Smokefree Inpatient Indicator reporting for services to continue on secure reporting tool and at forums.

Early action 62

Agency:	Queensland Health
Action Status:	Action ongoing
Priority area:	Live Well
Action:	Provide mental health and personalised support for Aboriginal and Torres Strait Islander people to participate in their community and to achieve outcomes that are meaningful to them.

Implementation:

- Queensland Health continued to provide mental health and personalised support for Aboriginal and Torres Strait Islander people to participate in their community and to achieve outcomes that are meaningful to them.
- Community-managed mental health (CMMH) organisations are funded to deliver personalised support, group support, family and carer support and mutual support activities in a number of locations including Brisbane, Hopevale, Wujal Wujal, Yarrabah, Ipswich and Cairns.

More information:

Nil

Next steps:

Ongoing activity.

Early action 63

Agency: Queensland Health

Action Status: Action ongoing

Priority area: Live Well

Action: Provide targeted mental health and personalised support for people to live well including those: experiencing eating disorders to participate in the community and to achieve outcomes that are meaningful to them. from culturally and linguistically diverse backgrounds to participate in their community and to achieve outcomes that are meaningful to them. with moderate to severe mental illness who are exiting prison to participate in their community and to achieve outcomes that are meaningful to them.

Implementation:

Queensland Health continued to fund Community-managed Mental Health (CMMH) organisations to provide mental health support including:

- Statewide personalised support, group support, family and carer support and mutual support services for people who experience eating disorders, carers and families;
- personalised support, group support, family and carer support and mutual support services for people from culturally and linguistically diverse (CALD) backgrounds in Brisbane and Townsville;
- Transition from correctional facility services for those with moderate to severe mental illness in Brisbane, Sunshine Coast, Central Queensland, Townsville and Cairns.

More information:

Nil

Next steps:

Ongoing activity.

Early action 64

Agency:	Queensland Health
Action Status:	Action ongoing
Priority area:	Live Well
Action:	Assist people experiencing mental illness to stabilise their tenancy, self-manage their well-being and avoid the risk of homelessness and/or escalation of mental illness.

Implementation:

- Queensland Health continues to fund Community-managed Mental Health (CMMH) organisations to support people with mental illness to sustain their housing tenancies to avoid the risk of homelessness and/or escalation of mental illness.
- These programs provide a range of supports including short to medium terms supports to assist in breaking the cycle of moving through acute care, boarding house or hostel accommodation and homelessness.
- Mental health services continue to work in partnership with the Department of Housing and Public Works, other government and non-government agencies to support people living in social housing to maintain their housing and develop strategies for managing their wellbeing.

More information:

Nil

Next steps:

This is an ongoing activity and services will continue as defined in 2016/2017.

Early action 65

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Live Well
Action:	Fund the Royal Flying Doctors Service to provide the Drought Wellbeing Service. This initiative provides community primary mental health and outreach service provision with a focus on early intervention. The service incorporates counselling and psychology services integration with local providers, services, general practitioners and communities.

Implementation:

- Queensland Health was allocated \$1.5 million under the 2015-16, Queensland Government Drought Assistance Package to provide mental health support for drought affected communities.
- Under this funding Queensland Health entered into a service agreement with the Royal Flying Doctors Service (RFDS) to purchase clinical mental health and outreach services from 1 December 2014 to 30 April 2016
- The RFDS Drought Wellbeing Service (DWS) aims to increase mental health service provision for those communities affected by drought through the delivery of a community based primary mental health care model.
- The DWS is delivered by clinical counsellors and/or clinical support workers located drought declared regions of Mt Isa, Charleville, Longreach Cairns, Darling Downs and Central West.

More information:

<https://www.flyingdoctor.org.au/qld/our-services/primary-health-care-services/drought-wellbeing-service/>

Next steps:

- In March 2016, the funding to the RFDS was extended to for the continued delivery of clinical mental health and outreach services by RFDS DWS to 30 June 2017, which includes provision of a financial counsellor in Central West within the existing budget allocation of \$1.5 million.
- The Central West Rural Financial Counsellor commenced in April 2016 and is based in the Rural Financial Counselling Service of the Remote Area Planning and Development Board in Longreach.

Early action 66

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Live Well
Action:	Integrate mental health with emergency and disaster management arrangements across the community including public and private health sectors, in conjunction with the local, district, and other government agencies, in coordination with State Health Emergency Coordination Centre and State Human and Social Recovery Group.

Implementation:

- The Department of Health has recently revised the Disaster Management Guidelines to include Emergency Incidents.
- The Human Social Plan is a sub plan of the Queensland Health Disaster and Emergency Management Plan and the Mental Health Disaster Management Framework (MHDMF) is an annex of the Human Social Plan.
- The MHDMF includes advice on the integration of mental health with disaster and emergency management frameworks across the community including public and private health sectors.

More information:

Nil

Next steps:

Further amendments to the Human Social Plan include the inclusion of Child and Youth disaster and recovery responses and further alignment with the revised Queensland Health Disaster and Emergency Incident Plan.

Early action 67

Agency: Queensland Health

Action Status: Action ongoing

Priority area: Live Well

Action: Provide funding to Children's Health Queensland to: broker referrals and support services from community-based and clinical services for Aboriginal and Torres Strait Islander young people as they transition from clinical mental health services to their home environments. deliver post release support services for Aboriginal and Torres Strait Islander young people with severe and complex mental health problems transitioning from detention into the community who require ongoing care and support.

Implementation:

- The Mental Health Transition Service provides transitional support and assistance to Aboriginal and Torres Strait Islander young people for a one month period upon release from the Brisbane Youth Detention Centre (BYDC).
- A number of linkages with culturally appropriate support services have also been established during the 2015-2016 financial year.
- The Aboriginal Torres Strait Islander Service Integration Coordination project was developed to support Aboriginal and Torres Strait Islander young people with complex care needs to access clinical and community support services in their home community.

More information:

Nil

Next steps:

- Implement a drug and alcohol group treatment program for young people who have substance use issues and are eligible for the Transitions program.
- Increase linkages with Indigenous Elders and youth workers to facilitate access to culturally appropriate support.
- Develop consumer friendly and culturally appropriate information material to promote the Transitions program and Aboriginal Torres Strait Islander Service Integration Coordination project.
- Increase engagement with families.

Early action 68

Agency: Queensland Police Service

Action Status: Action ongoing

Priority area: Live Well

Action: Provide training to police officers to support improved responses to people experiencing mental health problems. The Queensland Police Service provides training to police officers throughout their career commencing with police recruit training and first year constable training to the skills and knowledge when acting as first responders to situations involving people living with mental illness.

Implementation:

The Queensland Police Service has developed a training process where police officers throughout their career commencing with police recruit training and first year constable are trained with the skills and knowledge when acting as first responders to situations involving people living with mental illness. These training products are reviewed every two years to ensure they are current with latest trends and information.

Next steps:

The Queensland Police Service will continue to provided these training products to ensure first responders attending situations involving people living with mental illness are able to provide appropriate services.

Early action 69

Agency: Queensland Police Service

Action Status: Action ongoing

Priority area: Live Well

Action: Improve and reduce police interactions with people living with a mental illness by enabling police and mental health services to work together to support people who are experiencing a mental health crisis in the community. The Queensland Police Service works with Queensland Health to provide case management for people who live with a mental illness who have frequent contact with the police. Case management focuses on reducing police contact and can include the development of a crisis plan. These arrangements are in place in Townsville and Fortitude Valley and from 2015 in Caboolture. A Senior Queensland Mental Health Clinician is also embedded in the Queensland Brisbane Communication Centre to provide advice to police about responding to people living with mental health issues

Implementation:

The Queensland Police Service and Queensland Health are working to continue to improve knowledge, skills, attitudes and values of their respective staff to ensure a coordinated system of care and improved service delivery to mental health consumers.

Next steps:

The Queensland Police Service and Queensland Health will continue to work on strategies, developed in partnership to reduce the likelihood of a mental health incident from occurring and to better prepare both parties to respond if a mental health incident occurs.

Early action 70

Agency:	Arts Queensland
Action Status:	Action ongoing
Priority area:	Live Well
Action:	Fund and coordinate actions to build individual and community resilience by delivering arts and cultural services to identified communities at risk, such as regional and remote Queenslanders, Aboriginal and Torres Strait Islander peoples, culturally and linguistically diverse communities and young people.

Implementation:

- \$34.06 million was invested in arts and culture for regional and remote Queenslanders, through the Regional Arts Development Fund (a partnership program with local government), Arts Queensland grant programs and delivery of activities by Arts Owned Companies and Statutory Bodies such as Queensland Music Festival and Queensland Museum.
- \$12.6 million was committed over four years (2015-16 to 2018-19) to continue the Backing Indigenous Arts Initiative, which supports Aboriginal and Torres Strait Islander peoples' artistic and cultural expression through the Indigenous Art Centre network, Indigenous Festivals, Indigenous Regional Arts Development Fund and the Aboriginal Centre for the Performing Arts.
- \$8.1 million was invested in arts and cultural programs and services for children and young people, through contestable funding programs. For example, 31 out of 35 arts and cultural organisations that received investment through the Organisations Fund 2014-16 committed to delivering programs and support services with a focus on young people.
- Support was provided for arts and cultural services that focus on culturally and linguistically diverse communities, such as Brisbane Multicultural Arts Centre's multicultural arts organisation and artist in residence projects in schools.

More information:

For further information visit the Arts Queensland website: www.arts.qld.gov.au. Arts Queensland publishes case studies and blog posts which showcase good practice. 2015-16 examples relevant to this report and pertaining to projects or organisations supported by Arts Queensland can be found on the blog: <http://artsengage.initiatives.qld.gov.au/aq-blog?lnk=Qy02LTU1NC0> and case studies page: <http://artsengage.initiatives.qld.gov.au/case-studies>.

Next steps:

Arts Queensland will continue to support and promote arts and cultural services that contribute to individual and community resilience.

Early action 71

Agency:	Queensland Mental Health Commission
Action Status:	Action commenced and on track
Priority area:	Live Well
Action:	Provide \$645,000 to beyondblue annually to support the implementation of the Queensland beyondblue Community Awareness Initiative that involves a comprehensive approach to community awareness and stigma reduction activities in Queensland. This includes dissemination of: national advertising campaigns and supporting resources covering depression, anxiety, perinatal depression); life stages (for example, youth, older people); population groups (for example, Lesbian, Gay, Bisexual, Transgender and Intersex people; Aboriginal and Torres Strait Islander people); and settings (for example, rural communities) Have the Conversation — a suite of resources to help people have a conversation with someone they are concerned about the STRIDE project — to demonstrate the impact of digital interventions to reduce the stigma of anxiety, depression, and or suicide in Australian men aged 30 to 64 years the Stop. Think. Respect. project to challenge everyone in Australia to check their behaviour, think about their actions and challenge discrimination when they see it happening including specific actions in regard to discrimination against LGTBI people through the Is it ok to be left handed and discrimination against Indigenous Australians through The Invisible Discriminator.

Implementation:

The Commission on behalf of the Queensland Government continues to support the *beyondblue* partnership as part of a long standing commitment. The funding provided gives Queensland access to *beyondblue's* suite of resources, programs and activities aimed at:

- Reducing the impact of depression, anxiety and suicide by supporting people to protect their mental health and recover when they are unwell
- Reducing people's experience of stigma and discrimination
- Improving people's opportunities to get effective support and services at the right time.

The Commission has established quarterly coordination meetings to strengthen liaison and communication and also participated on a *beyondblue* State and Territories planning forum. The Queensland Mental Health Commissioner is an observer on the *beyondblue* Board. Information from *beyondblue* indicates that during 2015-16 an increasing number of Queenslanders were accessing their websites, with over 1.2 million visits across all their websites (an increase of around 25 per cent from 2014-15). This included increased visits to the youth *beyondblue* website with over 80,000 visits as well as a substantial increase in Queenslanders visiting the Heads Up website (around 40,000 visits).

Next steps:

A beyondblue funding agreement for 2016 – 2010 has been finalised. A review is planned of beyondblue resources, programs and initiatives with the purpose of designing a strategy to strengthen awareness and engagement among key Queensland stakeholders to improve access and utilisation.

Early action 72

Agency: Department of Education and Training

Action Status: Action commenced and on track

Priority area: Work Well

Action: Further build the awareness, capability and support of Department of Education and Training staff by: Introducing a standardised suite of toolbox sessions promoting workplace wellbeing Developing a training program to increase the capability of workplaces and schools to develop and manage best practice wellbeing programs Developing of a short training package on identifying and responding to mental health problems in the workplace.

Implementation:

Two modules are currently being developed to increase the capability of all of the Department of Education and Training's staff to develop, implement and review staff wellbeing programs. These are:

- an overview of the benefits, rationale and standardised process for implementing workplace wellbeing programs; and
- comprehensive step-by-step instructions on developing and implementing localised staff wellbeing programs (based upon staff and workplace needs).

Next steps:

- Additional modules on mental health topics in the workplace are currently being developed. These include increasing mental health awareness; support staff psychological wellbeing; work/life integration; and supportive productive workplace behaviour.
- It is anticipated that these modules will be developed by the end of September 2016.

Early action 73

Agency:	Queensland Treasury
Action Status:	Action commenced and on track
Priority area:	Work Well
Action:	Develop a new Mental Health at Work Action Plan to address psychological injury and mental health in the workplace. The Plan will focus on strategies and action to enable Queensland businesses to protect their workers and others from harm arising from psychological hazards including stress, bullying, work related violence and fatigue. Workplace Health and Safety Queensland will be seeking input from a wide range of industry stakeholders and social partners to develop the plan.

Implementation:

Queensland businesses face a number of challenges from work-related mental disorders and physical disorders caused by prolonged exposure to workplace stressors. Reducing the incidence and severity of work-related mental disorders and promoting good work design to enhance mental health continues to be a priority for the Office of Industrial Relations. This newly developed Action Plan aims to make workplaces safer and healthier through good work design practices that enhance mental health.

Next steps:

Through the implementation of this Action Plan, we will build industry capacity and confidence to identify and manage work-related mental health hazards with a particular focus on high risk industries, occupations and injury mechanisms. To do this, the Action Plan will: 1. Build leadership capability 2. Turn the latest research into practical, evidence based tools 3. Work with community, industry and social partners 4. Provide a targeted and effective regulatory framework.

Early action 74

Agency: Anti-Discrimination Commission Queensland

Action Status: Action ongoing

Priority area: Work Well

Action: Promote 'fair and inclusive workplaces' during Human Rights Month starting in November 2015, to raise awareness of supportive and diverse workplaces that are inclusive of all, including those living with mental illness and mental health problems. The Anti-Discrimination Commission Queensland will be providing education, resources and support to participating workplaces.

Implementation:

- In November 2015, the Anti-Discrimination Commission Queensland (ADCQ) launched the 'Human Rights Month' campaign to get Queensland workplaces involved in learning, talking, sharing, planning and undertaking activities about diversity and inclusion.
- The overall theme of the one month campaign was 'Fair and Inclusive Workplaces', with each week having a different topic of focus - discrimination, sexual harassment, diversity and inclusion. Organisations were asked to pledge their commitment to creating fair and inclusive workplaces by nominating workplace champions and identifying specific actions they would undertake throughout the month to create inclusive workplaces.
- Resources provided to workplaces included case studies about a successful professional with bipolar disorder, and a creative recruitment process to support a person with high anxiety; as well as a range of myths and frequently asked questions about diversity and inclusion.
- Response to the inaugural campaign was positive with 91 champions from 55 organisations taking an active role in the campaign.

More information:

The 2015 Human Rights Month campaign resources can be viewed at: <http://www.adcq.qld.gov.au/resources/fair-and-inclusive-workplaces> It is anticipated that the 2016 campaign resources will be available via the above link by the end of September 2016.

Next steps:

The Anti-Discrimination Commission Queensland (ADCQ) will run the Human Rights Month campaign again in 2016, continuing with the overall theme of 'Fair and Inclusive Workplaces'. This year we have partnered with Mental Illness Fellowship Queensland (MIFQ) and will have two key topics of focus - Mental health in the workplace and Flexibility in the workplace. A range of new resources will be developed to assist workplaces to become involved in discussion and action around these key topics. Free 'training taster' sessions will be offered to demonstrate the training available through ADCQ and MIFQ. Other planned events include a World Cafe conversation for campaign champions and human resource (HR) practitioners around the key topics of mental health and flexibility, and a panel discussion about best practice strategies for building mentally healthy workplaces and supporting flexible work practices.

Early action 75

Agency: Queensland Police Service

Action Status: Action ongoing

Priority area: Work Well

Action: Develop a Queensland Police Service Framework for Improving Mental Health, Wellbeing and Suicide Prevention Plan 2015-17 to better manage mental health issues within the Queensland Police Service, including procedures for post-incident management. Other work being undertaken includes Heads Up Management Mental Health Information Sessions focused on providing managers in the Queensland Police Service with information about mental health in the workplace and the development of organisational awareness campaign designed to reduce stigma and encourage police to seek help.

Implementation:

The Queensland Police Service is working towards promoting first responders' mental health and wellbeing, to ensure that employers, workers and worker representatives act together to plan and implement an overarching strategy.

Next steps:

The Queensland Police Service is working to identify an awareness of the organisation's and individuals' risk profile, and have strategies in place to manage mental health, wellbeing and suicide risks arising from their work.

Early action 76

Agency:	Department of Environment and Heritage Protection
Action Status:	Action commenced and on track
Priority area:	Work Well
Action:	Implement the 2015-16 Health and Wellbeing Program that will provide mental health awareness sessions focused at managers. Supervisory staff will be provided with information and training to develop a greater understanding of mental health and contribute to a more supportive culture.

Implementation:

Building on the general mental health awareness sessions in the 2014-15 program, the 2015-16 program provided support to managers/supervisors to effectively manage mental health issues in workplace was offered through facilitated workshops. The intent of these workshops was to enhance managers'/supervisors' knowledge about the impact of the most common mental health problems on individuals, the workplace environment and the organisation as a whole. Through the use of DVD case studies and structured discussions participants were able to become more confident in the principles and planning required approach for an employee they may be concerned about. The workshop was highly interactive, where participants shared their examples, questions and concerns about dealing with mental health issues in the workplace. In addition each participant was provided with a workbook to be used in conjunction with the workshop and for future reference. The workshops were held in the Brisbane CBD, Toowoomba, Rockhampton and Cairns. Fifty four (54) participants attended one of the workshops and were surveyed post workshop.

More information:

Davidson Trahaire Corpsych & Beyond Blue <http://www.davcorp.com.au/>

Next steps:

The 2016-17 Health and Wellbeing program will include 6 workshops run across the year to help further support managers/supervisors to effectively manage mental health issues in workplace.

Early action 77

Agency:	Queensland Mental Health Commission
Action Status:	Action commenced and on track
Priority area:	Work Well
Action:	Increase opportunities for people living with mental illness to gain employment through social enterprises. The Queensland Mental Health Commission will work with the not for profit sector to engage with industry to identify opportunities for social enterprises to mature and develop

Implementation:

- In 2015-16 the Commission provided \$50,000 to support the Toowoomba Social Procurement Project.
- Delivered by the Toowoomba Club House, the project aims to work with mental health non-profit organisations such as Headspace, Centacare, Sunrise Way and Lifeline to identify opportunities for people with mental illness to gain employment through social procurement.
- A business development officer was employed to educate business about social procurement, helping them to identify suitable opportunities and assisting them to engage with social enterprise.
- The project is building the capacity of the social enterprise community in Toowoomba so as to capitalise on current procurement opportunities such as the \$1.6 billion Toowoomba Bypass project.

Next steps:

The Commission is working in partnership with the Department of Housing and Public Works to embed social procurement practices within Queensland Government agencies. The partnership will involve employing a Social Procurement Advisor position. The Commission is investing \$130,000 per year for three years.

Early action 78

Agency: Queensland Mental Health Commission

Action Status: Action commenced and on track

Priority area: Work Well

Action: Promote the importance the lived experience of mental illness in service planning and delivery including through the peer workforce.

Implementation:

The Queensland Mental Health Commission seeks to improve inclusion, meaningful participation and outcomes by drawing on the diversity of the experience and wisdom of people with a lived experience of mental health difficulties and problematic substance use, their families, carers and support persons. As part of this work the Commission contracted Dr Louise Byrne, Lecture in Lived Experience, Central Queensland University, to assist the Commission to enhance community and industry support for consumer contribution to system change in Queensland. During 2015-16 Dr Byrne's work included:

- providing advice on avenues to enhance the input of people with a lived experience within the mental health sector in Queensland
- speaking on behalf of consumers and the Commission and liaising with relevant media agencies
- preparing a discussion paper for consultation with lived experience stakeholders for the *Promoting Lived Experience in Mental Health Forum* held on 29 July 2016
- commencing research about the perspective of senior managers of mental health services regarding the barriers and enablers for lived experience workers, and how to better integrate lived experience workers into the mental health workforce.

Next steps:

The Queensland Mental Health Commission will consider, in consultation with stakeholders, how to progress Dr Byrne's recommendations to further opportunities to enhance awareness of the value of consumer roles within the mental health sector in Queensland. Dr Byrne will use her work to develop a toolkit for employing lived experienced workers in mental health services which is being undertaken in association with Yale University.

Early action 79

Agency: Department of National Parks Sport and Racing

Action Status: Action commenced and on track

Priority area: Work Well

Action: Deliver the 2015-16 Health and Wellbeing Program that will focus on enhancing the knowledge and awareness among managers. Information and training will be provided to managers to develop a greater understanding of mental health and contribute to a supportive workplace culture. Managers will learn the principles, planning and management strategies involved in addressing mental health within the workplace.

Implementation:

Building on the general mental health awareness sessions in the 2014-15 program, the 2015-16 program provided support to managers/supervisors to effectively manage mental health issues in workplace was offered through facilitated workshops. The intent of these workshops was to enhance managers'/supervisors' knowledge about the impact of the most common mental health problems on individuals, the workplace environment and the organisation as a whole. Through the use of DVD case studies and structured discussions participants were able to become more confident in the principles and planning required approach for an employee they may be concerned about. The workshop was highly interactive, where participants shared their examples, questions and concerns about dealing with mental health issues in the workplace. In addition each participant was provided with a workbook to be used in conjunction with the workshop and for future reference. The workshops were held in the Brisbane CBD, Toowoomba, Rockhampton and Cairns. Fifty four (54) participants attended the workshops and were surveyed post workshop.

More information:

Davidson Trahaire Corpsych & Beyond Blue <http://www.davcorp.com.au/>

Next steps:

The 2016-17 Health and Wellbeing program will include 6 workshops run across the year to help further support managers/supervisors to effectively manage mental health issues in workplace. Most will be regionally focused.

Early action 80

Agency: Queensland Treasury

Action Status: Action commenced and on track

Priority area: Work Well

Action: Implement the People at Work project that helps organisations to identify and manage workplace risk to the psychological health of their workers. The project involves a psychosocial risk assessment process and involves five stages so that organisations can independently assess whether their workers are at high risk of mental health problems at their workplace and identify the specific work characteristics unique to their business. Since the project began 64 Queensland organisations have participated, surveying around 9,700 Queensland workers from a range of industries and occupations.

Implementation:

The People at Work project (PAW) has a unique purpose to provide a free and easily accessible psychosocial risk management tool for Australian workplaces. To date, PAW has achieved some significant milestones, including:

- developing and validating a risk assessment survey tool
- designing and launching a project website
- developing a suite of free resources
- publishing written and video case studies
- establishing a database of over 17,000 workers across 115 workplaces.

