



Our vision

Queenslanders working together to improve mental health and wellbeing.

Our purpose

Drive ongoing reform towards a more integrated, evidence-based, recovery-oriented mental health, drug and alcohol system in Queensland.

Our principles

- People with a mental illness or those affected by problematic alcohol and other drugs use should have access to quality services that uphold their rights to respect, dignity and privacy.
- Aboriginal and Torres Strait Islander people should receive treatment, care and support in a way that recognises and is consistent with tradition, custom and culture.
- Carers, family members and support people for people with a mental illness or those affected by problematic alcohol and other drugs use are integral to wellbeing, treatment and recovery, and should be respected, valued engaged and supported.
- An effective mental health and alcohol and other drugs system is the shared responsibility of the government and non-government sectors and requires a coordinated and integrated approach.

Our values

The public service values

- *Customers first*
- *Ideas for action*
- *Unleash potential*
- *Be courageous*
- *Empower people*

are fundamental to all that we do.

Promoting wellness underpins all of these values.

Service delivery performance

The Commission contributes to the implementation of Queensland’s Economic Recovery Plan and is working to protect Queenslanders and save lives, to Unite & Recover for Queensland jobs.

Its work is driven by the implementation and oversight of the *Shifting minds: Queensland Mental Health, Alcohol and Other Drugs Strategic Plan 2018–2023 (Shifting minds)*.

Key deliverables include:

- Whole-of-government plan to address systemic problematic alcohol and other drugs use
- Suicide prevention initiatives that support the implementation of *Every Life*
- An integrated cross-sectoral approach for the best start and early intervention
- Improve lived experience, family and carer opportunities in influencing reform
- A collaborative sectoral approach for improving mental health, alcohol and other drugs use, and suicide prevention
- A systematic approach to Mental Health Wellbeing Impact Assessment
- Contributing to reducing stigma and improving social inclusion and advocacy for human rights protection
- A sector-wide needs analysis to support the growth, development, and sustainability of the mental health non-government community services sector.

Corporate governance (key focus)

- Corporate governance compliance as a statutory body.
- Communications and engagement planning and implementation.
- Organisational performance monitoring and reporting.

Key risks

Expectations

Stakeholders, including people with lived experience, families, carers and support people, non-government agencies, the public and private sectors, researchers and professional bodies, hold high and varied expectations of the Commission. This will be managed through promoting the Commission’s role, working collaboratively and communicating effectively.

Reputational

Perceptions of the Commission’s independence are essential to its credibility, reputation, and capacity to effect change. This will be influenced by consistent use of objective and informed evidence, complemented by timely and transparent reporting of progress across all sectors. Independence is reinforced through consultation and decision-making processes.

Governance

The capacity of the Commission to perform effectively and efficiently in a complex environment with finite resources requires robust governance and management systems. Advice is sought from relevant agencies on best-practice governance for statutory bodies in the Queensland Government environment.

Reform influence

The Commission’s ability to drive reform across government links closely with the expectation and reputational risks, and requires it to effectively monitor changing government priorities and maintain sound relationships with all relevant State Government agencies. Performance surveys monitor perceptions of the agency’s credibility.



Key focus areas

The Commission's work aligns with key priorities in the Shifting minds three areas of focus

Better lives <i>Through person-centred and integrated services</i>	Whole-of-system improvement <i>Through a balanced approach and collective action</i>
<ul style="list-style-type: none"> Administer and evaluate the Better Futures Grants and associated evaluation Facilitate and support actions to improve the mental health and wellbeing of people in the criminal justice system 	<ul style="list-style-type: none"> Develop and monitor a roadmap for <i>Shifting minds</i> implementation and supporting agency initiatives that address roadmap priorities Implement a <i>Shifting minds</i> evaluation framework Develop and release alcohol and other drugs strategy Conduct a sector-wide needs analysis to support growth, development, and sustainability of the mental health non-government community services sector
<ul style="list-style-type: none"> Identify and drive reform opportunities to support the sustained and meaningful employment of people with lived experience of mental illness and alcohol and other drug use Support capacity building for Aboriginal and Torres Strait Islander alcohol and other drugs residential rehabilitation service outcomes 	<ul style="list-style-type: none"> Implement the Commission's research approach to influence, develop and share the evidence base Monitor and support improvements in individual advocacy and human rights protection Facilitate and support actions to ensure human rights protection for mental health and alcohol and other drugs service users
<ul style="list-style-type: none"> Develop and support surveillance of suicide, suicide attempts and suicide crisis Continue to support social and economic opportunities 	<ul style="list-style-type: none"> Reduce suicide impact through: <ul style="list-style-type: none"> supporting a place-based suicide prevention project continuing co-design work around culturally and linguistically diverse and bereavement services maintaining the Queensland Suicide Register conducting a systemic review in relation to suicide in men supporting proactive surveillance of suicide, suicide attempts and suicide crisis Support a collaborative approach to Aboriginal and Torres Strait Islander social and emotional wellbeing, aligned to the National Strategic Framework
<ul style="list-style-type: none"> Support significant conferences and events where mental health, alcohol and other drugs, and suicide prevention information and good practice is shared 	<ul style="list-style-type: none"> Conduct a mental health, alcohol and other drugs, and suicide prevention sector summit Support the Queensland Mental Health and Drug Advisory Council Improve sector engagement through: <ul style="list-style-type: none"> investment in Queensland representation on the National Mental Health Consumer and Carer Forum awareness and uptake of the Stretch2Engage (S2E) Framework and resources formalised partnerships with key non-government organisations support for significant conferences and events that share information and good practice establish a consumer peak (on behalf of Queensland Health) that focuses on mental health system advocacy
Invest to save <i>Through improved population mental health and early intervention</i>	
<ul style="list-style-type: none"> Support a First 2000 days cross-agency mental health and wellbeing framework for integrated cross-sectoral early year services Develop a cross-agency framework to guide integrated planning, funding and delivery of responses for addressing psychosocial vulnerabilities 	
<ul style="list-style-type: none"> Understand and enhance responses to suicide crisis in the construction industry through a data linkage study Develop a strategy for enhancing the mental health, alcohol and other drugs, and suicide prevention core competencies of human and social services frontline workers outside the health system Continue research around stigma and discrimination related to Aboriginal and Torres Strait Islander alcohol and other drugs issues Support capacity building for outcome evaluations within Aboriginal and Torres Strait Islander alcohol and other drugs residential rehabilitation services 	
<ul style="list-style-type: none"> Continue investment in social and economic skilling, employment and career pathway opportunities Improve mental health awareness, prevention, and early intervention by supporting: <ul style="list-style-type: none"> Beyond Blue and other awareness and stigma reduction initiatives sustainable cross-sectoral and community capacity building initiatives sector-driven mental health, suicide prevention, and alcohol and other drugs events a whole-of-sector Mental Wellbeing Impact Assessment whole-of-government COVID-19 pandemic mental health messaging 	
<ul style="list-style-type: none"> Establish a Queensland Suicide Prevention Network 	

Key:

- Whole-of-government strategic planning
- Review, research and report
- Awareness and promotion
- Engage and enable

While this overview reflects a 12-month period, it is based on a four-year outlook aligned with the Commission's Strategic Framework, with some work being undertaken over multiple years.