Next steps:

The focus of PAW has been to establish the reliability and validity of the psychosocial risk management tool. Now that the tool has been validated, the Office of Industrial Relations is working towards the development and delivery of an online platform, which will enable all workplaces to easily consult workers around workplace specific psychosocial hazards, identify priority areas and determine suitable control measures.

Early action 81

Agency: Queensland Health

Action Status: Action ongoing

Priority area: Work Well

Action: Implement the Queensland Healthier. Happier. Workplaces initiative which engages and supports Queensland workers to make positive and sustainable behaviour changes that reduce lifestyle-related health risk factors and improve their health. The initiative addresses a range of health issues including social and emotional wellbeing and is delivered in partnership with Workplace Health and Safety Queensland and the Local Government Association of Queensland.

Implementation:

- A tripartite agreement between Department of Health, Workplace Health and Safety Queensland (WHSQ) and WorkCover supports the Healthier. Happier. Workplaces Initiative (HHWI).
- The initiative aims to:
 - address a range of health issues including social and emotional wellbeing
 - increase sector and system capacity to embed health and wellbeing into workplace health and safety policies and practices
 - increase the number of Queensland workplaces that implement and maintain workplace wellness programs to address lifestyle-related health risk factors
 - increase access to and uptake of health promotion programs and policies
- Total active workplaces number 2561 (494 small business; 1257 medium and 810 large businesses).
- The program also includes a Recognition Scheme. To date 28 workplaces have achieved bronze status, 25 silver and five Queensland workplaces have gold recognition.
- The program is available to all levels of government, non-government agencies and industry sectors to develop and share innovative, tailored strategies and approaches to workplace health and wellbeing.
- A team of advisors at WHSQ support workplaces to implement the program.

More information:

Healthier. Happier. Workplaces website <https://workplaces.healthier.qld.gov.au> provides information and resources to develop, implement and evaluate a health and wellbeing program in the workplace. Also provides details of the recognition scheme.

Next steps:

The HHWI is funded until 30 June 2018, with a possible extension until 30 June 2019.

Early action 82

Agency: Queensland Health

Action Status: Action ongoing

Priority area: Work Well

Action: Implement the Queensland Health Employment Specialist Initiative that supports people living with mental illness to find employment. The Initiative involves community mental health teams working collaboratively with an employment consultant from the local Disability Employment Service to support people living with mental illness to find work in the competitive employment market.

Implementation:

- The Employment Specialist Program commenced in 2007 and has been implemented in 11 HHS across the state.
- The program is unfunded and operates under an agreement between the HHS and local Disability Employment Agency.
- The program has changed in some HHSs since inception as it has been adapted to suit local needs.

More information:

Nil

Next steps:

The Employment Specialist Program is fully implemented in the 11 nominated HHSs and there will be no further action on this initiative as the implementation is completed. The initiative will continue to operate as a joint partnership between the HHSs and local employment agencies

Early action 83

Agency: Queensland Fire and Emergency Services

Action Status: Action commenced and on track

Priority area: Work Well

Action: Provide support to fire and emergency services personnel with a focus on prevention and early intervention for mental health issues including critical incident follow up. Queensland Fire and Emergency Services implements a number of initiatives to support fire and emergency personnel including a Peer Support Program and Organisational Health Promotion and Awareness through presentations relating to various mental health issues. The Queensland Fire and Emergency Services is also developing a mental health promotion campaign to raise awareness and information about mental health issues, coping strategies and support operations.

Implementation:

To support the mental health and wellbeing of QFES staff the following has occurred to implement this action.

- A comprehensive de-identified reporting system has been established for early identification of key issues and implementation of proactive intervention.
- Ambassadors have been identified to support ongoing mental health awareness and organisational health promotion activities.
- Regional delivery of educational training or awareness activities have been implemented to address challenges and issues related to mental health, including nationally recognised promotions such as R U OK Day.
- A statewide mental health services plan has been developed with a specific focus on increasing awareness and access to hard copy and online resources regarding mental health issues, coping strategies, and support options.
- A statewide leadership development plan has been developed to enhance leaders' effectiveness in identifying and responding to mental health issues in response to critical incident exposure, work, or non-work activities.
- The consultation phase of the updated critical incident response directive has been finalised. This directive is inclusive of early assessment and ongoing wellbeing monitoring.

Next steps:

- The statewide mental health services plan to support increased awareness of and access to resources, and the statewide leadership development plan to enhance leaders' effectiveness in identifying and responding to mental health issues will be launched later in 2016.
- The updated critical incident response directive will be implemented and monitoring of the comprehensive de-identified reporting system will be ongoing.

Early action 84

Agency:	Department of Education and Training
Action Status:	Action ongoing
Priority area:	Work Well
Action:	Require effective inclusive practice strategies to be implemented by Pre-Qualified Suppliers of government subsidised vocational education and training (VET) consistent with the Queensland VET Inclusive Learning Framework.

Implementation:

Registered training organisations approved as a Pre-Qualified Suppliers (PQS) under Queensland's Annual Vocational Education and Training (VET) Investment Plan must comply with a range of funding conditions and performance standards to maintain PQS status. These requirements are prescribed within the PQS Agreement and related PQS and program policies. Performance Standard Four (PQS Policy) outlines the requirement for all PQS to support the learning needs of students through various measures which include:

- implementing effective inclusive practice strategies for students consistent with the Queensland VET Inclusive Learning Framework;
- assessing / identifying upfront if a student needs additional learning support to complete training;
- providing students with foundation skills training and/or lower-level vocational qualifications if needed, as part of a supported training pathway (higher subsidy is paid to encourage participation by any student requiring foundation skills and concessional students undertaking vocational qualifications); and
- developing a customised Training and Support Plan when enrolling disadvantaged learners in foundation skills and/or lower-level qualifications.
- The Department of Education and Training provides free inclusive practice resources on its website to support professional learning for PQS.

More information:

- *Annual VET Investment Plan* including PQS obligations www.training.qld.gov.au
- *Inclusive Learning: a way forward* www.training.qld.gov.au/providers/inclusive

Next steps:

- In 2016–17, the Department of Education and Training (DET) will continue to circulate information to the PQS network to clarify and increase awareness of their inclusive practice obligations.
- DET will continue to undertake performance monitoring and evaluation activities to ensure PQS comply with these obligations. The PQS must be able to provide evidence of staff continuous professional learning on inclusive practice and implementation of inclusive practices to support student participation and learning outcomes.

Early action 85

Agency:	Department of Education and Training
Action Status:	Action ongoing
Priority area:	Work Well
Action:	Increase enrolment and qualification completions of Queenslanders, including people with disability, in the suite of government subsidised VET programs funded through the Annual VET Investment Plan to support increased workforce participation.

Implementation:

- Under the *Annual Vocational Education and Training (VET) Investment Plan* people with disability can gain the skills they need through a range of mainstream subsidised training. This includes access to foundation skills and lower level vocational courses and higher concessional subsidies.
- The Department of Education and Training's (DET) Skills Disability Support (SDS) initiative provides specialised technology and support services to registered training organisations (RTOs) for learners undertaking subsidised training.
- In 2015–16, 22 learners with a mental health concern were supported plus 101 learners with multiple disabilities, often including a mental health concern.
- DET further supports participation of learners with disability through professional guidance resources for RTOs including:
 - the Queensland VET Inclusive Learning Framework; and
 - a guide to reasonable adjustment.
- To maximise opportunities during and after implementation of the National Disability Insurance Scheme (NDIS), DET is working with key stakeholders to ensure people with disability have access to the support they need to achieve their life aspirations.

A network of RTOs has been established to safeguard an appropriate response to personal care skills needs; and factsheets have been developed to assist with changes brought about by the NDIS.

More information:

- Inclusive practices in training and disability support <https://training.qld.gov.au/providers/inclusive>
- DET NDIS information <http://www.deta.qld.gov.au/about/ndis/index.html>

Next steps:

The Department of Education and Training will continue to:

- provide specialised services to RTOs to assist learners with disability undertaking subsidised training SDS will continue to provide specialised services to RTOs to assist learners with disability undertaking subsidised training;
- provide professional guidance resources to RTOs to assist them to meet the needs of learners with disability, aligned to contemporary VET policy and Commonwealth legislation in a Queensland context; and
- work with stakeholders and provide advice on training opportunities as the NDIS is rolled out.

Early action 86

Agency: Department of Education and Training

Action Status: Action commenced and on track

Priority area: Work Well

Action: Build the awareness, capability and support of Department of Education and Training staff by: Providing guidance and online resources to Department of Education workplaces to plan, develop and review formal, targeted wellbeing programs Delivering awareness sessions to assist staff to identify and respond to mental health issues in the workplace.

Implementation:

- The Department of Education and Training is currently developing wellbeing training modules to build awareness and capability of all staff (including teachers) to develop, implement and review staff wellbeing programs, using a structured evidence-based process allowing for flexibility at the local school/workplace level.
- Supplementary resources are also in development including a step-by-step Planning Guide, vignettes and case studies of schools and workplaces with exemplary staff wellbeing programs to support the training modules.

Next steps:

- Finalising the training modules and commencing user testing.

Early action 87

Agency: Queensland Mental Health Commission

Action Status: Action commenced and on track

Priority area: Work Well

Action: Support the mental health and wellbeing of public sector employees through the planning and delivery of organisational wellbeing frameworks and/or mental illness awareness and early detection programs and training.

Implementation:

The Public Service Commission, in partnership with other State Government agencies has commenced work to develop a Safety, Health and Wellbeing Framework for Queensland public servants. The Framework will guide all State Government agencies in meeting their obligations to provide a safe workplace including some which supports mental health and wellbeing.

Next steps:

The Framework is expected to be finalised during 2016-17.

Early action 88

Agency: Queensland Mental Health Commission

Action Status: Action commenced and on track

Priority area: Work Well

Action: Work with beyondblue to support the promotion and uptake of the Heads Up initiative with state based government initiatives, industry associations and individual businesses. Heads Up is a national awareness, early intervention and prevention program designed specifically for workplace settings. It aims to increase the knowledge and skills of staff and managers to address mental health conditions in the workplace.

Implementation:

The Commission on behalf of the Queensland Government continues to support the *beyondblue* partnership as part of a long standing commitment. The funding provided gives Queensland access to *beyondblue's* suite of resources, programs and activities aimed at:

- Reducing the impact of depression, anxiety and suicide by supporting people to protect their mental health and recover when they are unwell
- Reducing people's experience of stigma and discrimination
- Improving people's opportunities to get effective support and services at the right time.

The Commission has established quarterly coordination meetings to strengthen liaison and communication and also participated on a *beyondblue* State and Territories planning forum. The Queensland Mental Health Commissioner is an observer on the *beyondblue* Board. Information from *beyondblue* indicates that during 2015-16 an increasing number of Queenslanders were accessing their websites, with over 1.2 million visits across all their websites (an increase of around 25 per cent from 2014-15). This included increased visits to the youth *beyondblue* website with over 80,000 visits as well as a substantial increase in Queenslanders visiting the Heads Up website (around 40,000 visits).

Next steps:

A beyondblue funding agreement for 2016 – 2019 has been finalised. A review is planned of beyondblue resources, programs and initiatives with the purpose of designing a strategy to strengthen awareness and engagement among key Queensland stakeholders to improve access and utilisation.

AoD Action 9999

Agency: Queensland Mental Health Commission

Action Status:

Priority area: Age Well

Action: This is the action information.

Implementation:

Next steps:

Early action 89

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action complete
Priority area:	Age Well
Action:	Develop a strategy to support the wellbeing and inclusion of older people in Queensland through a range of initiatives and partnerships that are focussed on creating age-friendly communities.

Implementation:

- *Queensland: an age-friendly community* - Strategic direction statement launched April 2016
- *Queensland: an age-friendly community - Action plan* launched June 2016
- The Queensland Government's vision is to build an age-friendly state in which all Queenslanders, regardless of their age, can stay active and connected, and contribute economically, socially and culturally.
- In particular, an age-friendly community ensures older people are free from age-related barriers that prevent participation and engagement in their communities.
- The action plan outlines the Queensland Government's priorities, initiatives and services that contribute to building age-friendly communities. The action plan also outlines the eight age-friendly domains developed by the World Health Organisation, including transport, housing, social participation, employment and community and health services.
- Each domain includes actions by the Queensland Government to achieve an age-friendly community.

More information:

<https://www.communities.qld.gov.au/communityservices/seniors/queensland-...>

Next steps:

- Additional funding of \$6.1 million over four years from 2016-17 has been provided for initiatives to deliver the *Queensland: an age friendly community* Strategy.
- Annual report cards will be prepared.

Early action 90

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Age Well
Action:	Support access to long-day respite care of people living with dementia to enable carers to participate in paid or volunteer work or undertake activities that support workforce participation. This initiative will commence in 2016 and will enable carers of those living with dementia and/or other neuro-degenerative disorders to participate in paid or volunteer work or undertake activities that support workforce participation such as study.

Implementation:

- Service agreements for dementia respite services for seven community based organisations have been awarded. Service provision commenced on 1 June 2016.
- A process has commenced for the development of dementia resources and training to assist the aged/community care sector to provide person centred care.

More information:

Nil

Next steps:

- A process has commenced to develop and deliver resources and training.
- An evaluation of service provision by community organisations and the provision of resources and training is currently being designed.

Early action 91

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action ongoing
Priority area:	Age Well
Action:	Provide five Seniors Legal and Support Services (located in Hervey Bay, Cairns, Townsville, Toowoomba and Brisbane) assist older people who are at risk of and/or experiencing elder abuse or financial exploitation. Each service is staffed by solicitors and social workers, with assistance being provided within a multi-disciplinary framework.

Implementation:

- Five Seniors Legal and Support Services were funded - Brisbane, Toowoomba, Hervey Bay, Townsville and Cairns.
- \$2.550 million funding was provided in 2015-16.

More information:

<https://www.qld.gov.au/seniors/legal-finance-concessions/legal-services>

Next steps:

- 2016-17 budget provided ongoing funding of \$2.618 million for the five Seniors Legal and Support Services across Queensland
- An additional \$900,000 per annum over three years will be provided from 2017-18 to expand the Seniors Legal and Support Services and the Elder Abuse Prevention Unit

Early action 92

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action ongoing
Priority area:	Age Well
Action:	Provide Older People's Action Program, delivered by 20 services across Queensland, aims to extend and strengthen personal and community connectedness of people over 60 who are at risk of social isolation.

Implementation:

- The Older People's Action Program funding is ongoing and forms a key part of the Department of Communities, Child Safety and Disability Services' broad investment into older people's programs that focus on increasing older people's awareness of healthy lifestyle options, reduce social isolation and strengthen personal and community connectedness as well as improve links with support agencies.
- \$1.469 million was provided for the program

More information:

<https://www.qld.gov.au/seniors/recreation-staying-connected/social-conne...>

Next steps:

The Older People's Action Program forms part of the social isolation programs funded under the government's Older People funding area.

Early action 93

Agency: Department of Communities Child Safety and Disability Services

Action Status: Action ongoing

Priority area: Age Well

Action: Implement the 60 and Better program, delivered by 23 services across Queensland, and is designed to support older people in developing and managing healthy ageing programs in their own communities. The program offers a mix of physical, social and intellectual activities. Activities include exercise programs, health talks, craft activities, theatre groups, card games and opportunities to explore computers and information technology

Implementation:

- The 60 and Better Program funding is ongoing and forms a key part of the Department of Communities, Child Safety and Disability Services' broad investment into older people's programs that focus on increasing older people's awareness of healthy lifestyle options, reduce social isolation and strengthen personal and community connectedness as well as improve links with support agencies.
- Over \$1.4million funding was provided for the 23 services across Queensland.

More information:

N/A

Next steps:

- The 60 and Better Program forms part of the social isolation programs funded under the government's Older People funding area.

Early action 94

Agency: Department of Communities Child Safety and Disability Services

Action Status: Action ongoing

Priority area: Age Well

Action: Support Older Men's Groups, delivered in Hervey Bay and Toowoomba, respond to the mental health needs of older men and assisting with reducing social isolation. Older Men's Groups provide a range of services to help older men remain connected in the community including information and referral to services and support networks available within the community and social and personal development activities to enhance skills, participation and confidence.

Implementation:

- Older Men's Groups respond to the mental health needs of older men and assist with reducing social isolation
- Approximately \$190,000 funding was provided

More information:

N/A

Next steps:

- Funding is ongoing and forms a key part of the Department of Communities, Child Safety and Disability Services' broad investment into older people's programs that focus on increasing older people's awareness of healthy lifestyle options, reduce social isolation and strengthen personal and community connectedness as well as improve links with support agencies.
- The funding for Older Men's Groups forms part of the social isolation programs funded under the government's Older People funding area.

Early action 95

Agency: Department of Communities Child Safety and Disability Services

Action Status: Action ongoing

Priority area: Age Well

Action: Provide the Seniors Enquiry Line, a statewide information and referral service, provides Queensland seniors, their family, friends, grandparents and carers with access to information on topics such as financial and legal matters, social activities, household assistance, retirement accommodation, health, education and transport. The service also produces and distributes a statewide newsletter which provides information on community services, items of interest and events relevant to seniors.

Implementation:

- Approximately \$335,000 funding was provided for the Seniors Enquiry Line
- The Seniors Enquiry Line is a state wide information and referral service

More information:

<http://www.seniorsenquiryline.com.au/>

Next steps:

- Increased funding of \$100,000 per annum over four years from 2016-17 to expand the state wide Seniors Enquiry Line to improve services throughout Queensland.

Early action 96

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action ongoing
Priority area:	Age Well
Action:	Provide an information, training and referral service for preventing, responding to, and raising awareness of elder abuse. This includes co-ordination of a statewide telephone helpline through the Elder Abuse Prevention Unit

Implementation:

- Approximately \$504,000 provided for the Elder Abuse Prevention Unit to coordinate a state wide helpline and provide a information, training and referral service

Next steps:

- Additional funding of \$900,000 per annum will be provided over three years commencing in 2017-18 to expand the Seniors Legal and Support Services and the Elder Abuse Prevention Unit, particularly in regional and remote areas and under-serviced metropolitan areas.
- Expansion of services in 2017-18 will be informed by comprehensive planning to identify areas of highest need.

Early action 97

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action ongoing
Priority area:	Age Well
Action:	Support the Older Women's Network to promote discussion and action on topics such as healthy ageing; negative images of older women; access to information, housing and transport needs; companionship; and dealing with loss and change.

Implementation:

- Approximately \$98,500 funding was provided to support the Older Women's Network in 2015-16

More information:

N/A

Next steps:

- Funding is ongoing and forms a key part of the Department of Communities, Child Safety and Disability Service's broad investment into older people's programs that focus on increasing older people's awareness of healthy lifestyle options, reduce social isolation and strengthen personal and community connectedness as well as improve links with support agencies.
- The funding for the Older Women's Network is no longer reported as a stand-alone funding stream.

Early action 98

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action ongoing
Priority area:	Age Well
Action:	Support grandparents who are the informal primary caregivers of grandchildren through Time for Grandparents initiative that provides access to camps, counselling and information.

Implementation:

- The Time for Grandparents funding is ongoing and forms a key part of the Department of Communities, Child Safety and Disability Services' broad investment into older people's programs that focus on increasing older people's awareness of healthy lifestyle options, reduce social isolation and strengthen personal and community connectedness as well as improve links with support agencies.
- Approximately \$800,000 is provided to support grandparents who are informal primary caregivers of grandchildren.
- Funded activities include camps, counselling services and information

More information:

N/A

Next steps:

- The Time for Grandparents program forms part of the social isolation programs funded under the government's Older People funding area which respond to barriers in accessing the service system.

Early action 99

Agency: Queensland Mental Health Commission

Action Status: Action commenced and on track

Priority area: Age Well

Action: Work with beyondblue to disseminate the suite of initiatives that support the mental health and wellbeing of older people. These include: beyondblue older adults campaign - designed to raise understanding amongst 60+ males and females across Australia about how they can stay mentally healthy as they get older Ageing well – the 'Over Bl**dy Eighty - A collection of personal stories from older Australians' booklet to showcase strategies for ageing well. A variety of older people talk about how they support their mental health 'Connections Matter' booklet - provides older people with practical and evidence based suggestions on how to help strengthen and maintain social networks. The booklet has been disseminated to approximately 3,000 Queenslanders, since being released earlier in 2015 The Shed Online website - promotes men to connect with other men The Professional Education to Aged Care (PEAC) Program - aims to raise awareness about depression and anxiety in older people, and heighten the skills of staff working in the aged care sector to recognise and respond to these conditions. The PEAC program is currently delivered as a face-to-face workshop, and will be available as an e-learning program in early 2016. Accredited training resources for aged care staff, at Certificate III and IV levels on anxiety and depression and can be included in various aged care qualifications. They aim to improve the detection and management of anxiety and depression in older people accessing aged care. Free educational resources for volunteers who support older people in residential or community settings. The resources include a volunteer workbook, facilitator guide, podcast and videos. The resources enable volunteer managers or co-ordinators to deliver training to their own volunteers.

Implementation:

The Commission on behalf of the Queensland Government continues to support the *beyondblue* partnership as part of a long standing commitment. The funding provided gives Queensland access to *beyondblue's* suite of resources, programs and activities aimed at:

- Reducing the impact of depression, anxiety and suicide by supporting people to protect their mental health and recover when they are unwell
- Reducing people's experience of stigma and discrimination
- Improving people's opportunities to get effective support and services at the right time.

The Commission has established quarterly coordination meetings to strengthen liaison and communication and also participated on a *beyondblue* State and Territories planning forum. The Queensland Mental Health Commissioner is an observer on the *beyondblue* Board. Information from *beyondblue* indicates that during 2015-16 an increasing number of Queenslanders were accessing their websites, with over 1.2 million visits across all their websites (an increase of around 25 per cent from 2014-15). This included increased visits to the youth *beyondblue* website with over 80,000 visits as well as a substantial increase in Queenslanders visiting the Heads Up website (around 40,000 visits).

Next steps:

A beyondblue funding agreement for 2016 – 2010 has been finalised. A review is planned of beyondblue resources, programs and initiatives with the purpose of designing a strategy to strengthen awareness and engagement among key Queensland stakeholders to improve access and utilisation.

Suicide Prevention Action 01

Agency:	Queensland Mental Health Commission
Action Status:	Action commenced but changed
Priority area:	Stronger community awareness and capacity
Action:	Develop and trial a place-based suicide prevention initiative that builds on community strengths in a rural and remote community. This project aims to build upon existing community level suicide prevention activities, community infrastructure and strengths to enhance their responsiveness to local need. In consultation with local communities this initiative will be trialled in up to two sites in Queensland in the beginning of 2016.

Implementation:

KBC Consulting has been contracted to develop recommendations for a model to trial a suicide prevention pilot project that builds on existing suicide prevention activities, community infrastructure and community strengths. In 2015-16 the project involved:

- establishing a Project Reference Group to advise and guide the project's delivery
- a literature review of national and international strengths-based community models of suicide prevention
- engagement with the South West Queensland Hospital and Health Service (HHS) and the Western Queensland Primary Health Network (PHN)
- selection of Roma in South West Queensland as the trial site

The model was due to be trialled in early 2016, however with the establishment of the Australian Government's PHNs which is a critical player in the commissioning of Australian Government suicide prevention and other mental health services, the project was delayed to ensure a strong partnership of key stakeholders was in place before commencing the project.

Next steps:

Further engagement with the Roma community and service providers is planned for early 2016-17. This will result in a final report being provided by KBC outlining recommendations for a strengths based community suicide prevention model. It is anticipated, subject to consultations that the trial will commence in 2017.

Suicide Prevention Action 02

Agency:	Queensland Mental Health Commission
Action Status:	Action ongoing
Priority area:	Stronger community awareness and capacity
Action:	Work with national partners including beyondblue to support a range of community awareness, education and stigma reduction activities that aim to reduce suicide risk by supporting people to enhance their mental health and improve people's opportunities to get the right help at the right time when they are unwell. The Queensland Mental Health Commission provides \$645,000 per year to beyondblue as a contribution to its nation-wide services, initiatives, research partnerships and campaigns. These include resources such as: Finding your way back: A resource for people who have attempted suicide; Guiding their way back: A resource for people who are supporting someone after a suicide attempt and Finding our way back: A resource for Aboriginal and Torres Strait Islander peoples after a suicide attempt. As of the end of July 2015, 19,400 copies of these resources have been provided to Queenslanders.

Implementation:

The Commission on behalf of the Queensland Government continues to support the *beyondblue* partnership as part of a long standing commitment. The funding provided gives Queensland access to *beyondblue's* nation-wide suicide prevention services, campaigns and resources including:

- *Finding your way back: A resource for people who have attempted suicide*
- *Guiding their way back: A resources for people who are supporting someone after a suicide attempt*
- *Finding our way back: A resource for Aboriginal and Torres Strait Islander peoples after a suicide attempt*

The Commission has established quarterly coordination meetings to strengthen liaison and communication and also participated on a *beyondblue* State and Territories planning forum. The Queensland Mental Health Commissioner is an observer on the *beyondblue* Board. *beyondblue* indicates that during 2015-16 an increasing number of Queenslanders were accessing their websites, with over 1.2 million visits across all their websites (an increase of around 25 per cent from 2014-15). This included increased visits to the youth *beyondblue* website with over 80,000 visits as well as a substantial increase in Queenslanders visiting the Heads Up website (around 40,000 visits).

Next steps:

A beyondblue funding agreement for 2016 – 2020 has been finalised. A review is planned of beyondblue resources, programs and initiatives with the purpose of designing a strategy to strengthen awareness and engagement among key Queensland stakeholders to improve access and utilisation.

Suicide Prevention Action 03

Agency:	Queensland Mental Health Commission
Action Status:	Action commenced and on track
Priority area:	Stronger community awareness and capacity
Action:	Increase community awareness of suicide prevention activities through enhanced coordination and promotion of community events for World Suicide Prevention Day. Coordinated by Suicide Prevention Australia, World Suicide Prevention Day is designed to demonstrate global commitment to suicide prevention and the Commission will work with lived experience representatives and other services to promote community led events across the state.

Implementation:

World Suicide Prevention Day is an international awareness day observed on 10 September each year to provide a focus for commitment and action to prevent suicide. Holding events on this day can assist with changing the conversation to focus on hope and optimism, by speaking openly and safely about suicide and reduce stigma which can often prevent people from seeking help. To support local communities across Queensland to safely host events, the Queensland Mental Health Commission, in partnership with Roses in the Ocean and the Australian Institute for Suicide Research and Prevention has developed resources, including an Event host kit, to engage with their community on the issue of suicide to help reduce stigma and encourage help-seeking. In April 2016 the Queensland Mental Health Commission coordinated a World Suicide Prevention Day workshop with Roses in the Ocean for stakeholders interested in hosting a suicide prevention event. The Queensland Mental Health Commission has also sponsored Roses in the Ocean to host a World Suicide Prevention Day event.

More information:

A copy of the World Suicide Prevention Day Event Host Kit is available at www.qmhc.qld.gov.au/host-world-suicide-prevention-day-event.

Next steps:

The Commission will continue to promote World Suicide Prevention Day throughout Queensland.

Suicide Prevention Action 04

Agency: Queensland Mental Health Commission

Action Status: Action commenced and on track

Priority area: Stronger community awareness and capacity

Action: Review the accessibility of resources to assist and support people bereaved by suicide, as well as for people who have attempted suicide, their families, friends and other support persons. Although many organisations provide support to people bereaved by suicide including through telephone support lines and on-line resources, the Commission will work with people with a lived experience to identify the availability, accessibility and utility of these supports, including those for different vulnerable population groups, people who have attempted suicide and their families, friends and support persons.

Implementation:

Orygen, the National Centre of Excellence in Youth Mental Health was engaged in April 2016 to undertake the suicide bereavement resources project. The project will provide advice and recommendations on how to improve access to and the quality of the services available to Queenslanders bereaved by, or with a lived experience of suicide. Since the commencement of the project:

- a literature review has been completed detailing resources and supports that are publicly available and separate from clinical services and interventions
- mapping Australian support services and online resources has been undertaken
- a lived experience reference group has been established to inform project tasks and consultation with key informants.

Next steps:

Development of a framework to classify available resources and support. Consultation investigating resources and support services; gaps that exist for vulnerable groups and strategies to boost accessibility of resources and support. Stakeholder surveys and engagement with key organisations involved in this area of work. Final report and recommendations, including an improved dissemination strategy that is needs based and capitalises on existing networks and opportunities offered by new technologies.

Suicide Prevention Action 05

Agency:	Department of Justice and Attorney-General
Action Status:	Action ongoing
Priority area:	Stronger community awareness and capacity
Action:	Provide resilience training for staff identified as first responders to assist them in managing the personal impact of attending to traumatic or stressful situations. Participation also aims to promote access to additional supports such as the Employee Assistance Program.

Implementation:

- In 2015-16, the QCS Academy (QCSA) delivered suicide awareness and prevention training to 300 new custodial recruits and 66 new probation and parole case managers.
- 90% of relevant correctional centre staff were up to date with suicide awareness and prevention training by December 2015;
- The QCS Academy has liaised with Prison Mental Health Services to revise the Mental Health Training Package. Implementation commenced in 2016;
- The QCS Academy updated the Custodial Awareness package for external persons. This package includes a specific section on Suicide Awareness.
- Youth Justice provided staff with training, supervision and debriefing in the event of a traumatic or stressful situation.
- Queensland Courts front line and support staff have received vicarious trauma training (designed by a psychologist for this target group). The courts engaged a psychologist to deliver psychological support sessions to Courts staff and magistrates who are involved with the Specialist Domestic and Family Violence Court trial being held at the Southport courthouse. Three sessions were delivered in 2015-16;
- All Department of Justice and Attorney-General employees are encouraged to connect with the Employee Assistance Service for confidential assistance.

Next steps:

- QCSA will continue to deliver training to new custodial and probation and parole staff, and investigate the continued delivery of resilience training to front line staff;
- Delivery of updated Custodial Awareness Package in 2016-17;
- Youth Justice will continue to provide training, supervision and debriefing to staff;
- Queensland Courts will develop vicarious trauma training material that will be a component of induction training for regular delivery to all Court staff across Queensland

Suicide Prevention Action 06

Agency: Queensland Mental Health Commission

Action Status: Action complete

Priority area: Stronger community awareness and capacity

Action: Support the MATES in Construction Scoping Project 'Saving lives in the Construction Industry' to identify options to expand its suicide prevention initiatives to rural and regional Queensland and to include small and medium sized businesses. This project will examine and provide recommendations on future priorities and sustainable funding options for effective 'wrap around' services for suicide prevention and postvention in the construction industry.

Implementation:

In July 2015, the Commission funded MATES in Construction (MIC) to undertake statewide consultation and provide recommendations for expanding their services to 50 per cent of the industry, with a focus on small and medium sized, and rural and regional construction businesses. The project also investigated options for life skills and resilience training for young workers; a postvention program for the industry and support for construction crews following natural disasters. A survey of more than 600 construction workers identified drug and alcohol misuse and family and relationship problems as the predominant issues affecting the mental health and wellbeing of workers. In response to what can be done to make the industry safer, communication, peer support, networking and training were identified as significant suicide prevention activities. Statewide consultations with industry, community and allied health professionals provided further insights into current issues facing the industry and focused on best approaches to support the sector in the future. The power of peer support was identified as the best way to receive help, particularly from people working in the industry who understand where the pressures are coming from.

Next steps:

MIC is liaising with industry and government agencies on funding options to expand the reach of the program to regional and rural areas and to increase the number of Field Officer and Case Management workers across the State.

Suicide Prevention Action 07

Agency:	Queensland Police Service
Action Status:	Action ongoing
Priority area:	Stronger community awareness and capacity
Action:	Develop a Queensland Police Service Framework for Improving Mental Health, Well Being and Suicide Prevention Plan 2015-17 as a prevention and postvention plan to better manage mental health issues within the Queensland Police Service, including procedures for post-incident management.

Implementation:

The Queensland Police Service is working towards promoting first responders' mental health and wellbeing, to ensure that employers, workers and worker representatives act together to plan and implement an overarching strategy.

Next steps:

The Queensland Police Service is working to identify an awareness of the organisation's and individuals' risk profile, and have strategies in place to manage mental health, wellbeing and suicide risks arising from their work.

Suicide Prevention Action 08

Agency:	Queensland Fire and Emergency Services
Action Status:	Action commenced and on track
Priority area:	Stronger community awareness and capacity
Action:	Provide support programs for frontline officers that focus on post-incident support including Fire Care and Embrace and improved access to employee assistance programs. Deliver Peer Support Officer training on suicide and suicide awareness, to enhance the responsiveness of existing networks.

Implementation:

• Regular training for all Peers Support Officers has been implemented to support identification and best practice management of suicidality. • Content for hard copy and online resources regarding self harm and suicide education and support options has been developed. • State-wide support services for leaders has been scoped and developed to support leaders' ability to identify people in the workplace with depression and/or risk of suicide, as well as support for leaders to engage in effective conversations regarding these important issues.

Next steps:

• Annual training to all Peers Support Officers has been embedded within routine Safety and Wellbeing activities, to support ongoing identification and best practice management of suicidality. • Hard copy and online resources regarding self harm and suicide education and support options will be launched later in 2016. Promotion and awareness raising activities will be implemented to support increased engagement and uptake of these resources. • State-wide support services for leaders' identification of people with depression and/or risk of suicide in the workplace will be launched later in 2016.

Suicide Prevention Action 09

Agency:	Queensland Rail
Action Status:	Action commenced and on track
Priority area:	Stronger community awareness and capacity
Action:	Continue facilitation of Employee Exposure Prevention and Support Programs to provide employee assistance and psychology services. This encompasses specific initiatives for relevant operational staff such as a peer support program for Rail Traffic Crew and processes to reduce the exposure of Station Operations personnel to traumatic events such as fatalities. Pre-employment assessment measures are also included for certain roles that may be exposed to traumatic incidents.

Implementation:

- Queensland Rail continues to invest in its people by making awareness, education and support available to its staff. Queensland Rail's provider for its Employee Assistance Program offers a wealth of support across a diverse range of issues in people's lives together with specialist support in areas such as Critical Incident and Trauma management.
- Queensland Rail continues to provide education and training to employees who are potentially exposed to traumatic incidents to build resilience and education for managing mental health and wellbeing.

Next steps:

Employee Exposure Prevention and Support Programs will continue into 2016-17.

Suicide Prevention Action 10

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Improved service system responses and capacity
Action:	Enhance the capacity of hospital emergency departments to identify and respond to those at risk of suicide. Queensland Health will implement a 12 month suicide prevention project focused on enhanced training and resources to hospital emergency departments, which will be developed in close consultation with people who have survived or been bereaved by suicide. The Queensland Centre for Mental Health Learning has been engaged, in collaboration with the Clinical Skills Development Service, to develop and deliver a targeted and sustainable training program. Training will be tailored specifically for emergency department doctors, nurses and allied health staff, to recognise, assess, manage and refer people at risk of suicide.

Implementation:

- The Department of Health provided \$255,000 to the Queensland Centre for Mental Health Learning (QCMHL) to support the development and statewide delivery of a targeted and sustainable training program using a train-the-trainer model aiming to enhance the capacity and capability of front-line workers to identify and respond appropriately to a suicidal person.
- At 30 June 2016, 148 Queensland Health staff were trained as trainers to deliver the Suicide Risk Assessment and Management in Emergency Department (SRAM-ED) settings training program.
- A review of the Queensland Health Guidelines for Suicide Risk Assessment and Management to include clinical best practice for emergency departments has been conducted and new draft guidelines developed.

More information:

Nil

Next steps:

- \$500,000 over three years (2016-17 to 2018-19) has been provided to QCMHL to support sustainable training for emergency department staff and other front line acute mental health care staff in recognising, responding to and providing care for people presenting to Hospital and Health Services with suicide risk.
- Implementation of the SRAM-ED training will continue across the state in 2016-17
- QCMHL and the Department of Health will partner to evaluate the efficacy of the training.

Suicide Prevention Action 11

Agency:	Queensland Rail
Action Status:	Action commenced and on track
Priority area:	Improved service system responses and capacity
Action:	Implement a 'Suicide Recognition and Intervention' training package for frontline Queensland Rail staff. Developed in 2015 for front line staff, the training package provides an overview of suicide prevention providing factual information on: mental health and stigma; identifying behavioural indicators of suicide; appropriate ways to communicate with a person who is showing signs of suicide or self-harm; immediate actions to be taken by frontline staff; and tailored processes for notification and response.

Implementation:

- Queensland Rail's "Suicide Recognition and Intervention" training package has been rolled out to 267 operational staff and managers in 2015-16.
- The roll-out is aligned to a risk based analysis of threatened self-harm incidents on the Citytrain network.

Next steps:

- "Suicide Recognition and Intervention" training will continue into 2016-17.
- An evaluation of the training program will be undertaken in 2016-17.

Suicide Prevention Action 12

Agency: Queensland Police Service

Action Status: Action ongoing

Priority area: Improved service system responses and capacity

Action: Continue training frontline PoliceLink staff in understanding suicidal behaviours and managing callers at high risk of suicide. An evaluation of the training was undertaken in 2013 which identified that the satisfaction of call takers relating to confidence with taking such calls increased from 20 per cent to 80 per cent after training. Queensland Police Officers will continue to receive suicide prevention, risk reduction and other mental health related issues through First Response Officer Training, First Year Constable training, Mental Health Training and Applied Suicide Intervention Skills Training (ASIST).

Implementation:

The Queensland Police Service continues to provide training to frontline PoliceLink staff in understanding suicidal behaviours and managing callers at high risk of suicide. This training is provided to all existing and new staff from external experts.

Next steps:

Queensland Police Officers will continue to receive suicide prevention, risk reduction and other mental health related issues through First Response Officer Training, First Year Constable training, and Mental Health Training and Applied Suicide Intervention Skills Training (ASIST).

Suicide Prevention Action 13

Agency:	Department of Education and Training
Action Status:	Action commenced and on track
Priority area:	Improved service system responses and capacity
Action:	Provide mental health training for school staff to identify individuals at risk and respond appropriately. Including utilising school based resources such as youth support coordinators, school nurses and Indigenous community liaison officers. This work is supported by existing state-wide departmental procedures and guidelines including those that focus specifically on suicide prevention, intervention and postvention support.

Implementation:

The Department of Education and Training (DET) has established eight Mental Health Coaches (MHCs) across the State with one in each region and central office. MHCs provide leadership and direction in planning and implementation of mental health and wellbeing initiatives for students, including:

- development and promotion of training for teachers, school leaders and guidance officers to identify and respond to at risk students and implement whole school approaches to mental health and wellbeing, including suicide prevention;
- development of networks with internal and external stakeholders to implement staff wellbeing strategies and programs to address staff stressors which may hinder best practice teaching and ability to support students with mental health needs; and
- provision of evidence-based mental health first aid education to school staff including delivering Youth Mental Health First Aid in schools and working with partner agencies e.g. Evolve, Ed-LinQ and Child Youth Mental Health Service to deliver training to schools.

MHCs assist schools when serious mental health issues are present in the school. DET established the Mental Health Resource Hub to provide an online centre of expertise to support school staff, principals and school leadership teams to integrate mental health and wellbeing support to students to improve educational outcomes.

Next steps:

The Mental Health Resource Hub will be reviewed and updated regularly. The Mental Health Coaches will continue to:

- implement best practice measures of student wellbeing to support schools in collecting, interpreting data and identifying students at risk;
- implement strategies to enhance the understanding of mental health in schools to increase staff awareness to promote a positive school culture; and
- contribute to the development of an online training course for teachers to promote and support mental health.

Suicide Prevention Action 14

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Improved service system responses and capacity
Action:	Support improved responses in public hospitals by reviewing and updating existing education and support resources such as the Guidelines for Suicide Risk Assessment and Management to include clinical best practice for emergency departments and the Queensland Mental Illness Nursing Documents Essentials resource to include a greater focus on suicide prevention.

Implementation:

- In 2015-16 \$127,000 was allocated for a project to support the revision of existing education and support resources aiming to enhance the capacity and capability of front-line workers to identify and respond appropriately to a suicidal person.
- The project included a review and update of the Guidelines for Suicide Risk Assessment and Management to include clinical best practice for emergency departments.
- Reference Group consultation, consisting of health professionals from various target populations and services types, academic experts in suicidality, and individuals with a lived experience of suicide was convened to inform the review of the resources.
- At 30 June 2016, a draft of the 'Engaging with and responding to the needs of suicide persons' clinical practice guidelines had been distributed for broad consultation.

More information:

Nil

Next steps:

The approved Guideline will be published on the Queensland Health policy internet site where it can be accessed by staff and the general public.

Suicide Prevention Action 15

Agency:	Department of Justice and Attorney-General
Action Status:	Action complete
Priority area:	Improved service system responses and capacity
Action:	Improve the identification and assessment of people at risk of suicide at the point of admission into custody in Queensland's Correctional Centres. In 2015-16 specialised skills based training will be made accessible for staff completing front line risk assessments and will supplement available mandatory online training modules.

Implementation:

- All Queensland Corrective Services (QCS) staff who administer the Immediate Risk Needs Assessment (IRNA) are required to complete an online training module prior to conducting these assessments;
- The OCS Offender Rehabilitation and Management Services (ORMS) unit has developed a face to-to-face skills training package to supplement the online training module;
- The first monthly training session was delivered in January 2016;
- 38 participants have completed the online training with an additional 9 staff completing the face-to-face skills training package.

Next steps:

- The face-to-face skills training package has an additional six sessions scheduled for the remainder of the 2016 calendar year;
- The online training module will continue to be implemented and reviewed as required.

Suicide Prevention Action 16

Agency:	Department of Education and Training
Action Status:	Action commenced and on track
Priority area:	Improved service system responses and capacity
Action:	Require Senior Guidance Officers and Guidance Officers, as first responders in State Schools, to attend suicide prevention and intervention training. Training is currently offered to Senior Guidance Officers, Guidance Officers and school leaders but is not mandatory.

Implementation:

- The Suicide Prevention Action Plan outlines Department of Education and Training's (DET) commitment to improve the mental health and wellbeing of students through the delivery of suicide prevention and postvention training to first responders in the education system.
- DET Guidance Officers (GOs) and Senior Guidance Officers (SGOs) are the key personnel to respond to suicide and mental health concerns in state schools.
- DET has commenced the state-wide roll out of Skills-based Training on Risk Management for suicide prevention (STORM) in 2016 in collaboration with Headspace, to all Mental Health Coaches, secondary SGOs and GOs to enhance the capacity of staff to implement whole-of-school approaches to the prevention of suicide and implementation of postvention strategies.
- The first four sessions were delivered across May and June 2016 in Far North Queensland and Central Queensland with 45 participants trained.

Next steps:

- Headspace is training an additional four staff (in Queensland) during July 2016 to be accredited STORM trainers.
- Headspace is currently exploring other potential facilitators that can deliver the STORM training to an additional five locations in 2016.
- DET is currently scoping suitable training for primary school GOs and SGOs to be delivered in 2017.

Suicide Prevention Action 17

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action ongoing
Priority area:	Improved service system responses and capacity
Action:	Provide training, support and resources to assist staff, as well as foster and kinship carers, to understand and respond to the mental health needs of children and young people. This is supported by existing policies and procedures that are designed to assist staff to effectively assess and respond to suicide risk and self-harm, as well as a foster and kinship carer support line to assist carers in managing a range of issues, including when young people in their care are at risk of self-harm or suicide.

Implementation:

- The Foster and Kinship Care Support Line continues to provide additional support outside business hours to carers requiring guidance on mental health and behavioural issues outside business hours.
- A Foster and Kinship Carer Handbook provides information to carers about identifying and responding to self-harm and suicide risk.
- Approved carers have access to a range of training programs through non-government services linked to their specific learning needs, including support for responding to a child's trauma-related behaviour.

More information:

N/A

Next steps:

In 2016-17, implementation of the Hope and Healing Framework for Residential Care will include training, tools and support to residential care workers. Care for young people will focus on positive relationships, connections to community, emotional know-how and positive identity, aligning with key requirements for a young person's mental health.

Suicide Prevention Action 18

Agency: Department of Justice and Attorney-General

Action Status: Action complete

Priority area: Improved service system responses and capacity

Action: Implement a suicide prevention and resilience model across Queensland's Correctional Centres to provide person-centred assessment, support, treatment and care for those at risk. The model will be implemented in 2016 and will include the establishment of a pool of specialised external psychologists that can be drawn on to work with complex cases and to build Queensland Corrective Services' capability to respond to those at risk.

Implementation:

- QCS established a Suicide Prevention Working Group in late 2015 to inform a broad and ongoing consultation process of the Review of the Custodial Operations Practice Directives;
- The review included focus groups at all secure correctional centres to identify potential barriers and resolutions to manage at-risk prisoners in a more therapeutic manner;
- In 2015-16, QCS identified a panel of psychiatrists and specialised psychologists through a significant procurement process. Service level agreements have been established with these providers;
- Incident monitoring, through the Integrated Offender Management System occurs on a weekly basis to identify those prisoners indicating significant risk of self-harm or suicide. Consultation occurs with the managing centre to assist in either the development of management plans or provision of therapeutic support.;
- The Stronger Not Tough Resilience program was implemented to provide intervention options that increase resilience;
- A series of continuing professional development seminars was implemented in January 2016, with the aim of increasing the knowledge base about best-practice management of vulnerable prisoners, including those at risk of self-harm/suicide.

Next steps:

- Professional development seminars will continue to be delivered on a monthly basis;
- Monitoring of offenders whom present with a high level of risk to self will continue, with referrals made to those professionals identified through the service level agreement;
- Review of the Custodial Operations Practice Directives and management of those prisoners with an elevated baseline of suicide or self-harm will continue.

Suicide Prevention Action 19

Agency:	Department of Justice and Attorney-General
Action Status:	Action complete
Priority area:	Improved service system responses and capacity
Action:	Enhance personal resilience of prisoners and strengthen protective factors through the delivery of the Strong Not Tough Adult Resilience program. The Strong Not Tough Adult Resilience program will be rolled out in 2015-16 to assist prisoners build emotional and social skills, and resilience strategies that are both practical and useful for coping with stressful circumstances. The initial target group will include prisoners with a history of suicidal ideation or experiencing adjustment difficulties within the correctional environment.

Implementation:

- During 2015-16, a total of 14 Queensland Corrective Services (QCS) staff have been trained as trainers, who have subsequently trained a further 119 staff to facilitate the *Strong Not Tough Adult Resilience Program*;
- As at 30 June 2016, a total of 36 programs have been completed at 9 correctional centres and 2 probation and parole offices;
- During 2015-16 a total of 338 offenders have completed the *Strong Not Tough Adult Resilience Program*.

Next steps:

- Plans for 2016-17 are to extend delivery of *Strong Not Tough Adult Resilience Programs* across correctional centres and probation and parole offices.

Suicide Prevention Action 20

Agency: Queensland Mental Health Commission

Action Status: Action commenced and on track

Priority area: Improved service system responses and capacity

Action: Pilot a project to deliver best practice support and follow-up care to people who have attempted suicide, or expressed significant suicidal ideation. The project will consider ways to better support people who have attempted suicide or expressed significant suicidal ideation in the community and through health and other services. It will seek to improve linkages between hospitals and community sectors and appropriately engage families and other support persons in follow-up care.

Implementation:

The Commission will pilot a project to deliver best-practice support and follow-up care to people who have attempted suicide or expressed significant suicide ideation. The project aims to provide:

- Improved service response to people at imminent risk of suicide
- Improved service linkages between acute hospital settings and community and non-government services to provide follow up care and support when individuals are at high risk of suicidal behaviour.

The Commission is currently undertaking a review of available models and approaches and their alignment with Queensland priorities.

Next steps:

- Consultation with key stakeholders, including Hospital and Health Services and Primary Health Networks on the project and suitable pilot site
- Contracting service provider
- Establish Project Reference Group
- Implementation of project
- Evaluation of project.

Suicide Prevention Action 21

Agency:	Department of Justice and Attorney-General
Action Status:	Action commenced and on track
Priority area:	Improved service system responses and capacity
Action:	Continue to ensure that young people in youth detention centres are in a safe environment where risk of, and opportunity for, suicide and self-harm is minimised. This includes ensuring operational staff are trained and/or assessed to manage suicide risk and respond appropriately annually and that specialised multi-disciplinary teams are available to assess, manage and work intensively with young people at risk of suicide or self-harm.

Implementation:

- Youth Justice has a Suicide Risk Management Framework Policy for youth detention centres;
- To ensure best practice, a review into current practice and policy commenced and a review of procedures is scheduled to commence imminently;
- The review will look at practices in relation to (but not limited to):
 - The use of restraints;
 - Recording observations;
 - Searching young people suspected of having implements for self-harm;
 - Observation levels and protocols for high risk clients requiring the highest supervision;
 - The roles of the Suicide Risk Assessment Team.
- The review will undertake a literature review of best practice and also incorporate appropriate stakeholder consultation;
- Trauma Informed Practice is being implemented in detention centres over the coming three years to enhance safety and ensure centres are safe environments where risk is minimised.

Next steps:

Youth Justice will continue to:

- Review policy, practice and procedure to ensure your people in youth detention centres are in a safe environment where risk of, and opportunity for, suicide and self-harm is minimised;
- Roll out Trauma Informed Practice in detention centres over the coming three years.

Suicide Prevention Action 22

Agency: Department of Justice and Attorney-General
Action Status: Action complete
Priority area: Improved service system responses and capacity
Action: Implement updated Operational Practice Guidelines for Probation and Parole for managing offenders under community based orders identified as at increased risk of suicide, this includes appropriate risk mitigation strategies based on the level of identified risk.

Implementation:

- In 2015-16, the Probation and Parole At-Risk Management Operational Practice Guideline was finalised and was published on 14 April 2016;
- The Queensland Corrective Services Academy (QCSA) delivered training regarding the administration of the Immediate Risk Needs Assessment in a train the trainer model to all of the Probation and Parole Regions on 22 April 2016.

Next steps:

- Training regarding the administration of the Immediate Risk Needs Assessment will continue to be delivered.

Suicide Prevention Action 23

Agency: Queensland Police Service

Action Status: Action ongoing

Priority area: Improved service system responses and capacity

Action: Continue risk assessment of all people in custody in police watch houses, with appropriate management of those at high risk to prevent the likelihood of a person committing suicide or self-harming, through routine monitoring and reducing access to the lethal means of suicide.

Implementation:

The Queensland Police Service continues to risk assess all people in custody in police watch houses, with appropriate management of those at high risk to prevent the likelihood of a person committing suicide or self-harming, through routine monitoring and reducing access to the lethal means of suicide.

Next steps:

This process will continue for all people in custody in police watch houses.

Suicide Prevention Action 24

Agency: Department of Justice and Attorney-General

Action Status: Action ongoing

Priority area: Improved service system responses and capacity

Action: Continue to expand safer cell measures in Queensland's correctional centres. All new prison cells constructed since 1996 have been designed to minimise suicide by hanging. Refurbishments to pre-existing cells have increased hanging point reduction measures to 92 per cent of all built cells. An audit of international best practice in relation to safer cell design will also be undertaken.

Implementation:

- In 2015-16, 92% of all secure cells are of safe cell design;
- In 2015-16, 153 existing cells at the Borallon Training and Correctional Centre were further modified to improve the level of safe cell design to current standard and to deliver on the related recommendations identified in the Suicide Risk Audit report.

Next steps:

- Over the next two financial years QCS will upgrade 244 unmodified cells at the Borallon Training and Correctional Centre to the latest safe cell design. This work is due for completion by Jun-2018 at which time the percentage of secure cells with safe cell design will increase to from 91.9% to 92.3%.

Suicide Prevention Action 25

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Improved service system responses and capacity
Action:	Develop an environmental safety guideline that is designed to promote a culture of safety and the necessary system supports in acute mental health inpatient wards. The guideline will provide information for managers, educators, clinicians and other staff on available resources and actions to assist in preventing, responding to and learning from patient safety incidents.

Implementation:

- The Department of Health, in partnership with a working group of senior clinical representatives from Queensland's mental health alcohol and other drug (MHAOD) services have developed a guideline on environment safety to promote the identification, assessment and management of risks of suicide and self-harm in mental health alcohol and other drugs inpatient units.
- State-wide consultation has been undertaken with MHAOD services, the MHAOD Clinical Network, Private Hospitals Association of Queensland, the State-wide Mental Health Consumer and Carer Workforce Network, Patient Safety Quality and Improvement Service and the Capital Infrastructure Delivery Unit, Business Enhancement and Asset Services, Department of Health.
- At 30 June 2016, a draft environmental safety guideline had been developed and distributed for broad consultation.

More information:

Nil

Next steps:

Finalisation of the draft guideline to address the feedback from the state-wide consultation is required prior to approval and publication.

Suicide Prevention Action 26

Agency:	Queensland Ambulance Service
Action Status:	Action commenced and on track
Priority area:	Focused Support for Vulnerable Groups
Action:	Contribute to, and partner in, national research projects including Improve men's access to care: a national ambulance approach to reduce suicide and to improve the mental health of men and boys. The Queensland Ambulance Service is a partner in a national, ambulance based \$2.7 million project to reduce suicide and to improve the mental health of men and boys. The three year project is being led by Monash University, funded by the Movember Foundation, and will map the needs of men and boys through ambulance presentations, and identify key intervention points for linkage to appropriate care. A number of workforce education paramedic-delivered interventions will be also be developed for trial.

Implementation:

- The contract with Movember Foundation was finalised in March 2015.
- Access to ambulance data has been obtained for all jurisdictions and baseline ambulance data coding is underway, with coding complete for some states.
- Internal linkage of Queensland Ambulance Service records to identify frequently presenting patients.
- Paramedic survey and patient and paramedic interview schedules have been finalised.

Ethics approval has been obtained from Eastern Health Human Research Ethics Committee (EH HREC) for the workforce development component of the project (patient and paramedic interviews and survey components of study).

More information:

<http://www.turningpoint.org.au/Research/Clinical-Research/Beyond-the-Emergency.aspx>

Next steps:

- The next steps involve mixed methods of qualitative and quantitative research to be undertaken with paramedics and people who receive paramedic assistance for mental illness or suicidal crisis incidents.
- Structured interviews are to be conducted with approximately 100 men who have presented to ambulance services with mental health issues.
- Structured telephone interviews are to be conducted with 60 paramedics currently employed by participating ambulance services; and recruitment of 2000 paramedics to undertake an on-line survey.
- The total sample for the research project will be 2160 across all Australian states and territories (excluding Western Australia).
- This information will be used to develop paramedic training tools, and low-cost interventions that will be trialled and evaluated.

The program will identify where service gaps are resulting in failure to meet the support needs of these men and will pilot innovative ways to address them and get them the right support

Suicide Prevention Action 27

Agency:	Department of Natural Resources and Mines
Action Status:	Action commenced and on track
Priority area:	Focused Support for Vulnerable Groups
Action:	Provide staff education and support to improve awareness to better respond to people presenting at risk of suicide in regional locations or at customer service counters, and implement internal workforce awareness strategies through existing Health and Wellbeing programs. The Department of Natural Resources and Mines provides support and information to those living in communities. Providing front-line staff with education to increase awareness of suicide prevention will enable them to respond more effectively to those who may be at risk of suicide.

Implementation:

- Delivered workshops across the regions and Brisbane CBD delivered by Optum:
 - Managing Mental Health for Managers – focusing on the impact on mental illness in the workplace and effective intervention and suicide and self-harm.
 - Building Resilience – focusing on building and maintaining resilience and containing stress more effectively.
- Delivered a pilot workshop delivered by Lifeline Accidental Counsellor/ Handling Challenging Callers and Behaviours training. Intention is to deliver this training to frontline and regional staff.
- A suite of resources available on our departmental intranet offering immediate support and advice for staff including information from Lifeline, Mental Health First Aid and Optum's Livewell site.

More information:

N/A

Next steps:

- Additional training sessions scheduled for frontline staff.
- Mental Health First Aid Training for a group of 20 departmental staff across the state is being investigated as a longer term support mechanism.
- Training opportunities are being explored with providers including:
 - Beyond Blue National Workplace Program delivered by Davidson Trahaire Corpsych
 - Konekt

Suicide Prevention Action 28

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Focused Support for Vulnerable Groups
Action:	Continue to support the Drought Wellbeing Service to increase access to community based, clinical mental health services in drought affected areas. Queensland Health will provide \$1.5 million in 2015-16 to continue existing Drought Assistance measures including continued funding for the delivery of the Royal Flying Doctors Service Drought Wellbeing Service.

Implementation:

- The Royal Flying Doctor Service, Drought Wellbeing Service (RFDS DWS) has been operational since April 2015 and aims to increase mental health service provision for those communities affected by drought through the delivery of a community based primary mental health care model.
- The DWS includes clinical counsellors and/or clinical support workers located in Mount Isa, Charleville, Longreach, Cairns, Darling Downs and Central West.
- Over the period April 2015 to April 2016 the DWS has provided clinical services to over 161 clients, delivered three suicide prevention specific training (150 participants) and 16 mental health education sessions (200 participants), aimed at increasing help seeking behaviour, and referral options.
- The DWS also complements the new Tackling Regional Adversity through Integrated Care (TRAIC) program, formerly Tackling Adversity in Regional Drought and Disaster communities through Integrating Health Services (TARDDiHS) announced by Queensland Government on 10 November 2015.
- The TRAIC program is aimed at targeting suicide prevention and building resilience and fostering recovery among people and communities affected by adversity associated with drought disaster and other crises.

More information:

<https://www.flyingdoctor.org.au/qld/our-services/primary-health-care-services/drought-wellbeing-service/>

Next steps:

- The RFDS DWS clinicians are working closely with Regional Adversity Integrated Care Clinicians to provide a collaborative service approach to those at risk of suicide as well as identifying service gaps and opportunities for enhancement.
- The RFDS is providing clinical outreach services to those consumers identified under the TRAIC program that may not otherwise have easy access to a hospital and health service or other health service in their area.

Suicide Prevention Action 29

Agency:	Department of Justice and Attorney-General
Action Status:	Action commenced and on track
Priority area:	Focused Support for Vulnerable Groups
Action:	Reform the youth justice system to ensure it is more responsive to issues impacting on young people's offending behaviour with an improved focus on mental health needs. This will involve a focus on evidence based responses to young people's mental health needs including the delivery of timely assessment and coordinated interventions by youth justice and partner agencies. In 2015-2016, youth justice will examine the application of trauma informed care with the intent of initially trialling this way of working with young people in detention before rolling it out across the State in future years. Youth detention centres will also continue to provide 24 hour onsite medical facilities staffed by a Clinical Nurse and mental health professionals who work with the multi-disciplinary team to provide therapeutic support to young people.

Implementation:

- Youth Justice developed a Trauma-Informed Framework;
- The major activities during 2015-16 included:
 - State-wide consultation with staff;
 - Development of key training documentation including the Trauma-Informed Practice (TIP) model, a practice paper, research papers and an implementation plan; and
 - State-wide training for all youth justice staff, with key government and non-government partners also invited.
- Training was delivered to approximately 50% of staff in 2015-16. It is anticipated that by the end of October 2016 when the final scheduled program is delivered, approximately 70% of Youth Justice staff will have been trained in TIP;
- It is expected that Youth Justice will have fully implemented the TIP approach by 30 June 2018.
- Medical services continue to provide therapeutic support at Youth Detention Centres.

Next steps:

Continuation of TIP implementation priorities:

- Develop and manage implementation plans in all regions and detention centres with quarterly reporting;
- Support of TIP champions around the state;
- Develop relationships with key stakeholders, including the First Nations Action Board and Child Safety staff;
- Integration of TIP into YJ policies and procedures;
- Development of advanced training.
- Regular communication to YJ staff about TIP achievements;
- Evaluation of TIP rollout.

Suicide Prevention Action 30

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action commenced and on track
Priority area:	Focused Support for Vulnerable Groups
Action:	Improve outcomes for children in contact with the child protection system. This will involve a review of therapeutic services available to young people in care and implementing the Child and Family Reform Program that aims to reduce child abuse by supporting families earlier, to keep children safe and provide for their wellbeing.

Implementation:

- The Department of Communities, Child Safety and Disability Services (DCCSDS) has contracted KPMG to develop options for a new model for assessing and managing the health and wellbeing needs of children and young people in out-of-home care. KPMG will identify an evidence base and design options for a new model of comprehensive health and development assessments and management planning, and undertake a feasibility study for bulk health insurance for children and young people subject to ongoing statutory intervention.
- The design of a new system of health assessments and health management planning will include a focus on early intervention, and will consider a trauma informed response to children and young people who have emotional or behavioural issues before these develop into harder to treat entrenched or chronic conditions. The new system will also focus on preventing or minimising secondary mental and physical health problems in children and young people.
- In addition, the DCCSDS is consulting with the Department of Premier and Cabinet and other government and non-government agencies to better support the ongoing mental health and wellbeing of children and young people by developing options to provide enhanced and priority access to services for children and young people in out-of-home care or transitioning from out-of-home care.

More information:

N/A

Next steps:

- The Department of Communities, Child Safety and Disability Services (DCCSDS) will consider the options KPMG develops for an early intervention, outcomes driven system for health assessment and management system for children in care.
- The DCCSDS will consider the findings of research undertaken by KPMG regarding the feasibility and potential benefits of bulk health insurance cover for children in out-of-home care.
- The DCCSDS will continue to engage with relevant government and non-government agencies to develop enhanced mental health and wellbeing service responses and priority access to services for children in out-of-home care or transitioning from out-of-home care.

Suicide Prevention Action 31

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action commenced and on track
Priority area:	Focused Support for Vulnerable Groups
Action:	Implement the new Strengthening Families Protecting Children Framework for Practice which will provide child protection practitioners with a common set of values, knowledge and practice tools that assist workers to engage with children and young people to build therapeutic relationships focused on increasing children and young people's safety, belonging and wellbeing (including emotional and mental health wellbeing).

Implementation:

Extensive training and coaching has been delivered to staff and partners including:

- One 2 day Foundational training
- Eight 2 day Leading Practice I
- One 3 day Family Group Meeting
- Six 1 day coaching to family group meeting convenors
- Six 2 day Intensive Practice Module Series training
- Two face-to-face coaching sessions with team leaders and managers.

Infrastructure changes have also been introduced, including changes to case plan and immediate safety plan templates.

More information:

Framework resources can be accessed through the department's Child Safety Practice Manual at: www.communities.qld.gov.au/child-safety-practice-manual/framework-for-pr...

Next steps:

- Training will continue with Working Across Difference training, Leading Practice III training and ongoing coaching of family group meeting convenors, team leaders and managers.
- The Structured Decision Making tools will be reviewed in November 2016 to ensure alignment with the framework. Mid-term evaluation activities have commenced.

Suicide Prevention Action 32

Agency:	Queensland Mental Health Commission
Action Status:	Action ongoing
Priority area:	Focused Support for Vulnerable Groups
Action:	Scope current service models, barriers for accessing services and options for improvement, for Aboriginal and Torres Strait Islander young people at risk of suicide within the Townsville region. This will particularly focus on the need for after-hours support for Aboriginal and Torres Strait Islander children and young people who are at imminent risk of harm, in consultation with local service providers and community representatives.

Implementation:

The Commission engaged Barbara Schmidt & Associates to consult community members and service providers to scope and identify barriers and options for improvement in the supports available for Aboriginal and Torres Strait Islander young people. The project identified a need to provide supports which are available 24 hours a day to assist young people particularly those at risk of suicide. The project recommended that a reference group be established to identify options to improve access to health, acute mental health and social and emotional wellbeing services. The Commission brought Australian and State Government funders and service providers together in November 2015 to identify how to progress this work. Resulting from this meeting, the North Queensland Primary Health Network, with support from the Commission, agreed to facilitate community and service provider involvement. The PHN hosted an Aboriginal and Torres Strait Islander Community Forum in Townsville in March 2016. The forum, attended by over 100 community members, identified priority areas including establishment of the Local Action Alliance to strengthen connections between local services and develop and implement early intervention and prevention activities. A Community Reference Group is also being established to ensure activities are based on community views and experiences.

Next steps:

The Commission will continue working with the Alliance including supporting the development of a local Action Plan. The Action Plan will adopt a collective impact approach with members of the Alliance receiving training on this approach in 2016.

Suicide Prevention Action 33

Agency:	Queensland Mental Health Commission
Action Status:	Action commenced and on track
Priority area:	Focused Support for Vulnerable Groups
Action:	Develop tailored suicide prevention training and materials to support culturally and linguistically diverse communities, particularly communities from a refugee background, to recognise and support a person who is at risk of suicide. In partnership with community representatives, this work will commence in 2016 and will tailor existing suicide awareness training and initiatives to meet the needs of people from culturally and linguistically diverse backgrounds. It will aim to empower community members to identify and support a person at risk of suicide.

Implementation:

In May 2016 the Commission engaged Health Outcomes International (HOI) to conduct a comprehensive analysis and review of current suicide prevention training and resources for culturally and linguistically diverse (CALD) communities in Queensland. The aim of the project is to empower CALD communities to recognise and support a person at risk of suicide or experiencing mental health issues. The review includes identifying barriers to accessing information and support and the gaps that exist in training and resources to support suicide prevention activities in CALD communities. A critical outcome from the project is to understand the context of suicidal behaviours for people from CALD backgrounds and develop culturally appropriate and responsive suicide prevention resources and support that meets the needs of consumers and carers from a variety of ethnic backgrounds. Since the commencement of the project HOI has:

- established a Project Reference Group, with representatives from key CALD organisations
- undertaken a literature review of Australian and international research and resources
- devised a stakeholder engagement plan identifying key stakeholders and methods for consultation (face to face, telephone, focus group discussions and surveys)

Next steps:

- Develop a discussion paper and review framework
- Identify, analyse and categorise training and resources for CALD consumers
- Undertake online surveys and stakeholder consultations
- Prepare final report incorporating recommendations and proposed implementation strategy

Suicide Prevention Action 34

Agency:	Department of Justice and Attorney-General
Action Status:	Action ongoing
Priority area:	A Stronger more Accessible evidence base
Action:	Support innovative research that aims to better identify and respond to the unique risk and protective factors that may lead to groups or populations being at increased risk of harm. This includes the ongoing evaluation of intervention programs such as the Strong Not Tough Adult Resilience program and the Real Understanding of Self Help (RUSH) program being undertaken by Queensland Corrective Services and research into the increased risk of suicide among farming communities being supported by the Commission and the Office of the State Coroner.

Implementation:

Queensland Corrective Services (QCS) commenced delivery of the Strong Not Tough Adult Resilience Program in late 2015. Data was collected through the first half of 2016 to inform an evaluation. In 2015-16, 338 offenders completed the program. The Real Understanding of Self Help (RUSH) program has had limited numbers complete since implementation, with empirical analysis not yet feasible. The Coroners Court of Queensland continues to support suicide prevention initiatives and research undertaken by, or in partnership with, other agencies, including contributing data and information to the ongoing maintenance of the Queensland Suicide Register. The Domestic and Family Violence Death Review Unit, established as a result of recommendations from the Special Taskforce on Domestic and Family Violence Final Report, Not Now Not Ever, Putting an end to Domestic and Family Violence in Queensland has enhanced capacity to conduct research on unique risk factors, and periods of vulnerability, for both victims and perpetrators of domestic and family violence with respect to suicidal ideation, attempts and fatalities. This research is intended to benefit coroners with respect to their investigations of relevant reportable deaths, and improve service system responses to this cohort.

Next steps:

Planned evaluation of the Strong Not Tough Adult Resilience Program and monitoring of completions from the RUSH program will occur. Examine data sharing opportunities to inform and influence suicide prevention activities and mental health reform as part of our ongoing commitment with the Queensland Advisory Group on Suicide Information and Data. Continued association with appropriate stakeholders to ensure the Coroners Court provides effective and informative advice in its findings.

Suicide Prevention Action 35

Agency: Queensland Mental Health Commission

Action Status: Action commenced and on track

Priority area: A Stronger more Accessible evidence base

Action: Develop and implement a Data and Information Sharing Network to enhance the collection, analysis and dissemination of suicide mortality and attempt data. This includes developing an approach that builds upon existing data collection systems such as the Queensland Suicide Register. This work will seek to improve the timeliness, accessibility and utility of this type of data and information for service providers, community representatives and other practitioners. There will also be a specified focus on improved data collection for those populations that continue to experience higher rates of suicide including: Aboriginal and Torres Strait Islander peoples; lesbian, gay, bisexual, transgender and intersex people; and people from a culturally and linguistically diverse background.

Implementation:

The Data and Information Sharing Network (the Network) seeks to explore ways of providing data and information in a more timely way and increase its accessibility and useability. It also seeks to improve suicide data relating to some groups including people from culturally and linguistically diverse backgrounds and Lesbian Gay Bisexual Transgender and Intersex people. Work is also being undertaken to explore how suicide attempts can be consistently collected and used to inform effective strategies and actions. The Commission, in partnership with the Queensland Advisory Group on Suicide Information and Data, has commenced developing the Network by considering how to accurately, appropriately and safely collect, record and report suicide-related data and information regarding suicide prevention. The Commission has also been working with the Australian Institute for Suicide Research and Prevention to report suicides by Primary Health Network and Hospital and Health Service regions. Regional suicide data for the 2011 to 2013 years will be available by end 2016.

Next steps:

In 2016-17 the Commission will commence consultations with stakeholders involved in direct suicide prevention activities including Hospital and Health Services and Primary Health Networks. The consultations will focus on what data and information is needed and how it can be appropriately and safely provided to inform service delivery.

Suicide Prevention Action 36

Agency:	Queensland Family and Child Commission
Action Status:	Action ongoing
Priority area:	A Stronger more Accessible evidence base
Action:	Maintain the Child Death Register, which includes details of all child deaths, including suicides, since 2004 and report on data and trends annually. The Queensland Family and Child Commission makes data available to genuine researchers to support research on risk factors associated with child deaths and the development of prevention strategies.

Implementation:

The Queensland Family and Child Commission (QFCC) continues to maintain records of child deaths, including suicide deaths, in the Child Death Register. The QFCC shares data from the register with researchers in order to research risk factors or to support policy and program development. Of the 31 data requests responded to during 2015-16, four related to suicide.

More information:

- The 2014-15 Child Death Annual Report is available at www.qfcc.qld.gov.au.
- Detailed child death data are available at no cost to organisations and individuals to support prevention research, policy or program initiatives, by emailing child_death_prevention@qfcc.qld.gov.au

Next steps:

The Queensland Family and Child Commission will provide the 2015-16 Child Death Annual Report for Queensland to the Minister (the Premier) by 31 October 2016.

Suicide Prevention Action 37

Agency:	Queensland Ambulance Service
Action Status:	Action commenced and on track
Priority area:	A Stronger more Accessible evidence base
Action:	Partner with other jurisdictions to develop a national surveillance system for overdose and suicidal behaviour. The aim of this project is to use national ambulance data to develop, pilot and implement a population level acute mental health case monitoring system that records ambulance presentations for self-harm, suicidal ideation, suicidal intent and attempts. The project was funded by the Department of Health and Ageing, led by Turning Point Alcohol and Drug Centre (Victoria), and the Queensland Ambulance has provided data to this national surveillance project to enable development of a state-based data collection system for detailed epidemiological analysis and research activities.

Implementation:

- Ongoing activity to develop a national surveillance system for mental health-related ambulance attendances.
- A report of snapshot data for March, June, September and December in 2013 was released in September 2015 providing a detailed epidemiological analysis of state-based self-harm and mental health-related ambulance attendances in Australia.
- All Queensland Ambulance Service data for 2014 & 2015 calendar years extracted and provided to Turning Point for manual review and coding.
- Coding has been completed to the first half of 2015.

More information:

<http://www.turningpoint.org.au/site/DefaultSite/filesystem/documents/Self%20harm%20and%20mental%20health%20related%20ambulance%20attendances%20in%20Australia%20report%20final.pdf>

Next steps:

- Release of epidemiological analysis report for January to June 2015 due for release.
- Ongoing coding of July to December 2015 cases and production of full annual report.

Suicide Prevention Action 38

Agency:	Queensland Rail
Action Status:	Action ongoing
Priority area:	A Stronger more Accessible evidence base
Action:	Monitor and analyse suicide and self-harm incidents in order to support security operational tasking across the south east Queensland rail network in both the short and mid-terms. The analysis includes strategies to allow the early detection of high risk individuals on the network and aims to ensure that escalating behaviours are identified more effectively for recidivist individuals presenting on the network.

Implementation:

- Incidents of threatened self-harm are reviewed by Queensland Rail and Queensland Police Intelligence analysts. This includes the identification of recidivist individuals presenting on the Citytrain network.
- Queensland Rail and the Queensland Police Service Railway Squad work with relevant government and non-government agencies to support case management outcomes for recidivists.
- Incident data is further utilised to proactively deploy resources such as Railway Squad Police and Queensland Rail personnel to support the detection of at-risk individuals.
- A pilot community engagement program commenced in 2015-16 at selected railway stations promoting positive mental health and local service providers. The pilot included representatives from Queensland Rail, the Queensland Police Railway Squad and Queensland Health.

Next steps:

- Joint monitoring and analysis of suicide and self-harm incidents will continue into 2016-17.
- The program of joint station based community engagement activities will be continued into 2016-17.

Suicide Prevention Action 39

Agency: Department of Communities Child Safety and Disability Services

Action Status: Action complete

Priority area: A Stronger more Accessible evidence base

Action: Review the deaths and serious injuries of children who were known to Child Safety within one year prior to the incident or who were in out-of-home care at the time of the event, including suicides. Child Death Review Panels will conduct a review when a child or young person in care has died by suicide. The purpose of the review is to facilitate ongoing learning and foster improvement in the provision of services and accountability within Child Safety Services. Outcomes of the review will help inform whether appropriate case management and service delivery responses were provided to assist the young person.

Implementation:

- Legislative amendments were made to the *Child Protection Act 1999* and came into effect on 1 July 2014 which introduced reviews of departmental involvement with children who have suffered a serious physical injury, reduced the timeframe for children being known to the department to one year, introduced Child Death Case Review Panels and an annual reporting requirement.
- To date three Panels have been convened (Panel 6, 13 and 19) to specifically consider cohorts of cases where suicide occurred. The learnings and findings from these Panels have resulted in systemic and other changes being implemented where required.

More information:

N/A

Next steps:

N/A

Suicide Prevention Action 40

Agency:	Queensland Health
Action Status:	Action commenced but changed
Priority area:	A Stronger more Accessible evidence base
Action:	Implement a process for monitoring and analysing incidents of suspected suicide and significant self-harm involving individuals with current or recent contact with a Queensland Health service. This project will extend upon existing mortality review processes within Hospital and Health Services across the state and will inform strategic directions, policy and clinical practice, with a view to improving the care of people presenting at risk of suicide.

Implementation:

- Requirements for critical incident reporting to the Chief Psychiatrist under the *Mental Health Act 2016* will include routine reporting of suspected suicides of consumers in receipt of care or within 30 days of closure of care by a mental health service.
- A draft Chief Psychiatrist policy 'Notification of Critical Incidents to the Chief Psychiatrist' has been developed.
- The Department of Health is working to optimise the use of existing reporting mechanisms under the *Hospital and Health Boards Act* to include a reporting mechanism to the Chief Psychiatrist.
- Reporting requirements will be implemented with the commencement of the *Mental Health Act 2016*.

More information:

Nil

Next steps:

- The development of guidelines and business process resources to assist services with implementation of critical incident reporting requirements under the *Mental Health Act 2016* will be developed.
- State-wide consultation is planned on resources associated with critical incident reporting by mental health alcohol and other drugs services.

Suicide Prevention Action 41

Agency:	Department of Justice and Attorney-General
Action Status:	Action ongoing
Priority area:	A Stronger more Accessible evidence base
Action:	Undertake systematic monitoring of suicide and self-harm incidents including a regular review of Queensland Corrective Services suicide and self-harm data to identify trends and areas requiring additional resources and/or strategies and inform future practice and staff training. This includes a review of current capability to provide timely access to data to correctional centres and district offices to inform local responses to suicide risk.

Implementation:

- Queensland Corrective Services prepares and disseminates all at-risk incidents on a quarterly basis;
- All reports identify the most prominent engagers in at-risk incidents, as well as mapping trends that enhance our understanding of self-harming behaviours;
- QCS commenced development of a new online report in its Microsoft Reporting Services environment to identify, monitor, analyse and report on at-risk and self harm incidents;
- QCS has also commenced work on additional IT related enhancements to assist in modelling for potential new processes to manage offender with an elevated baseline risk.

Next steps:

- Queensland Corrective Services will continue to undertake monitoring and reporting on a quarterly basis.

Suicide Prevention Action 42

Agency: Queensland Mental Health Commission

Action Status: Action complete

Priority area: A Stronger more Accessible evidence base

Action: Trial and evaluate a Suicide Prevention Lived Experience Speakers Bureau Train the Trainer Program to raise awareness within communities and workplaces about suicide, and to empower people to take an active role in local suicide prevention activities. The Commission has provided \$19,960 to Suicide Prevention Australia to develop a network of lived experience speakers in regional communities, including conducting an evaluation to monitor the effectiveness and impact of the Speakers Bureau.

Implementation:

In 2015 the Commission funded Suicide Prevention Australia to develop a network of lived experience speakers in regional and remote Queensland to promote suicide prevention and build awareness of the impact of suicide in local communities. The Suicide Prevention Lived Experience Speakers Bureau program provided training and support to ten volunteer speakers who now speak at workplaces, community groups and organisations on the importance of knowing how to give and get help to prevent suicide. The program was delivered over 3 days to participants from Western, Far North and South West Queensland, Sunshine Coast and Wide Bay. The program consisted of a 2 day Speakers Bureau training workshop and a 1 day Train the Trainer (TTT) program. The purpose of the TTT program was to enable the trained speakers to deliver Speakers Bureau workshops in their local community. The Australian Institute for Suicide Research and Prevention undertook evaluation with a goal of determining changes in participant capabilities and competency and assess the quality of training and support provided. Evaluation outcomes reflected that participants acquired new knowledge in public speaking from the Speakers Bureau training and high levels of understanding of the facilitator role from the TTT workshop.

Next steps:

No further actions

AoD Action 01

Agency:	Department of the Premier and Cabinet
Action Status:	Action ongoing
Priority area:	Demand Reduction
Action:	Conduct a three year multimedia education and awareness campaign, targeting young people about safe drinking practices, the impact of alcohol-related violence, changes to alcohol service times and increased enforcement of liquor regulations. The Queensland Government has committed to conduct the campaign with the first phase involving a broad alcohol-related campaign which was released in July and running to September 2015. This phase involved targeting the whole-of-population to raise awareness by asking Queenslanders to consider their relationship with alcohol and highlighting a number of harmful alcohol-related scenarios including drink driving and alcohol-fuelled violence. The campaign will be delivered across a number of mediums including a television commercial and posters.

Implementation:

- *What's your relationship with alcohol?* is a whole-of-government alcohol harm reduction campaign being led by Queensland Health and supported by Department of the Premier and Cabinet.
- The campaign aims to encourage Queenslanders to stop and consider their drinking behaviours, including alcohol-fuelled violence.
- The first phase of the three year campaign launched in July 2015 and ran in bursts of activity into March 2016.
- The campaign channels included a television commercial, digital advertising and out-of-home.
- The evaluation of the first phase in November 2015 showed the campaign performed strongly in terms of recall, message take-out, believability and being considered an 'appropriate' way to communicate about this topic.
- The evaluation also found that due to the priming nature of this campaign, additional follow-up messaging will be well received.

More information:

www.health.qld.gov.au/news-alerts/campaigns/alcohol/

Next steps:

- Phase two of the campaign is scheduled to commence in the second half of 2016.
- It includes messages to target high risk groups, and will provide tools and strategies to increase safe drinking practices, and address alcohol-fuelled violence.
- An online tool will help people to assess their alcohol consumption, and provide relevant information and support services.
- Targeted digital and social media advertising, and targeted out-of-home advertising will also be a strong focus of phase two.

AoD Action 02

Agency:	Department of Education and Training
Action Status:	Action ongoing
Priority area:	Demand Reduction
Action:	Implement the Alcohol and other Drugs education program to support young Queenslanders in Years 7 to 12 to develop a greater understanding of the impacts and consequences of alcohol and drug use; build their capacity to make responsible, safe and informed decisions; and develop their ability to effectively manage challenging and unsafe situations. The program was developed by the Department of Education and Training. The Years 11 to 12 programs are currently available in schools. The Australian Curriculum for Health and Physical Education includes a specific focus on alcohol and other drugs. The Year 7 to 10 Alcohol and other drug education program is aligned to the Australian Curriculum for Health and Physical Education. Release of the Year 7 to 10 program is planned for Term 4, 2015. The Australian Curriculum for Health and Physical Education in Prep to Year 10. The Australian Curriculum: Health and Physical Education will be available for implementation in Queensland state schools from 2016.

Implementation:

- The Alcohol and Other Drugs education program is designed to support young Queenslanders in Years 7 to 12.
- The program focuses on the culture, attitudes and social expectations of alcohol consumption, including the risks of binge drinking, illicit drug use and alcohol and drug-related violence.
- The program was informed by research and based on the principles of harm minimisation – a preventative approach that encourages non-use; reduces risks associated with use; and promotes healthier, alternative behaviours.
- The program is available electronically to all Queensland schools through the Learning Place and Scootle.
- The program for Years 7 to 10 is aligned to the Australian Curriculum for Health and Physical Education; allowing delivery as part of the formal curriculum or as part of a school's pastoral care program.
- The program for Years 11 to 12 was designed as a stand-alone pastoral care program.
- School principals, in consultation with the school community determine the best delivery strategy to meet the needs of the students and community.

More information:

- Additional *Alcohol and Other Drugs education program* information is available at <http://education.qld.gov.au/curriculum/alcohol-drug-education/index.html> on the Department of Education and Training website.

Next steps:

- The Alcohol and Other Drugs education program for young Queenslanders in Years 7 to 12 will be reviewed and updated as required.
- The program will continue to be available to all Queensland schools.
- Schools, in consultation with the school community, will continue to determine the best delivery strategy to meet the needs of the students and community.

AoD Action 03

Agency: Queensland Health

Action Status: Action commenced and on track

Priority area: Demand Reduction

Action: Enhance support for people to recover from drug dependence and reconnect with their community through the state-wide AOD Outclient Treatment Program. Queensland Health will provide approximately \$1 million over three years to June 2017 for non-government organisations to provide inreach/outreach alcohol and drug outclient treatment services to young people aged 12–25 years, Aboriginal and Torres Strait Islander people and people with multiple and complex needs, who are experiencing problematic alcohol and other drugs use which can be appropriately managed without admission to a residential service such as a residential rehabilitation or hospital.

Implementation:

- Ten specialist alcohol and other drug (AOD) non-government organisations (NGO) are funded by Queensland Health to deliver outclient treatment services for three years to June 2017.
- These providers continue to deliver evidence-based treatment to identified priority population groups experiencing problematic substance use across Queensland including young people aged 12-25 years, Aboriginal and Torres Strait Islander people, people living in rural and remote areas and people with multiple and complex needs.
- Treatment services under this program include delivery of screening and assessment, early and brief intervention, counselling, withdrawal support and management and relapse prevention.

More information:

Nil

Next steps:

Further planning for State funded AOD services is being completed and will inform future delivery of service to Queenslanders.

AoD Action 04

Agency: Queensland Health

Action Status: Action commenced and on track

Priority area: Demand Reduction

Action: Establish additional Drug and Alcohol Brief Intervention Teams (DABIT) at Logan, Townsville and Rockhampton Hospital's Emergency Departments (ED). Queensland Health will provide approximately \$3 million annually to support the work of ED staff by screening all patients for problematic substance use providing brief interventions and referral to specialised alcohol and other drug services. These teams expand upon already funded DABIT teams at Gold Coast University Hospital and Royal Brisbane and Women's Hospital, established as part of Queensland's 2007 Ice Breaker Strategy.

Implementation:

- In 2015-16 new DABITs were established and commenced service delivery in part or to full capacity in Logan, Rockhampton in Townsville Hospital Emergency Departments.
- Enhanced DABIT services at Gold Coast University and Robina Hospital EDs have allowed for extended hours of operation including evenings and weekends.
- DABITs are networked across the State through monthly teleconferences facilitated by the MHAODB.
- A two-day training workshop for DABITs took place in Brisbane on 28 April 2016, facilitated by Statewide Clinical Support Services, Metro-North Hospital and Health Service.
- A Statewide DABIT model of service and a data collection system are being developed.

More information:

Nil

Next steps:

- Finalisation of the DABIT model of service and data collection system, including provision of data training
- Continued permanent establishment of DABIT staff and delivery to full capacity
- Monitoring and review of service delivery, client cohorts and drug types
- Enhance the capacity of Emergency Department clinical staff to identify and manage drug and alcohol presentations via training
- Development of the consultation liaison role in order to deliver a high level of advice and consultative services.

AoD Action 05

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Demand Reduction
Action:	Support 'Project Hope' within the South West Hospital and Health Service. Queensland Health has provided \$385,314 annually for this project which aims to provide more holistic and coordinated health, social and economic support across both Charleville and Cunnamulla. It addresses the social determinants of health and the psychosocial issues affecting communities which can have an impact on reducing uptake of substances within a community.

Implementation:

- Recurrent funding has established permanent Project Officer positions
- Project HOPE has established a Steering Committee and its work is directed by a framework and project plan.
- Key Project HOPE activities include:
 - A Deadly Recruits Youth Camp in June delivered in partnership with the Australian Defence Force for 15 local young people (from Cunnamulla and Charleville) at risk of becoming disengaged from school. Students participated in discipline regime activities that tested endurance, respect, leadership skills and physical fitness. Collaborative organisations included: Police Citizens Youth Club, Paroo Council, Aboriginal Community Health, High Schools, and the Queensland Police Service. Minister Cameron Dick presented participants with certificates of achievement on 13 July 2016.
 - Project HOPE in partnership with the Queensland Rugby League (QRL) hosted a 'country week' game (22-24 July 2016) in Charleville. A QRL team of high-profile players, coaches and officials are involved in a series of fitness, wellbeing and footy sessions. This event will bring visitors to the township and an injection of funds to the community's economy.

More information:

Nil

Next steps:

- HOPE celebrates its first anniversary in Charleville on 21 July 2016 , and in Cunnamulla on 26 August during the Fella Festival
- HOPE is exploring opportunities to host World Science Festival events in consultation with Qld Museum for 2017.
- HOPE investigating training and work experience opportunities in consultation with registered training organisations eg. TAFE, schools and councils.
- Continue to build the partnerships and relationships that have been created.

AoD Action 06

Agency: Queensland Health

Action Status: Action commenced and on track

Priority area: Demand Reduction

Action: Increase access to alcohol and other drug treatment and support services by Aboriginal and Torres Strait Islander young people. Queensland Health will provide approximately \$1 million over two years to June 2017 through the Indigenous Youth Alcohol and Other Drug Treatment Program, for two non-government organisations to provide inreach/outreach alcohol and other drug treatment services to Aboriginal and Torres Strait Islander young people aged 12-17 years with substance misuse problems in Central Queensland and the Brisbane local government area. Funding primarily targets the priority area of "Healthy Transition to Adulthood" under The National Partnership Agreement on Closing the Gap in Indigenous Health Outcomes.

Implementation:

Darumbal Community Youth Service Incorporated. and the Institute for Urban Indigenous Health have implemented the following initiatives in the reporting period:

- Youth Healing Camps with young people and elders as identified in the project plan;
- A platform for youth advocacy on drug and alcohol concerns within the community;
- Quarterly Art Exhibitions showcasing works of young people in the program;
- Regular counselling and group therapy sessions;
- Supporting young people's access to sustain independent 'Deadly Choices';
- Continued case management partnerships.
- Delivery of the Deadly Sistas program
- Delivery of the Momentim program
- Convened an "ice" forum at the Brisbane watch house

More information:

<http://www.iuih.org.au/> <http://www.darumbal.org.au/>

Next steps:

- Continue to develop broader partnerships to provide increased opportunities for service users; across a wider geographical catchment.
- Increase focus on outreach and counselling services; and continued progressing partnerships with youth service providers to deliver case management and integration services.
- Increase promotion and marketing of the service and/or organisation.

AoD Action 07

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Demand Reduction
Action:	Deliver clinician-led quit smoking interventions for inpatients by implementing the Quality Improvement Payment (QIP). The Smoking Cessation Clinical Pathway, developed by the Statewide Respiratory Clinical Network, is being used to guide clinicians through a quit smoking brief intervention which includes provision of free nicotine replacement therapy and referral to Quitline. Hospital and Health Services can receive an incentive payment for increased delivery of quit smoking brief interventions.

Implementation:

- The Quality Improvement Payment (QIP) commenced 1 November 2014 targeting acute care type inpatients; initial non-recurrent state funding of \$5 million.
- 2015-16: a further \$5 million was approved with revised criteria targets and expanded scope to include mental health care type inpatients.

Based on available data July 2015-March 2016

- 12 of 16 Hospital and Health Services qualified for either partial or full monthly incentive payments for delivering the quit smoking intervention.
- Smoking status identification increased from 82 to 88% (start of project- 76%).
- Pathway completion for identified smokers increased from 33% to 47% (start of project- 12%).
- 218,891 inpatients considered in-scope; 44,304 identified smokers; 16,934 Pathways completed (total project period = 26,601).
- Since QIP commenced, there has been a greater than 400% increase in the proportion of in-scope identified smokers receiving a smoking brief intervention.
- Pathways are also being completed for inpatients not in-scope; therefore figures are under-reported.
- Smoke-free Healthcare, with QIP as its primary focus, received the 2015 Department of Health 'Patients Come First' Award.
- Number of HHS health practitioner referrals to Quitline = 2,446 (steady increase since QIP inception).

More information:

<http://qheps.health.qld.gov.au/smoke-free/html/qual-improv-payment.htm>

Next steps:

- The final Smoking Cessation QIP is available in 2016-17 with revised targets so as to further embed the routine delivery of quit smoking brief interventions within all hospital departments.
- The 2016-17 \$5 million QIP is split into two separate programs:
 - QIP A, has a \$3.5 million allocation and continues to target acute and mental health care type patients.
 - QIP B, has a \$1.5 million allocation and targets dental clients.

AoD Action 08

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Demand Reduction
Action:	Support Queenslanders who wish to quit smoking by providing information, advice and assistance via the Quitline Service. Quitline (13 78 48) is a confidential, free telephone-based service with counsellors available from 7am–10pm, 7 days a week. Tailored intensive programs are available for pregnant women and their partners, sole parents, blue collar workers and unemployed Queenslanders. A tailored support program is also offered to Aboriginal and Torres Strait Islander Queenslanders. Quit smoking social marketing campaigns provide a strong call to action for people to contact the Quitline for support to quit smoking.

Implementation:

- The Quitline (13 QUIT) service provided nearly 32,500 single interactions to support people to quit smoking in 2015-16.
- A tailored intensive quit support program was provided for workers in blue collar occupations (Workplace Quit Smoking Program).
- Intensive quit support programs combine multiple support calls with 12 weeks supply of Nicotine Replacement Therapy (NRT), if requested.
- A tailored support program (Yarn to Quit) was also offered to Aboriginal and Torres Strait Islander Queenslanders. Over 400 people participated in this program in 2015-16.
- A marketing campaign ran between March and July 2016 across a range of mass media channels including TVC, out of home and digital. *Second-hand smoke* is the second phase of the *All by myself* campaign. Target audience was Queensland adults aged 25-54 years. The campaign's call to action was *'For a tailored approach to quit for good, call 13 QUIT (13 78 48)*.

More information:

Nil

Next steps:

- Continue quit smoking support through Quitline service and increase uptake of "Yarn to Quit" program.
- Extend quit smoking support for pregnant women to all public antenatal maternity services.
- Implement program to support people experiencing disadvantage to quit. Initial implementation in collaboration with Mission Australia. Extend program to clients of other services during 2016-17.
- Campaign targeting smokers aged 30-44 years, particularly males and those living in disadvantaged areas.

AoD Action 09

Agency:	Queensland Health
Action Status:	Action ongoing
Priority area:	Demand Reduction
Action:	Provide alcohol and drug awareness information to public service employees and volunteers. A number of State Government agencies provide information to their employees and volunteers by providing access to the Australian Drug Foundation Aware online alcohol and drug awareness program and supporting employees to quit smoking.

Implementation: Queensland Health

- The 'Quit Smoking...for Life' program is available to all current Queensland Health and Queensland Ambulance Service staff. It is also available to partners, spouses or family members living in the same house as any staff member registered on the program.
- People who enrol in the program receive:
 - a comprehensive assessment of their nicotine dependence and smoking behaviours
 - a course of free NRT patches or gum, for up to 12 weeks (if suitable)
 - regular over the phone support sessions from trained Quitline counsellors.
- In 2015-16 there were 355 registrations (included 38 family members)
- For participants who registered 2015-16, 71% had quit smoking completely by the end of the program, and 26% were not smoking 12 months after completing the program.

Department of Environment and Heritage Protection (DEHP)

- DEHP employees have been provided with access to the Alcohol and Drug Foundation Online Education program. During 2015, a number of employees self-enrolled and completed this training <http://www.adf.org.au/workplace-services-microsite/online-education>
- DEHP developed and released the Consumption of Alcohol and Drugs Policy in January 2015. Education and implementation of this policy is ongoing.

More information:

- <http://qheps.health.qld.gov.au/smoke-free/html/quitsmoking.htm>

Next steps:

Queensland Health

- For 2016-17 the Department of Health has purchased 300 registrations for the program.

Department of Environment and Heritage Protection

- EHP employees will continue to have access and will be actively encouraged to undertake the online education program over the next 12 months. The 2016-17 Health and Wellbeing program will include a Dry July promotion to increase employee awareness and support cancer research.

AoD Action 10

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Demand Reduction
Action:	Support the Good Sports initiative to encourage Queenslanders to reduce risky alcohol consumption. Good Sports is an evidence-based, accreditation program that supports amateur community sporting clubs to introduce, improve, and maintain alcohol management policies and practices in order to create a culture of responsible drinking in sporting clubs. Implementation of this national program in Queensland is funded by the Queensland Government.

Implementation:

- The Alcohol and Drug Foundation has delivered the Good Sports Program in Queensland since 2006. There are over 745 participating clubs, the majority in regional, rural and remote areas.
- July–December 2015 outcomes (January–June 2016 data not yet available):
 - 65 new amateur sporting clubs participating
 - 245 clubs progressing to accreditation levels 2 and 3, where evidence shows greater impact on drinking behaviours and harm outcomes
 - 7.6% of clubs (target less than 15%) considered dormant (no active participation in last two years)
- A Customer Relationship Management upgrade enabled new ways of managing clubs, resulting in greater visibility and active management of club activity and status. The process led to inactive clubs being withdrawn, but generated many accreditations.
- Program enhancements include:
 - Targeting geographic areas of Queensland with higher rates of harmful alcohol consumption.
 - Improving local partnerships to support service delivery and address local needs
 - Undertaking activities to raise community awareness of the Program and promote the benefits of participation to clubs.

Achieving an annual club satisfaction survey rate of greater than 80% for Good Sports program representatives.

More information:

<http://goodsports.com.au/>

Next steps:

- The Alcohol and Drug Foundation will deliver the program until 30 June 2017, with approval to extend until 30 June 2018.
- 2016-18 funded outcomes include:
 - Increased number of amateur sporting clubs (greater than 250) participating in the Program.
 - Increased number of Good Sports clubs (greater than 350) progressing to accreditation Levels 2 and 3 over identified time periods.
 - Reduced percentage (less than 7%) of dormant clubs in the Program.

Number of clubs actively participating in the Program to be greater than or equal to 1100.

AoD Action 11

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Demand Reduction
Action:	Support community level prevention strategies focused on reducing harmful alcohol consumption. The non-government organisation Lives Lived Well is being funded supported to collaborate with support community-based groups and partnerships such as Liquor Accords and other non-government organisations to implement effective prevention strategies to address identified local needs related to the harmful consumption of alcohol.

Implementation:

- Lives Lived Well is funded to implement the Act on Alcohol (AoA) service. The aim of this service is to support Queensland communities to address alcohol related harm.
- A Statewide survey was conducted in March/April 2016 for the purpose of identifying priority alcohol-related concerns in Queensland communities. Results from the survey will ensure the services provided in 2016/2017 are relevant and needed.
- Approximately 75% of survey respondents perceived that alcohol causes problems in communities, with the top five alcohol-related concerns being: domestic and family violence; binge drinking; drink driving; mental health; and physical violence.
- Respondents indicated support and assistance from AoA would be of greatest value in the following areas: social media; developing a community action plan; online resources; workshops; and community forums.
- A stakeholder mapping process has been developed which outlines local services provided and referral pathways to guide enquiries through the AoA service.

More information:

www.actonalcohol.org.au

Next steps:

- During the 2016/2017 financial year, AoA will continue to provide support and advice to communities to address alcohol harms through implementation of needs assessments, development of community action plans, and conducting forums on alcohol harm.
- Funding for program is due to end on 30 June 2017

AoD Action 12

Agency:	Queensland Health
Action Status:	Action ongoing
Priority area:	Demand Reduction
Action:	Enhance health professionals' skills to deliver alcohol, tobacco and other drug brief intervention by providing an online training program. This includes the 5A's brief intervention model, case studies, tips, demonstrations, resources and useful links and modules on applying learning to practice. Two specialised courses are available focusing on the general population and maternal and child health. Both courses are accessible online at no cost and participants receive a certificate of attainment on completion and can apply for continuing professional development points.

Implementation:

- The Healthy Lifestyles brief intervention online training program aims to reduce the prevalence of chronic disease and related harm by providing clinicians with the skills and confidence to conduct brief interventions with their patients as part of routine care.
- Evidence shows that clinicians can significantly improve the long-term health and wellbeing of their patients through the use of brief interventions.
- Two specialised courses are available:
 - General population - for health professionals who work predominantly with non-maternity patients.
 - Maternity and Child Health - for midwives, child health nurses and other clinicians who work with pregnant and breastfeeding patients.
- The program includes structured models incorporating knowledge and skill-based content relating to:
 - alcohol, tobacco and other drugs
 - healthy eating and physical activity
 - the 5A's brief intervention model
 - case studies, tips, demonstrations, resources and useful links
 - modules on applying learning to practice.
- Registrations: 651 individuals have completed either an alcohol, tobacco or other drugs module (346 - general course; 305 - maternity and child health course).
- Generates a certificate of attainment on completion — participants can apply for continuing professional development (CPD) points.

More information:

Queensland Health Clinical Skills Development Service website:

- General population <https://www.sdc.qld.edu.au/courses/227>
- Maternity and Child Health <https://www.sdc.qld.edu.au/courses/226>

Next steps:

Continue to promote the training to health professionals, with primary focus on Queensland Health staff.

AoD Action 13

Agency:	Queensland Health
Action Status:	Action complete
Priority area:	Demand Reduction
Action:	Support the youth and alcohol and other drug workforce to deliver better family-responsive youth alcohol and other drug practice by publishing the Good Practice Guide 5 - Working with families and significant others in early 2016.

Implementation:

- Dovetail published and launched their fifth Youth Alcohol and Drug Good Practice Guide "Working with families and significant others" (the Guide) in June 2016.
- The Guide is designed to assist workers to engage with families, when the young person is the primary client and includes an overview of family responsive practice, strategies for mapping a young person's relationships and ways to engage families and significant others. It also addresses issues including when not to include families and significant others, understanding the impacts of parental abuse and neglect, and the impacts of problematic familial substance use. The Guide also contains a "Family Responsive Youth Service Tool (FRYS-T)" which is a self-assessment tool for services to reflect on their family responsiveness and map out areas for improvement.
- The Guide was launched in June 2016
- 5,000 copies of the Guide were printed and have been mailed to workers and services across Queensland. Free hardcopies can be posted out upon request to Queensland-based practitioners.
- This printing and distribution of the resource is part of a series of Queensland Health initiatives designed to support individuals, families and workers to better respond to the effects of 'ice' crystal methamphetamine across Queensland.

More information:

The Good Practice Guide can be downloaded for free from the Dovetail website: <http://dovetail.org.au/i-want-to/open-the-good-practice-toolkit.aspx>

Next steps:

- Dovetail has agreed to develop a free "Family Responsive Youth AOD Practice" e-learning training package based on the Guide for utilisation by specialist alcohol and drug practitioners as well as generalist health, youth and community service workers across Queensland. This online training package will be ready by 30 June 2017.

AoD Action 14

Agency:	Department of Housing and Public Works
Action Status:	Action commenced and on track
Priority area:	Demand Reduction
Action:	Undertake a two year Mental Health Demonstration Project in Brisbane's Inner-North to test a new integrated housing, health and social welfare support model to improve housing stability outcomes for people living in social housing who are experiencing mental illness, mental health and wellbeing issues or related complex needs (including drug and alcohol dependencies). The State Government has committed funding of \$2 million to this project which will be implemented from 2015-2017.

Implementation:

- The Mental Health Demonstration Project has been established in the Chermside and Fortitude Valley Housing Service Centre catchments, in conjunction with Metro North Mental Health Service, to test a new collaborative approach to supporting social housing tenants with mental illness or related complex needs to sustain their tenancies.
- The six month establishment phase prepared key service delivery elements:
 - Service Delivery Model and Guidelines
 - Recruitment of Housing Service Integration Coordinator and two Queensland Health mental health clinicians
 - Contracting Footprints Inc to deliver psychosocial and tenancy supports
 - Contracting the University of Queensland to conduct the evaluation.
- The 18 month service delivery phase commenced on 1 January 2016.
- In the first six months, 54 participants have received assessment, clinical mental health, in-home tenancy supports, and linking to other community and government services.
- A new shared web-platform and shared case management tools are being used to deliver integrated supports to participants. This level of collaboration and integration across agencies has been enabled by new information sharing and informed consent processes.
- A suite of e-Learning modules has been developed to support inter-agency capability building.

More information:

www.tenancysupporttraining.qld.edu.au A new web portal is available with tools to develop staff capability in supporting people with mental health issues or complex needs. This portal is accessible by staff of interested organisations.

Next steps:

- The service delivery phase will continue through to 30 June 2017.
- As existing participants exit the Project with ongoing support plans in place, new participants will be referred to the Project for assessment and support.
- An interim Evaluation Report will be delivered in October 2016, with the final Report available in October 2017.
- Project learnings will continue to inform improvements to the Service Delivery Model throughout the life of the Project.

AoD Action 15

Agency: Queensland Mental Health Commission

Action Status: Action commenced and on track

Priority area: Demand Reduction

Action: Commence research to identify effective ways of reducing stigma and discrimination which has a negative impact on the mental health and wellbeing of people experiencing problematic drug use. There is currently very limited research into the most effective way of reducing stigma and discrimination which impacts on the ability of service users to be socially connected and to participate in education, training and employment or how it acts as a barrier to members of the community seeking help when they need it. The Commission will undertake a project to research this issue and identify options that may be implemented in Queensland.

Implementation:

- The Queensland Mental Health Commission has commenced research which will provide a basis for future actions to reduce stigma and discrimination related to problematic alcohol and other drug use. It will focus on the barriers to people receiving treatment as well as barriers to recovery.
- The research will involve a literature review and mapping legislation and government policies which influence stigma and discrimination. It will also include up to 20 case studies documenting the experience of people who have a lived experience of problematic alcohol and other drug use.
- To undertake the research the Commission has engaged the Drug Policy Modelling Program, National Drug and Alcohol Research Centre, University of New South Wales.
- The Commission has established a Project Advisory Group comprising government and non-government organisations to provide expert advice and support to the research.

Next steps:

- The research it is anticipation to be finalised late in 2016 with a final report delivered in early 2017.
- The findings from the research will inform future actions to reduce stigma and discrimination.

AoD Action 16

Agency:	Queensland Health
Action Status:	Action ongoing
Priority area:	Demand Reduction
Action:	Increase the number of medical practitioners providing the opioid treatment program which provides treatment of opioid dependence including prescription opioids. This will be achieved by making the training program available on-line and promoting the option of shared care between alcohol and other drug services and general practitioners.

Implementation:

The Department of Health:

- Is seeking to make the training program available on-line and promoting the option of shared care between alcohol and other drug services and general practitioners.
- Administers the regulatory approval process to grant medical practitioners approval under *the Health (Drugs & Poisons) Regulation, 1996* to treat patients under the Queensland Opioid Treatment Program (QOTP).
- Consider applications from pharmacists to establish controlled drug administration facilities under the provisions of the *Health (Drugs & Poisons) Regulation, 1996*
- Liaises with community pharmacies and wholesalers to ensure provision of approved medicines to QOTP dispensing pharmacies.
- Engages in monitoring and surveillance of QOTP patients to alert treatment providers of any activities of concern.
- Engages in monitoring and surveillance of QOTP activities subject to Regulation to facilitate compliance by participating health practitioners.
- Liaises with public sector Mental Health Alcohol and Other Drug Treatment Services and community health providers to facilitate patients access to and placement on the QOTP.
- Provides interim legal approvals to non-QOTP medical practitioners to allow persons access to treatment pending their admission the QOTP.

More information:

Queensland Opioid Treatment Program <https://www.health.qld.gov.au/clinical-practice/guidelines-procedures/medicines/drugs-of-dependence/qld-opioid-treatment/default.asp> Medicines Poisons & Therapeutic Goods Bill 2015 <https://www.health.qld.gov.au/system-governance/legislation/reviews/medicines-poisons-therapeutic-goods/default.asp>

Next steps:

The Department of Health is considering the development of an on-line training program. The Department is also seeking to develop a new legislative framework under the *Medicines Poisons and Therapeutic Goods Act* and Regulation to replace the *Health (Drugs & Poisons) Regulation, 1996*. Once implemented, there will be targeted marketing and communication of the provisions of the new regime and the obligations of health practitioners to meet compliance with the new legislation.

AoD Action 17

Agency:	Queensland Health
Action Status:	Action ongoing
Priority area:	Demand Reduction
Action:	Continue to work with pharmacists to develop models of care that assist pharmacists to identify and manage people suspected of over-the-counter drug misuse.

Implementation:

The Department of Health:

- Operates a confidential telephone enquiry service for health practitioners that is currently available 24 hours 7 days a week.
- Provides information to community pharmacist their legislative obligations under the *Health (Drugs & Poisons) Regulation, 1996*
- Undertakes surveillance and monitoring of the dispensed drugs of dependence by pharmacists to facilitate and inform their compliance with the *Health (Drugs & Poisons) Regulation, 1996*.
- Monitors controlled and regulated drug discrepancies by community pharmacies to limit diversion of drugs of high illicit value in the community
- Undertakes risk based compliance audits of community pharmacists via HHS Public Health Units to facilitate their compliance with the Regulation.
- Manages the provisions of the *Pharmacy Business Ownership Act, 2001* to ensure appropriate management of pharmacy businesses.
- Investigates and takes actions against pharmacists, in consultation with the Health Ombudsman and Medical Board, that demonstrate significant lack of compliance or potentially pose a risk to public health.

More information:

Enquiry Service for Clinicians <https://www.health.qld.gov.au/clinical-practice/guidelines-procedures/medicines/drugs-of-dependence/clinician-enquiry/default.asp> Regulatory requirements and resources

<https://www.health.qld.gov.au/clinical-practice/guidelines-procedures/medicines/drugs-of-dependence/regulation/default.asp> Medicines Poisons & Therapeutic Goods Bill 2015

<https://www.health.qld.gov.au/system-governance/legislation/reviews/medicines-poisons-therapeutic-goods/default.asp>

Next steps:

The Department is also seeking to develop a new legislative framework under the *Medicines Poisons and Therapeutic Goods Act* and Regulation to replace the *Health (Drugs & Poisons) Regulation, 1996*.

Part of this consultation is to consider the enhanced regulation of pharmacies and pharmacy business. Once implemented, there will be targeted marketing and communication of the provisions of the new regime and the obligations of health practitioners to meet compliance with the new legislation.

AoD Action 18

Agency:	Queensland Health
Action Status:	Action ongoing
Priority area:	Demand Reduction
Action:	Continue to promote the S8 Enquiry line for medical practitioners and clinicians managing patients prescribed drugs of dependence such as oxycodone and morphine. The Department of Health operates a confidential telephone enquiry service for medical practitioners which is currently available 24 hours 7 days a week.

Implementation:

The Department of Health:

- Operates a confidential telephone enquiry service for medical practitioners which is currently available 24 hours 7 days a week.
- Provides information to medical practitioners about the management of persons with controlled drugs and their legislative obligations under the *Health (Drugs & Poisons) Regulation, 1996*
- Undertakes surveillance and monitoring of the prescribing of drugs of dependence by medical practitioners to facilitate their compliance with the *Health (Drugs & Poisons) Regulation, 1996*
- Investigates and takes actions against medical practitioners, in consultation with the Health Ombudsman and Medical Board, that demonstrate significant lack of compliance or potentially pose a risk to public health

More information:

Enquiry Service for Clinicians <https://www.health.qld.gov.au/clinical-practice/guidelines-procedures/medicines/drugs-of-dependence/clinician-enquiry/default.asp> Regulatory requirements and resources <https://www.health.qld.gov.au/clinical-practice/guidelines-procedures/medicines/drugs-of-dependence/regulation/default.asp>

Next steps:

The Department of Health is seeking to develop enhancements to the service in the near future. The Department is also seeking to develop a new legislative framework under the *Medicines Poisons and Therapeutic Goods Act* and Regulation to replace the *Health (Drugs & Poisons) Regulation, 1996*. Once implemented, there will be targeted marketing and communication of the provisions of the new regime and the obligations of health practitioners to meet compliance with the new legislation.

AoD Action 19

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action ongoing
Priority area:	Demand Reduction
Action:	Invest in a new youth support service model to deliver three key types of activities: access services, support services and integrated response services. Access services include information, advice and referral to services that young people need, in particular for drugs and alcohol issues, mental health, housing, legal, education and domestic and family violence services. Integrated response services will also be provided through intensive and coordinated assistance for young people with particularly complex needs.

Implementation:

- The Department of Communities, Child Safety and Disability Services (DCCSDS) provided \$19.5 million to 95 community services to support young people in building connection to their families and the community. Funded Youth Support services target young people aged 12 to 18 years who are at risk of disconnection. Services aim to connect young people to positive family support, education or employment, and to find a safe, stable place to live.
- Training workshops held state-wide between May and July 2016 provided clarity on practice issues and reporting requirements. Online modules available also provide training in the use of the data reporting system.
- The Program team reviews implementation of the new model by monitoring quarterly reports to gauge how successfully service providers are meeting their current targets.
- Through close collaboration with regional staff and services across Queensland, the program area will continue to work to monitor the youth support program to ensure young people achieve positive life outcomes.

More information:

<https://www.communities.qld.gov.au/communityservices/youth/youth-support...>

Next steps:

- The Department of Communities, Child Safety and Disability Services is considering increasing the target age range from 18 to 25 years, as young people in this age bracket are accessing services. Changes to the age range and other proposed modifications will necessitate enhancements to the online database.
- Implementation will also involve evaluation of service type allocations and output targets. This will ensure consistency, value for money and ensure service agreements accurately reflect service provision.

AoD Action 20

Agency:	Queensland Health
Action Status:	Action ongoing
Priority area:	Demand Reduction
Action:	Develop clinical statewide training and resources for workers responding to ice and other substances. Queensland Health will allocate \$1.2 million over two years to oversee the development of specific training, clinical guidelines and resources to support frontline workers across the state who are responding to ice and other substances.

Implementation:

Key activities in the reporting period include:

- 6 Insight Webinars on methamphetamine-related topics broadcast between March and May
- 13 free full-day "Crystal Clear" Methamphetamine training workshops held over May/June in 12 locations across Queensland targeting alcohol and other drug, mental health and community service practitioners
- Three Family Drug Support training workshops held in Brisbane, Gold Coast and Logan.
- A 2-day "DABIT Connect" training, networking and service development event in Brisbane for Queensland hospital based Drug and Alcohol Brief Intervention Teams (DABIT)
- Development of an A3 Poster-size Psycho-stimulant Early Intervention Flowchart to assist clinical decision-making with intoxicated and non-intoxicated patients.
- Development of the 'Meth Check' series of clinical tools and resources
- The Queensland Aboriginal and Islander Health Council (QAIHC) delivered the first of the culturally contextualised two day AOD Brief Intervention Dual Diagnosis training workshop to 38 SEWB and AOD workforce members on 14-15 June.
- QAIHC has begun the process of contextualising Insight's Training and "Meth Check" resources for an Aboriginal and Torres Strait Islander audience.

More information:

The Meth Check series of clinical tools and resources will be available for download at www.insightqld.org.au/meth-check from August 2016.

Next steps:

Further delivery of Statewide workforce education, training and resource development is planned in 2016/17 including:

- an additional 12 methamphetamine workshops
- continuation of QAIHC delivered Aboriginal and Torres Strait Islander specific training and resources
- 12 Family Inclusive Practice training workshops, e-learning packages and additional Drug and Alcohol Brief Intervention Team and Youth Alcohol and Other Drug training, networking and service development events

AoD Action 21

Agency: Queensland Police Service

Action Status: Action ongoing

Priority area: Supply Reduction

Action: Work with communities to encourage reporting of organised criminal activity. The Queensland Police Service will continue to work with communities to report organised criminal activity related to the supply, trafficking and production of illicit drugs.

Implementation:

- The Queensland Police Service (QPS) Strategic Plan 2015 – 2019 identified targeting serious and organised crime including major drug crime as a strategic challenge and have implemented strategies for improving community engagement through local community policing networks, Policelink and partnering with agencies such as Crime Stoppers.
- The QPS is developing a range of specific products to assist frontline police in providing factual, consistent messaging in relation to the harms associated with drug use. This type of engagement also provides opportunities to solicit information from community sources about organised criminal activity including distribution and manufacture of illicit drugs.
- The QPS engages members of the community through social media platforms such as Facebook, twitter and other internet services to inform the public on policing activities and encourage the community to report criminal activity.

Next steps:

- The QPS will continue to work through collaborative partnerships with the community, private sector and government agencies to target the organised supply and production of illicit drugs, including ice and the diversion of pharmaceutical drugs for non-therapeutic use.
- The QPS will continue to address the growth, diversity and complexity of organised criminal groups by developing adaptable approaches, capabilities and relationships between government agencies, the private sector and members of the community.

AoD Action 22

Agency:	Queensland Police Service
Action Status:	Action ongoing
Priority area:	Supply Reduction
Action:	Enforce criminal drug laws in Queensland and undertake activities focused on targeting criminal networks involved in the production and supply of illicit drugs (including ice). These activities seek to reduce the supply of illicit drugs in Queensland and across interstate and international borders.

Implementation:

- Major and organised crime, particularly in relation to drugs, is a significant focus of resources for the Queensland Police Service (QPS). The QPS continues to focus on supply reduction strategies targeting criminal networks involved in the production, trafficking and distribution of dangerous drugs including methylamphetamine ('ice').
- The QPS continues to enforce the dangerous drug laws as they apply under the *Drugs Misuse Act 1986* for all offences relating to the trafficking, supply and production of dangerous drugs.
- The QPS Strategic Plan 2015 – 2019 identified targeting serious and organised crime including major drug crime as a strategic challenge.
- In response the QPS established a number of multi-disciplinary taskforces, underpinned by improved intelligence capabilities and intelligence sharing, targeting serious and organised crime including major drug crime that poses the greatest risk to the community.
- The QPS has prioritised increased liaison and cooperation with Commonwealth and State partner agencies to combat serious and organised crime networks involved in the importation, manufacture and trafficking of illicit drugs.
- The QPS has committed to the implementation of recommendations resulting from the National Ice Task Force Report 2015.

More information:

- The Queensland Police Service Annual Reports, Statistical Reports and Strategic Plan is publicly available at: <https://www.police.qld.gov.au/corporatedocs/reportsPublications/default.htm>

Next steps:

The Queensland Police Service will:

- continue to work through collaborative partnerships with the community, private sector and government agencies to target the organised supply and production of illicit drugs, including ice and the diversion of pharmaceutical drugs for non-therapeutic use
- focus on the implementation of recommendations from the Queensland Organised Crime Inquiry
- continue to implement proactive, intelligence led, joint-agency taskforces targeting the organised criminal supply and production of illicit drugs.

AoD Action 23

Agency:	Queensland Police Service
Action Status:	Action ongoing
Priority area:	Supply Reduction
Action:	Use existing communication methods to provide information to the public about changes to alcohol service times and increased enforcement of liquor regulations and the State Government's 'Tackling Alcohol-fuelled Violence' policy framework.

Implementation:

- Alcohol fuelled violence as a significant strategic challenge for the Queensland Police Service (QPS) and consequently is highlighted in QPS Strategic Plan 2015-2019 highlighted . To address this risk QPS has maintained strong collaborative partnerships with other government agencies such as the Office of Liquor and Gaming Regulation (OLGR), industry and the community in an effort to develop effective responses to alcohol fuelled violence.
- The QPS has developed internal and external communication strategies to inform frontline police, industry and the community about amendments to the *Liquor Act 1992* (QLD) aimed at reducing alcohol fuelled violence in the community.
- QPS has amplified Government agency public facing messages through established QPS social media channels and external internet portholes to inform community about changes to trading times and enforcement responses.
- The QPS has developed a suite of internal information and awareness products designed to ensure frontline police are informed about legislative changes to liquor trade across Queensland.
- Through a coordinated approach, QPS District Liquor Units have proactively engaged with members of the liquor industry and partner agencies such as OLGR to maintain communication channels regarding the legislative changes, minimise impacts of these changes on industry and police resources and enhance community safety.

More information:

- OLGR website: <https://www.business.qld.gov.au/industry/liquor-gaming/tackling-alcohol-fuelled-violence>

Next steps:

The Queensland Police Service (QPS) wil continuel:

- to work through collaborative partnerships with the community, private sector and government agencies to reduce alcohol fuelled violence across Queensland and expand options for community consultation and engagement with police
- to develop training packages for police to ensure legislative requirements are met.
- the consultative process of engaging licenced venues to ensure compliance and enhance community safety.

AoD Action 24

Agency:	Department of Justice and Attorney-General
Action Status:	Action ongoing
Priority area:	Supply Reduction
Action:	Enhance the Responsible Service of Alcohol (RSA) in the Queensland liquor industry by leading a review and upgrade of the provision of RSA materials. A RSA refresher package has been developed for new and existing licensees and their staff that emphasises compliance with RSA provisions under the Liquor Act 1992. The Follow the Law campaign comprises five animated learning modules based on common scenarios that highlight RSA requirements, including checking identification, service of unduly intoxicated patrons and unacceptable practices and promotions – with a quiz for completion at the end. The material is now live on the Queensland Business and Industry Portal RSA Training.

Implementation:

- The Office of Liquor and Gaming Regulation, Department of Justice and Attorney-General, developed a digital learning tool which empowers industry in relation to refusal of service to intoxicated patrons and gives real-life examples on how they can step up and take action when they are feeling overwhelmed by the pressure of the environment they are operating in and faced with the decision to refuse service to a patron who could be their mate, colleague, family or their boss;
- The 'day in the life of you' concept will help bar staff 'think before they pour the drink' and effectively be used by registered training organisations, peak industry bodies and licensees conducting in-house RSA refresher courses.

More information:

- <https://www.business.qld.gov.au/industry/liquor-gaming/liquor/awareness-...>

Next steps:

- The action item in relation to OLGRs follow the law RSA refresher campaign is complete however, the OLGR continues to actively explore and develop opportunities for enhancing RSA practices across Queensland.

AoD Action 25

Agency:	Department of Justice and Attorney-General
Action Status:	Action complete
Priority area:	Supply Reduction
Action:	Reduce alcohol service hours throughout Queensland and ban the sale of rapid consumption and high-alcohol content drinks after midnight. The Queensland Government, as part of its commitment to introduce measures to tackle alcohol-fuelled violence, has introduced legislation which from 1 July 2016 will stop the service of alcohol at 2am state-wide, other than in approved 3am Safe Night Precincts. Venues in 3am Safe Night Precincts, with the required individual venue approvals, will be able to continue alcohol service until 3am, with a 1am lock out*. After the sale of alcohol ceases, venues will be able to remain open to serve food, non-alcohol drinks and provide entertainment. Sale and supply of high-alcohol content and rapid consumption drinks will be banned after midnight in all venues, except for specialised high-end venues with an approved exemption. * On 23 January 2017 the Queensland Government, following consideration of a six month evaluation report on the efficacy of the policy, decided not to proceed with the proposed 1am lock in Safe Night Precincts which was due to commence on 1 July 2017, and instead introduce a range of other initiatives to reduce the toll of alcohol-fuelled violence in a quantifiable and effective manner

Implementation:

- The Tackling Alcohol-Fuelled Violence Legislation Amendment Act 2016 received assent on 4 March 2016;
- From 1 July 2016, the Amendment Act reduced liquor trading hours to 2am State-wide, or 3am in Safe Night Precincts;
- From 1 February 2017, only licensed premises in approved 3am Safe Night Precincts will be able to trade until 3am;
- From 1 July 2016, the Amendment Act also banned the sale of rapid intoxication drinks after midnight.

More information:

<http://www.qld.gov.au/health/staying-healthy/atods/alcohol/tackling-viol...> <https://www.business.qld.gov.au/industry/liquor-gaming/tackling-alcohol-...>

Next steps:

- The Office of Liquor and Gaming Regulation will conduct monitoring and compliance activities as part of normal business with respect to these new laws.

AoD Action 26

Agency:	Queensland Police Service
Action Status:	Action ongoing
Priority area:	Supply Reduction
Action:	Undertake activities designed to ensure compliance of liquor laws by industry. These activities seek to reduce the excessive consumption of alcohol in licenced venues and reduce alcohol fuelled violence in the community.

Implementation:

- The Queensland Police Service (QPS) Strategic Plan 2015-2019 identified reducing alcohol fuelled violence as a strategic challenge and have implemented strategies for improving community engagement through local community policing networks, Policelink and partnering with agencies such as Office of Liquor and Gaming Regulation (OLGR).
- As co-regulators for the *Liquor Act 1992*, the QPS and OLGR each undertake compliance operations engaging with industry and enforcing the legislation. Through a joint task force arrangement, QPS and OLGR address strategic issues identified through compliance operations that impact on industry and other regulatory bodies. Both agencies also undertake joint operations through the year further enhancing the interagency collaboration.
- The QPS has developed multiple programs and initiatives designed to engage with the community in helping reduce alcohol related harm; Party Safe, Drink Rite, Event Safe, as well as the P.A.R.T.Y. program in consultation with Queensland Health.

More information:

- Party Safe - <http://www.police.qld.gov.au/party>.
- Drink Rite - <https://www.police.qld.gov.au/programs/cscp/drinkrit/>
- Event Safe - QPS Event Safe Online Registration Form.
- OLGR website: <https://www.business.qld.gov.au/industry/liquor-gaming/tackling-alcohol-fuelled-violence>
- QH P.A.R.T.Y - <https://www.health.qld.gov.au/party/>

Next steps:

- The QPS will continue to work with OLGR, maintaining strategic partnerships through industry engagement and co-regulation and enforcement of the *Liquor Act*.
- It will also continue to work through collaborative partnerships with key stakeholders and community to develop programs that provide consistent and factual information about strategies to reduce alcohol fuelled violence and other harms.

AoD Action 27

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Harm Reduction
Action:	Provide additional frontline treatment responses in Cooktown, Weipa, Logan, Gold Coast and Rockhampton. Additional funding of \$1.9 million annually has been allocated by Queensland Health to the Torres and Cape, Metro South, Gold Coast and Central Queensland Hospital and Health Services for clinical services to better respond to ice by specifically targeting vulnerable and at risk population groups, for example, young people, substance-using parents and Indigenous people living in rural and remote Queensland.

Implementation:

- Funding as part of Queensland Health's frontline responses to address Ice has supported the establishment of seven additional clinical positions to meet the needs of young people, Aboriginal Torres Strait Islander people and parents who use substances.
- Two new Clinical Nurse Consultant positions, one in Cooktown and one in Weipa are delivering targeted clinical support, liaison and supervision to local teams to enable them to more effectively work with and manage people using ice and other substances known as problematic in these communities.
- In Logan, clinicians are providing intensive case management to identified families at risk- (i.e. parents who are using substances who are engaged with treatment and care for a child).
- On the Gold Coast new clinical positions are delivering services to reduce the harmful use of Ice and other substances with young people. This involves targeting primary prevention, access to early intervention and treatment and support services.
- In Rockhampton two clinical positions are providing youth specific clinical treatment and support to young people, liaison and supervision to local teams to enable them to work more effectively with young people, particularly those using ice and other substances and experiencing complex behaviours as a result.

More information:

Nil

Next steps:

- Continue to deliver and build on current implemented initiatives

AoD Action 28

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Harm Reduction
Action:	Continue to divert minor or moderate illicit drug offenders from the criminal justice system to assessment, education and treatment programs through the Police Diversion Program and the Illicit Drugs Court Diversion Program. The programs are implemented in partnership between Queensland Health which has provided around \$18.9 million over three years to June 2017 for government and non-government organisations to provide alcohol and drug treatment diversion assessment and education sessions to people found in possession of substances, utensils, syringes and things associated with drug use.

Implementation:

- A total of 15,220 referrals, assessment, education and treatment programs through the Police Diversion Program and the Illicit Drugs Court Diversion Program were received in the 2015/16 Financial Year.
- Of these referrals, 9,457 were for the Police Diversion Program and 5,763 were for the Illicit Drugs Court Diversion Program.
- Demand for the assessment and education sessions through the PPDP and the IDCP has been increasing since 2010 by an average of 8% per year. However, referral rates between 2014/2015 and 2015/2016 remained stable.
- Approximately 60% of the assessment and education sessions are provided by non-government service providers at a cost of \$2,324,148.
- Hospital and Health Services provide the remaining 40% of assessment and education sessions at a cost of \$2,818,044
- The total cost of the program in the 2015/16 Financial Year was \$5,812,470.
- Current service agreements with the non-government services that provide the education and assessment sessions cease on 30 June 2017.

More information:

Nil

Next steps:

- Continue to provide assessment and education sessions to offenders referred to the Police Diversion Program and Illicit Drugs Court Diversion Program.
- Monitor the referral rate of the program.
- Continue to hold regular stakeholder meetings.
- Consider procurement options for the assessment and education from 1 July 2018 to 30 June 2022.

AoD Action 29

Agency: Queensland Health

Action Status: Action commenced but changed

Priority area: Harm Reduction

Action: Provide assessment and education sessions to people over 18 on bail for offences committed in a public place while being adversely affected by an intoxicating substance through the state-wide Drug and Alcohol Assessment Referral Program. The Drug and Alcohol Assessment Referral program supports the Safe Night Out Strategy* which seeks to address alcohol and other drugs-related violence in Queensland nightspots. It seeks to change the current culture and restore responsibility. Queensland Health invests approximately \$4.9 million to June 2018 to provide assessment and education sessions. * Prior to the Action Plan's publication the Queensland Government replaced the Safe Night Out Strategy with the Tackling Alcohol-Fuelled Violence Strategy.

Implementation:

- A total of 566 referrals to the Drug and Alcohol Assessment (DAAR) and Referral Program were received in the 2015/16 Financial Year.
- Changes to participant eligibility for the DAAR and Referral Program took effect on 4 March 2016 in accordance with the *Tackling Alcohol-Fuelled Violence Legislation Amendment Act 2016*. Assessment and education sessions may now be imposed on a person charged with any offence; by a Magistrate only, however the court must have regard to the nature of the offence and the person's circumstances. Police cannot refer a person to a DAAR course.

More information:

Nil

Next steps:

- Continue to provide assessment and education sessions to offenders referred by the Department of Justice Attorney-General.
- Monitor the referral rate of the program.
- Continue to hold regular stakeholder meetings.

AoD Action 30

Agency:	Department of Justice and Attorney-General
Action Status:	Action commenced and on track
Priority area:	Harm Reduction
Action:	Develop a model and integrated framework for the delivery of Specialist Courts and Court Diversionary programs in Queensland that recognises the links between offending, drug and alcohol use, child protection and domestic violence. The State Government has committed to reintroduce diversionary processes and programs as soon as fiscally practicable. This will be guided by the development of the framework which will consider best practice, both nationally and internationally, and stakeholder consultations, as well as budget allocations. The framework will inform the reinstatement of the Murri Court and the Special Circumstances Court Diversion Program.

Implementation:

- The Department of Justice and Attorney-General commenced a review of Queensland's specialist courts and court diversionary programs in late 2015. The review is developing options for reinstatement of a Drug Court in Queensland and an overarching framework for specialist courts and court diversion programs to support their effective operation.
- Expert consultants have been engaged to provide advice on contemporary best practice in the operation of specialist courts and drug and alcohol court-based interventions.
- A comprehensive review of research on drug courts and other specialist courts and diversionary programs in Australia and internationally has commenced to inform the next stages of the review.
- An Issues Paper was released to key agencies in April 2016 inviting the identification of issues for consideration in the development of the new Drug Court model.
- Relationships with agency partners and other stakeholders have been established and maintained through the formation of an Interagency Project Team and Specialist Courts and Court Diversion Working Group.
- Communication processes have been developed to ensure that internal and external stakeholders receive regular information on the progress of the review.

More information:

For more information about the Drug and Specialist Courts Review, visit the Queensland Courts website at: <http://www.courts.qld.gov.au/courts/courts-innovation-programs/reinstatement...>

Next steps:

- Communication processes have been developed to ensure that internal and external stakeholders receive regular information on the progress of the review;
- Extensive consultation will occur over mid to late-2016 and will inform the development of a framework in support of Queensland's specialist courts and court programs;
- Timeframes for the Drug Court's reinstatement and reforms to other court programs will be determined once the review has been finalised.

AoD Action 31

Agency:	Department of Justice and Attorney-General
Action Status:	Action commenced and on track
Priority area:	Harm Reduction
Action:	Reinstate the Murri Court and the Special Circumstances Court Diversion Program to commence in 2016. The reinstatement will be based on the specialist court and court diversionary programs framework.

Implementation:

- Models for the reinstated Murri Court and the Special Circumstances Court Diversion Program (SCCDP) were developed following extensive consultation with key stakeholders including Aboriginal and Torres Strait Islander Elders and community justice group (CJG) members, government and non-government agencies and the magistracy;
- The model developed to replace SCCDP is called Queensland Integrated Court Referrals (QICR), launched on 30 May 2016;
- Murri Court and QICR provide an opportunity for defendants to take responsibility for their behaviour and access support services to address underlying cause of their offending;
- Murri Court provides an opportunity for members of the Aboriginal and Torres Strait Islander community to participate in a court process which respects and acknowledges Aboriginal and Torres Strait Islander culture;
- Murri Court and QICR are underpinned by Practice Directions, policies, procedures and standardised reporting templates;
- The new Murri Court will operate in 13 locations across Queensland. The first Murri Court was formally launched on 13 April 2016 in Rockhampton. Another 8 locations (Cairns, Townsville, Brisbane, Richlands, Mackay, Mt Isa, Cherbourg and Wynnum) have been launched;
- A Murri Court user training package has been developed.

More information:

<http://www.courts.qld.gov.au/courts/courts-innovation-programs/reinstatement-of-specialist-courts-and-court-diversionary-programs>

Next steps:

- Murri Court will be launched in a further five locations (Cleveland, St George, Toowoomba and Caboolture) by the end of September 2016;
- Murri Court user training will be delivered to Elders, CJGs and other key stakeholders at all Murri Court locations by the end of 2016;
- QICR will be expanded to further locations across Queensland by the end of 2016.

AoD Action 32

Agency:	Department of Justice and Attorney-General
Action Status:	Action ongoing
Priority area:	Harm Reduction
Action:	Continue to support the Queensland Magistrates Early Referral Into Treatment (QMERIT) Program in Maroochydore and Redcliffe. QMERIT is a bail-based diversion program that requires eligible adult offenders with drug-related problems to attend a 12 to 16 week rehabilitation and treatment program as a condition of their bail.

Implementation:

- The QMERIT program (the program) allows eligible adult offenders with drug-related problems to attend a 12 to 16 week rehabilitation and treatment program, as a condition of bail;
- The program is available at the Maroochydore and Redcliffe Magistrates Court;
- The program is underpinned by a Practice Direction and standardised reporting templates;
- The program continues to be supported by a Court Coordinator located in the Maroochydore Magistrates Court who provides service for the program at both locations;
- The Court Coordinator conducts eligibility screenings of offenders seeking entry to the program, inputs data and performs other court liaison and coordination duties including ensuring reports are provided to the court in a timely manner;
- The Court Coordinator maintains practices and procedures and liaises with stakeholders including court staff, police prosecutors and Queensland Health staff to ensure the programs runs effectively and efficiently.

Next steps:

- The QMERIT program will continue to be supported in the Maroochydore and Redcliffe Magistrates Courts.

AoD Action 33

Agency:	Department of Justice and Attorney-General
Action Status:	Action commenced and on track
Priority area:	Harm Reduction
Action:	Comprehensively review the former Drug Court commencing in 2015-16 based on national and international best practice models and development of the specialist court and court diversionary programs framework.

Implementation:

- Department of Justice and Attorney-General (DJAG) commenced a review of Queensland's specialist courts and court diversionary programs in late 2015. The review is developing options for reinstatement of a Drug Court in Queensland and an overarching framework for specialist courts and court diversion programs to support their effective operation;
- The review includes a comprehensive review of research on drug courts and other specialist courts and diversionary programs in Australia and internationally and is being led by a small team established within DJAG. Expert consultants have been engaged to provide advice about contemporary best practice in the operation of specialist courts and drug and alcohol court-based interventions;
- In March 2016, DJAG hosted a visit to Brisbane by Judge Peggy Hora (Ret.), a former judge of the Californian Supreme Court and recognised leader in the solutions-focused courts movement. Judge Hora presentations during her visit focused on best practice standards for drug courts and current research;
- An Issues Paper was released in April 2016 inviting feedback on the former Drug Court and the development of a new Drug Court model;
- Consultations with former drug court personnel, key agencies and service providers commenced in late June 2016.

More information:

For more information about the Drug and Specialist Courts Review, visit the Queensland Courts website at: <http://www.courts.qld.gov.au/courts/courts-innovation-programs/reinstatement...>

Next steps:

- In 2016–17, the review will continue and its findings reported to Government;
- Extensive consultation will occur over mid to late-2016 and will inform the development of options for the Drug Court's reinstatement and broader framework for Queensland's specialist courts and court diversionary programs;
- Timeframes for the Drug Court's reinstatement and reforms to other court programs will be determined once the review has been finalised.

AoD Action 34

Agency: Queensland Mental Health Commission

Action Status: Action complete

Priority area: Harm Reduction

Action: Map the extent of alcohol and other drug service users engagement in the co-design, delivery and management of services, programs and policy development. The map will consider service user engagement and leadership in publicly funded hospitals and health services, private health services and non-government organisations.

Implementation:

Many organisations across Queensland engage clients of alcohol and other drug services, their families and carers in the development of policy, and the implementation and evaluation of programs and services. To gain a better understanding of the level of engagement and the supports provided to those who are engaged, the Queensland Mental Health Commission commenced a project to map and identify areas of good practice in the public health system, the non-government sector and the private sector. Urbis Pty Ltd was engaged by the Queensland Mental Health Commission to undertake the mapping exercise through a survey of relevant stakeholders. The state-wide survey was completed by 63 respondents, 41 of which provided only mental health services, 12 provided only alcohol and other drugs services and 10 services which provided both mental health and alcohol and other drugs services.

- The significant findings of the survey were that:
 - service user/consumer/family and carer engagement remains in developmental stages in many mental health and alcohol and other drugs services across Queensland.
 - the key challenges associated with undertaking this work are centred around resourcing both human and financial resources.

Next steps:

The Queensland Mental Health Commission will publish the data together with the best practice principles for consumer, family and carer engagement later in 2016 with a view to informing future actions and to support further development in engagement activities.

AoD Action 35

Agency:	Queensland Mental Health Commission
Action Status:	Action commenced and on track
Priority area:	Harm Reduction
Action:	Develop best practice principles for engagement of alcohol and other drug service users in the co-design, delivery and management of services, program and policy development.

Implementation:

To provide guidance on the most contemporary practice, the Queensland Mental Health Commission engaged the Queensland Alliance for Mental Health Inc. to develop best practice principles in engagement. The best practice principles will focus on engaging mental health consumers and alcohol and other drug service clients, their families and carers in policy development, program and service delivery design, implementation and evaluation. The Queensland Alliance for Mental Health Inc. is working in partnership with the Queensland Network of Alcohol and other Drug Agencies and Queensland Voice for Mental Health Inc. to develop draft best practice principles. The project comprises a literature review and two Stretch2Engage think tanks to discuss fresh ideas for engaging service users and their supporters in the design and delivery of mental health, alcohol and other drug services. In 2015-16 a literature review was completed and two Stretch2 Engage think tanks were held.

Next steps:

It is anticipated that the draft best practice principles will be finalised later in 2016. The principles will be used to inform future directions in consumer, family and carer leadership and engagement in Queensland.

AoD Action 36

Agency:	Queensland Police Service
Action Status:	Action ongoing
Priority area:	Harm Reduction
Action:	Continue to target drink driving and drug driving offences across Queensland through random and targeted drug and alcohol testing of road users. The Queensland Police Service will continue to intercept drivers in an effort to reduce the harms associated with road related trauma where drivers are impaired by alcohol or other drugs.

Implementation:

- A primary objective of the Queensland Police Service (QPS) Strategic Plan is reducing road trauma.
- The QPS continues to promote awareness of the Fatal 5:
 - Speeding
 - Drink and drug driving
 - Failure to wear a seatbelt
 - Driving while fatigued
 - Distraction and inattention.
- This is achieved through high visibility patrol vehicles promoting specific advertisement surrounding the Fatal 5 messaging. These vehicles are utilised through patrols and educational promotional days.
- One of the strategic challenges facing the QPS is the allocation of resources to ensure public safety, specifically around drink and drug driving. This is achieved through joint operations between local and regional police and members of the Road Policing Command (RPC) in an effort at targeting these issues.
- QPS maintains a strong collaborative partnership with Department of Transport and Main Roads to endorse operations to reduce road trauma and promote road trauma education.
- Partnerships between Education Queensland, Queensland Health and Department of Transport and Main Roads to contribute towards programs in the effort to prevent alcohol and risk related trauma in youth.

More information:

- Join the Drive - http://jointhedrive.qld.gov.au/?gclid=CL3t_OGV6s0CFU2XvQodZ3YHHA
- QPS Fatal 5 - <https://www.police.qld.gov.au/EventsandAlerts/campaigns/fatalfive.htm>
- QH P.A.R.T.Y - <https://www.health.qld.gov.au/party/>

Next steps:

The Queensland Police Service will continue:

- to intercept drivers in an effort to reduce the harms associated with road related trauma where drivers are impaired by alcohol or other drugs to maximise public safety.
- joint operations to target drink and drug driving offences.
- collaborative partnerships with Education Queensland, Queensland Health and Department of Transport and Main Roads to deliver educational packages to youth.

AoD Action 37

Agency:	Department of Transport and Main Roads
Action Status:	Action commenced and on track
Priority area:	Harm Reduction
Action:	Investigate drug driving in Queensland and consider the effectiveness of existing penalties and sanctions and other countermeasures such as diversionary programs. This action forms part of the Queensland Road Safety Action Plan 2015-17. It targets those drivers that drive while either being under the influence of a drug or have a relevant drug present. The action will be completed by 30 June 2017.

Implementation:

The Department of Transport and Main Roads (TMR) has commenced this review into drug driving in Queensland. An inter-agency working group with representatives from TMR, Queensland Health and the Queensland Police Service has been established to investigate this issue. To inform this review the Honourable Mark Bailey MP, Minister for Main Roads, Road Safety and Ports and Minister for Energy, Biofuels and Water Supply hosted a Safer Roads, Safer Queensland Forum on 9 February 2016. This forum canvassed impaired driving (drugs and alcohol) and sought advice from representatives of key industry and community organisations, research institutions, government agencies and peak bodies representing road user groups. Input received from this forum is now informing the work undertaken by the inter-agency working group.

More information:

This initiative is also part of the "Safer Roads, Safer Queensland: Queensland's Road Safety Action Plan 2015-17", see the attached link: <http://www.tmr.qld.gov.au/Safety/Road-safety/Strategy-and-action-plans.aspx>

Next steps:

A research project will be commissioned to benchmark the Queensland drug driving enforcement practices against other best practice models within Australian and international jurisdictions. The final report will be delivered to TMR in December 2016. Findings from the report will be considered for further action by the Inter-agency Working Group.

AoD Action 38

Agency: Department of Transport and Main Roads

Action Status: Action commenced and on track

Priority area: Harm Reduction

Action: Investigate options to refer drink drivers to screening and counselling services. This action forms part of the Queensland Road Safety Action Plan 2015-17 and focuses on both first-time and recidivist drink drivers. The action will be completed by 30 June 2017.

Implementation:

The Department of Transport and Main Roads (TMR) has commenced this investigation into drink driving in Queensland. To inform this review the Honourable Mark Bailey MP, Minister for Main Roads, Road Safety and Ports and Minister for Energy, Biofuels and Water Supply hosted a Safer Roads, Safer Queensland Forum on 9 February 2016. This forum canvassed impaired driving (drugs and alcohol) and sought advice from representatives of key industry and community organisations, research institutions, government agencies and peak bodies representing road user groups. Input received from this forum is now informing this investigation by TMR.

More information:

This initiative is also part of the "Safer Roads, Safer Queensland: Queensland's Road Safety Action Plan 2015-17", see the attached link: <http://www.tmr.qld.gov.au/Safety/Road-safety/Strategy-and-action-plans.aspx>

Next steps:

TMR is currently working with other Queensland Government agencies to examine the efficacy of various options to refer drink drivers to screening and counselling services.

AoD Action 39

Agency: Department of Justice and Attorney-General

Action Status: Action complete

Priority area: Harm Reduction

Action: Trial the delivery of a quick response substance misuse intervention for offenders on community based orders in south east Queensland for people on probation or parole. The one on one intervention will be delivered by the Salvation Army and consist of a two and a half hour session that will occur within 72 hours of a referral being received from probation and parole.

Implementation:

- During 2015-16, Queensland Corrective Services trialed a rapid response individual brief intervention delivered by a non-government organisation to offenders under supervision on probation and parole orders;
- Interventions were provided within three working days and targeted those at risk of return to custody due to substance abuse;
- The concept was found valuable, with many recipients remaining in the community supported by specialist providers;
- This has now been integrated into new Re-entry services for prisoners released from custody as a "crisis service" which includes drug and alcohol intervention, but also broader needs.

Next steps:

- A "lessons learned" activity will be undertaken to capture valuable implementation learnings.

AoD Action 40

Agency: Department of Justice and Attorney-General

Action Status: Action ongoing

Priority area: Harm Reduction

Action: Continue to deliver the Changing Habits and Reaching Targets (CHART) program for young people on youth justice orders and supervised bail. The CHART program includes a module to address drug and alcohol issues if they are identified in the young person's case plan. The module uses motivational interviewing and provides detailed information about drug use and safety issues. The sessions aim to develop an understanding of thinking patterns that support alcohol and other drug use, and to increase self-control in high risk situations. The case plans include safety planning, providing harm minimisation information and supported referrals to specialised adolescent drug and alcohol services.

Implementation:

- Youth Justice assesses the risks associated with a child's or young person's offending when they commence a supervised youth justice order;
- Re-assessment occurs approximately every three months;
- Where a child or young person is assessed as moderate-high risk in drug and alcohol use, the caseworker works with them through a drug and alcohol module in the Changing Habits and Reaching Targets (CHART) program, and, where suitable, support the young person to access professional treatment;
- Youth Justice continues to deliver the CHART program throughout Queensland and to adapt the program to suit the needs of individual young people such as those with limited literacy;
- Through delivering the CHART program, Youth Justice assists vulnerable young people to identify the underlying causes of substance misuse and to learn a range of strategies to change problematic behaviour.

Next steps:

Youth Justice will continue to develop a range of interactive digital resources to assist delivery of the CHART program and other interventions. These resources will:

- Improve Youth Justice's ability to deliver evidence-based interventions to young people who have difficulty participating in verbal and paper-based interventions;
- Improve record keeping efficiency and allow Youth Justice staff to spend more time delivering tailored interventions to young people.

AoD Action 41

Agency: Department of Justice and Attorney-General

Action Status: Action commenced but changed

Priority area: Harm Reduction

Action: Deliver the Take Control, Know Your Limits Program for young people in youth detention. The 10 session program is delivered at the Brisbane Youth Detention Centre and is provided to young people who have decided to give up alcohol and other drugs. The program is targeted at young people in detention and aims to provide young people with a framework to cease alcohol and other drug misuse.

Implementation:

Drug and alcohol services available to young people in Brisbane Youth Detention Centre (BYDC) currently include:

- A single session, group based program as part of the BYDC Induction that delivers, motivational interviewing and psycho-education on the impact of certain drugs;
- 'Horozins' - a ten session, group-based program delivered over five weeks. Horozins covers motivational interviewing, barriers to change, cost-benefit analysis, cycle of change, triggers, emotional regulation, goal setting and where to access support;
- "Horizons" is now the primary programmatic response to drugs and alcohol in BYDC (as opposed to the Take Control, Know Your Limits program). Programmatic changes occurred to reflect updates to the evidence-base and local capability.
- Individual work with MHATODS, usually in response to referrals from BYDC Caseworkers working with young people who have serious drug and alcohol issues.

Next steps:

- Pre and post testing of the 'Horizons' program will be used to measure effectiveness over a number of cohorts.

AoD Action 42

Agency: Department of Justice and Attorney-General

Action Status: Action commenced but changed

Priority area: Harm Reduction

Action: Deliver a drug and education program to young people in youth detention. The program is delivered at the Cleveland Youth Detention Centre and aims to address issues related to substance misuse and educating young people about the dangers of drug use and chroming. The program was developed in an educational capacity so that young people are well informed about the effects drugs and/or alcohol can have on them and how regular use can lead to addiction and health implications.

Implementation:

- An evaluation of the program in 2015-16 indicated that it could be more effective with some improvements made to the existing program;
- Adjustments to the program focus on increasing its alignment with the evidence of what works in Youth Justice;
- Recommendations for improvement will be implemented in 2016-17 by Youth Justice in the Cleveland Youth Detention Centre (CYDC).

Next steps:

- Youth Justice Services will continue to support the CYDC in improving the provision of drug and alcohol services to children and young people in CYDC.

AoD Action 43

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Harm Reduction
Action:	Provide antenatal health assessments for all women accessing public health services which focus on identifying mental health difficulties, alcohol and drug use, domestic and family violence or financial stress. This will include, where required, referrals to appropriate services to address issues identified through the assessment process made with the person's consent.

Implementation:

- Trial of the "Quit for You...Quit for Baby" smoking cessation support program for pregnant women and partners commenced in January 2016.
- The program combines up to eight telephone counselling sessions for the pregnant woman and four for her partner, with 12 weeks supply of NRT (if requested) and is delivered by the Department of Health's Quitline Service (13 QUIT).
- Trial implemented in seven public antenatal clinics in three Hospital and Health Services:
 - Metro South – Redlands, Logan, Beaudesert;
 - Metro North – Royal Brisbane and Women's – (Antenatal Service, Ngarrama Program, SHADES Program);
 - Cairns and Hinterland – Cairns.
- Program was also offered to pregnant women who contact 13QUIT (13 78 48) directly or were referred by a Health Professional.
- As at 30 June 2016, 136 registrations have been received. Of these, 16 were from Indigenous women, and 13 were partners of pregnant participants.
- Of the 136 registrations received, 7 clients have completed the program; 50 clients are active in the program, 18 clients are yet to commence the program; 61 clients have withdrawn from the program.

More information:

Nil

Next steps:

- The program will be extended to all public antenatal clinics across Queensland in 2016-17 financial year.

AoD Action 44

Agency: Department of the Premier and Cabinet

Action Status: Action complete

Priority area: Harm Reduction

Action: Support the Danny Green national coward's punch campaign. The campaign addresses alcohol-fuelled violence and seeks to bring about a cultural change by demonstrating that violence is not acceptable.

Implementation:

- The Queensland Government provided financial support of \$20,000 for boxer Danny Green's national 'coward's punch' campaign, through an in-kind sponsorship agreement.
- The campaign aims to initiate cultural change by demonstrating that it is not acceptable or tough to go out and assault someone.
- The campaign shows the impact of acts of alcohol-fuelled violence and discourages aggressive behaviour.
- The financial support provided by the Queensland Government resulted in increased placements of Danny Green campaign advertising in key Queensland entertainment precincts.

More information:

www.onepunchcampaignaustralia.com

Next steps:

N/A

AoD Action 45

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Harm Reduction
Action:	Support compliance with smoke-free laws at hospitals and health facilities. Smoking is prohibited at all Queensland public and private hospitals and health facilities, and five metres beyond their boundaries. Patient, staff and visitor compliance with the non-smoking requirements is reinforced by prominent signage, public education; quit smoking support and compliance audits.

Implementation:

- Under section 26ZGC of the *Tobacco and Other Smoking Products Act 1998*, from 1 January 2015 smoking was banned at public and private hospitals and health facilities. This ban extends to 5 metres beyond their respective boundaries.
- As part of a two-phase audit led by Metro North Hospital and Health Service (HHS) Environmental Health, a cross section of state-wide private and public facilities are being surveyed during 2016, to establish if banning smoking at hospitals in Queensland has been effective.
 - Phase 1 – an initial audit of implementation practices to identify if measures have been put in place by hospitals to achieve the objective of the legislation
 - Phase 2 - compliance investigation and enforcement activity
- Phase 1 methodology involved a comprehensive pilot within Metro North HHS followed by state-wide rollout to all HHS Public Health Units. Surveys were conducted in person or via telephone for rural/remote facilities. 134 surveys were completed.
- Results are being collated and analysed to identify areas of non-compliance and trends. A report on the outcomes will be included in a comprehensive annual report for the 2015-17 *Tobacco and Other Smoking Products Act 1998* Compliance Plan, available August 2016.

More information:

<http://qheps.health.qld.gov.au/ehpom/documents/Tobaccocomp.pdf>

Next steps:

Health facilities compliance audit – focusing on public and private hospitals and smoke-free provisions: Phase 2 enforcement activity will be undertaken 2016-17.

AoD Action 46

Agency:	Queensland Health
Action Status:	Action commenced and on track
Priority area:	Harm Reduction
Action:	Establish more smoke-free places by implementing tobacco legislative reforms and continuing enforcement of Queensland tobacco laws. Indoor and outdoor smoking bans reduce exposure to second-hand tobacco smoke and support social change by reducing the opportunity to smoke and creating an environment where non-smoking is the norm. Queensland was the first jurisdiction to introduce smoking bans for outdoor eating places and to comprehensively regulate electronic cigarettes.

Implementation:

- Legislative Amendments to the *Tobacco and Other Smoking Products Act 1998* to create more smoke free public places were passed by Queensland Parliament on 23 February 2016.
- The amendments commence on 1 September 2016 and prohibit smoking at:
 - public transport waiting points
 - outdoor pedestrian malls
 - under-18 sporting events
 - prescribed areas of national parks
 - prescribed outdoor State Government precincts
 - early childhood education and care services
 - residential aged care facilities
 - public swimming pools
 - skate parks
 - The amendments also empower local governments to create local no-smoking laws for areas not covered by state smoking bans, and prohibit the sale of smoking products from temporary tobacco retail outlets, commonly found at festivals.
 - A community and stakeholder education and marketing campaign is being implemented to promote awareness and increase smoker compliance with the new laws.
- The Queensland Government initiated inquiries into the matters of licensing retailers and wholesalers of tobacco, and smoking and tobacco use at higher education facilities. Reports on these matters were tabled in Parliament on the 29 April 2016.
- Compliance with tobacco laws is supported through targeted scheduled compliance activity and investigations of alleged breaches.

More information:

<https://www.health.qld.gov.au/public-health/topics/atod/tobacco-laws/default.asp>

Next steps:

- Legislative amendments:
 - Continued community and stakeholder education
 - Amendments to Tobacco Regulation for prescribed areas of Government Precincts and National Parks
- Parliamentary inquiries:
 - Develop and implement government response to Committee's recommendations on
 - Licensing of retailers and wholesalers of smoking products
 - Smoking use at higher education facilities
- Compliance:
 - Targeted enforcement to encourage compliance with new laws, with focus on public transport waiting points

AoD Action 47

Agency: Department of Communities Child Safety and Disability Services

Action Status: Action commenced and on track

Priority area: Harm Reduction

Action: Develop the Violence Against Women Prevention Plan. This whole-of-government plan will commit to eliminating all forms of violence perpetrated against women, of which domestic and family violence is one of the most common forms. It aims to bring consistency and collaboration to addressing other forms of violence against women with consideration of its causes and how the different forms of violence against women are interconnected.

Implementation:

- Development of the *Queensland Violence Against Women Prevention Plan 2016-22* (VAWPP) is underway.
- The VAWPP will implement the safety priority area of the *Queensland Women's Strategy 2016-21* and will complement the work of the *Queensland Domestic and Family Violence Strategy 2016-26*.
- The VAWPP is being informed by community and stakeholder consultation and is expected to be released in late 2016.

More information:

Further information is available at: <https://www.communities.qld.gov.au/gateway/end-domestic-and-family-viole...>

Next steps:

The VAWPP will be finalised for government consideration and is expected to be released in late 2016.

AoD Action 48

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action commenced and on track
Priority area:	Harm Reduction
Action:	Invest in resources to ensure that families experiencing challenges can access appropriate supports in a timely manner to avoid unnecessary contact with the statutory child protection system. Family and Child Connect services are being funded in 20 catchments across Queensland to assist families to engage with the services they need to safely care for their children at home. Intensive Family Support services are being funded in the same catchments to expand the range of options for families with multiple and complex needs requiring support for a period of up to nine months. These services are funded to operate as part of a network of local agencies, including drug and alcohol services, to ensure that families receive holistic responses to their various needs.

Implementation:

The Department of Communities, Child Safety and Disability Services continued to establish the statewide network of Family and Child Connect (FaCC) and Intensive Family Support (IFS) services. These services provide families dealing with a complex range of inter-related challenges (domestic violence, mental health, drug and alcohol issues) with early intervention and support without the need for Child Safety intervention.

- In July 2015, FaCC and IFS Services commenced operation in Browns Plains/Beaudesert, Moreton Bay, Ipswich, Maryborough/Bundaberg, Kingaroy and Rockhampton/Emerald/Gladstone.
- In January 2016, the Brisbane FaCC service covering Brisbane North, Brisbane South, and Brisbane South West commenced operation, supported by three IFS services.
- In June 2016, FaCC services in Cairns and Mackay commenced operation, supported by IFS services in Mackay, Mareeba/Atherton Tablelands, and Cassowary Coast.
- There are now 16 FaCC and 22 IFS services operating across Queensland.

From January 2015 to June 2016:

- FaCC services received 17,777 enquiries and referred nearly 9676 families to a range of social and community services providers
- IFS services have received 4105 referrals for family support.

FaCC also recommended an appropriate service for 2318 families and provided information and advice to 3775 families.

More information:

The FaCC website at <http://www.familychildconnect.org.au> provides access to the on-line referral form for members of the public and professional referrers as well as providing information about FaCC services, their locations and other resources.

Next steps:

In the 2016-2017 year the Department of Communities, Child Safety and Disability Services will continue to roll out the FaCC and IFS services in the Mount Isa and Gulf region. The department is still considering the service response for Cape York and Torres Strait. Between May 2017 and May 2018 a number of evaluations on FaCC and IFS services will be conducted including the implementation and early impacts of the FaCC and IFS services.

AoD Action 49

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action ongoing
Priority area:	Harm Reduction
Action:	Update the 'My Child has Foetal Alcohol Spectrum Disorder (FASD)' publication aimed at parents of children with disability. The booklet for Queensland families of young children is intended to answer some of the questions concerning a child who has foetal alcohol spectrum disorder (FASD) or a child who has recently been diagnosed with FASD.

Implementation:

- The *My Child has Foetal Alcohol Spectrum Disorder (FASD)* publication is available online on the department's website.
- The publication, including relevant web links, was updated this year.

More information:

<https://publications.qld.gov.au/dataset/my-child-has-information-for-que...>

Next steps:

- The *My Child has Foetal Alcohol Spectrum Disorder (FASD)* publication will be reviewed regularly and checked to ensure the content material is up-to-date, along with the web links, phone numbers and dates.

AoD Action 50

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action commenced and on track
Priority area:	Harm Reduction
Action:	Expand the rest and recovery services within designated Safe Night Precincts to reduce alcohol-related violence and create safer entertainment precincts. Funding of \$10.8 million will be provided over three years to expand these services.

Implementation:

- In the 2015 State Budget, \$10.8 million over three years was allocated to fund expanded rest and recovery services in a total of 15 Safe Night Precincts (SNPs) around Queensland. This included funding to extend existing Drink Safe Precincts services in Fortitude Valley, Surfers Paradise and Townsville CBD to 30 June 2016.
- An open tender process was run in early 2016. Nine organisations were awarded contracts across the 15 Safe Night Precincts.

More information:

N/A

Next steps:

- Services commenced service delivery from 1 July 2016 and performance measures will be monitored to assess the effectiveness and efficiency of the service models.

AoD Action 51

Agency: Department of Communities Child Safety and Disability Services

Action Status: Action ongoing

Priority area: Harm Reduction

Action: Continue to invest in public intoxication services to respond to adults affected by alcohol, targeting Aboriginal and Torres Strait Islander peoples. The Department of Communities, Child Safety and Disability Services will continue to invest \$14.4 million in 2015-16 for these services which provide immediate and ongoing support to Aboriginal and Torres Strait Islander men and women who are affected by alcohol, and are either in police custody or able to be diverted from police custody. Support may include assistance to people (and their families and friends) to sober up safely and access the necessary services and support they need to improve their safety, health and wellbeing.

Implementation:

- In 2015-16, services continued to operate and provide support to Aboriginal and Torres Strait Islander adults affected by alcohol.
- On 31 May 2016, a workshop was held with services and departmental staff to discuss future training needs for public intoxication staff.
- Also in 2015-16, a community patrol service commenced in Cairns due to the high numbers of intoxicated clients requiring support.

More information:

N/A

Next steps:

- Funded service delivery will continue throughout 2016-17.
- The program team are working in collaboration with regional colleagues to investigate options for flexible service delivery for applicable services.

AoD Action 52

Agency:	Department of Communities Child Safety and Disability Services
Action Status:	Action complete
Priority area:	Harm Reduction
Action:	Invest in specialised online ice training resources for frontline child safety workers. This online training module aims to increase staff skills and knowledge of ice's attributes and effects, and assist them to recognise and respond to the signs of ice use in the community.

Implementation:

- In August 2015, the Department of Communities, Child Safety and Disability Services released an eLearning online module on Crystal Methamphetamine ('Ice'). This module educates child safety staff on the issues associated with Ice use in Australia; the impacts of Ice use on parents, children and young people; the relationship between Ice use and parenting; engagement strategies; clandestine laboratories; and worker safety.
- This module aims to assist staff in their assessments and interactions with clients who use Ice. Included in the course are interactive activities and a de-identified case study to enhance staff learning.

More information:

N/A

Next steps:

N/A

AoD Action 53

Agency:	Department of Aboriginal and Torres Strait Islander Partnerships
Action Status:	Action commenced and on track
Priority area:	Harm Reduction
Action:	Continue to work with Aboriginal and Torres Strait Islander discrete communities to improve the effectiveness of Alcohol Management Plans (AMPs) and reduce sly grog in the communities. AMPs are a combination of supply reduction and demand reduction strategies. Supply reduction strategies implemented as part of AMPs include: alcohol restrictions; dry place declarations; and home brew bans. The Department of Aboriginal and Torres Strait Islander Partnerships (DATSIP) has invested in a Sly Grog and Home Brew Communication Strategy. This strategy aims to focus on the harmful effects of sly grog and home brew and promote the Sly Grog Hotline. To date, evaluation of this strategy indicates that it has raised awareness of the problem and started conversations regarding sly grog and home brew. DATSIP is also working in partnership with DJAG on a strategy to promote dry place declarations including a factsheet; web content; an operational procedure; and a regional engagement strategy.

Implementation:

- In late 2015, alcohol management proposals were received from all communities that have restrictions in place, as part of a Review of Alcohol Management Plans.
- The Treasurer, Minister for Aboriginal and Torres Strait Islander Partnerships, Minister for Sport had discussions with Mayors and community leaders about community priorities and community proposals including the reduction of alcohol misuse and related harm.
- The Department of Aboriginal and Torres Strait Islander Partnerships (DATSIP) implemented the Sly Grog and Homebrew Communication Strategy in Aurukun. The strategy focuses on the harmful effects of sly grog and home brew. Evaluations of the campaign indicate that it raises awareness of the issue of sly grog in communities and individual households.
- DATSIP, in conjunction with the Department of Justice and Attorney-General, developed and implemented a strategy to promote dry place declarations including a fact sheet, web content, an operational procedure and a regional engagement strategy.

More information:

For further information visit DATSIP's website <https://www.datsip.qld.gov.au/publications-governance-resources/policy-governance/alcohol-management-plan>.

Next steps:

- DATSIP will continue to implement the dry place declaration promotional strategy with ongoing reporting on the number of dry place declarations taken up in communities and any community consultation undertaken.
- The Review will continue into 2016–17.
- Further discussions with communities and stakeholders on alcohol carriage limits, sly grog, homebrew, harm minimisation and demand reduction services are planned

AoD Action 54

Agency: Queensland Rail
Action Status: Action commenced and on track
Priority area: Harm Reduction
Action: Queensland Rail continues to increase its Alcohol and other Drugs testing and education focus on high risk areas and safety critical workers. An education and awareness campaign is being developed to help mitigate the use of Alcohol and other Drugs in high risk areas

Implementation:

- To complement the recent changes to its Alcohol and Other Drugs (AOD) policy changes, Queensland Rail has designed and is delivering leadership training for managing AOD matters in the workplace.
- This comprehensive training builds knowledge, awareness and assists leaders in being comfortable in managing these challenging issues. Broader organisational communication has highlighted the changes to the framework which has placed emphasis on more robust testing for employees in safety critical roles.

Next steps:

The Alcohol and Other Drugs testing and education program will continue into 2016-17

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