

# STRATEGIC FRAMEWORK 2018–2022

## OUR PURPOSE

Drive ongoing reform towards a more integrated, evidence-based, recovery oriented mental health, alcohol and other drug system within Queensland

## OUR VISION

Queenslanders working together to improve mental health and wellbeing

## SUPPORTING GOVERNMENT'S COMMUNITY OBJECTIVES

Contributing to *Our Future State: Advancing Queensland's Priorities* objectives including 'Keep Queenslanders healthy' and 'Give all our children a great start'

## OUR WORK

### OUTCOMES

- Improving mental health and wellbeing, and preventing and reducing the impact of mental illness, problematic substance use and suicide are shared responsibilities across all sections of government and community.
- Queenslanders living with mental health difficulties, mental illness or problematic alcohol and other drug use, and those affected by suicide, are better supported to live well and with purpose.

### OBJECTIVES

To achieve better outcomes for people living with mental health issues, harmed by alcohol and other drugs or impacted by suicide by:

- reaching consensus about, supporting and encouraging system wide reforms
- bringing together the wisdom of lived experience and professional expertise

### STRATEGIES (KEY RESULTS AREAS)

#### WHOLE-OF-GOVERNMENT STRATEGIC PLANNING

The Commission is required to develop a whole-of-government strategic plan for improving mental health and limiting the harm associated with problematic alcohol and other drugs use. It is also required to facilitate, support and report on the plan's implementation.

The Commission undertakes its strategic planning role in consultation with **people with lived experience**, government and non-government stakeholders and the broader community.

The plan aims to drive ongoing reform to improve the mental health and wellbeing of all Queenslanders with a focus on preventing and reducing the impact of mental illness, problematic alcohol and other drug use and suicide. Its three focus areas are:

- Better lives through person-centred and integrated services
- Invest to save through improved population mental health and early intervention
- Whole-of-system improvement through a balanced approach and collective action.

The Commission will work with all relevant agencies and sectors to develop a cross sectoral implementation roadmap overseen by a cross-sectoral, cross-agency strategic leadership group. It will also monitor and report on implementation progress

#### REVIEW, RESEARCH AND REPORT

The Commission's functions include undertaking reviews and research to inform decision making, build the evidence base, support innovation and identify good practice. This includes:

- reviewing, evaluating and advising on the mental health and alcohol and other drug system issues
- undertaking and commissioning research

Deliverables include:

- preparing reports, including Special Reports requested by the Minister, and other research papers to inform initiatives to improve outcomes for people living with mental health issues or impacted by suicide or harms associated with alcohol and other drugs
- contributing to best practice development and application
- contributing to reviews being undertaken by other state or national agencies on relevant systemic issues
- contributing to the development and implementation of Queensland's mental health legislation and providing advice on other relevant legislation
- developing strategies to support the implementation of recommendations of Commission reports

#### AWARENESS AND PROMOTION

The Commission's role includes facilitating and promoting mental health awareness, prevention and early intervention.

This will be undertaken by supporting and promoting:

- strategies that prevent mental illness and harm associated with problematic drug and alcohol use, reduce the impact of suicide and facilitate early intervention
- social inclusion and recovery of those living with mental illness or problematic drug and alcohol use
- community awareness, including for minimising stigma or discrimination
- community capacity building

#### ENGAGE AND ENABLE

The Commission is responsible for establishing and supporting statewide mechanisms that are collaborative, representative, transparent and accountable.

This includes:

- promoting opportunities for people impacted by mental health issues, alcohol and other drugs, or suicide to contribute to reform
- considering the views, needs and experiences of groups at risk of marginalisation and discrimination, including Aboriginal and Torres Strait Island peoples, culturally and linguistically diverse communities and people with complex needs
- building collaborative partnerships as agents for change
- supporting the Queensland Mental Health and Drug Advisory Council
- promoting opportunities to share knowledge

### PERFORMANCE INDICATORS

- Extent to which agreed commitments in the Strategic Plan are implemented.
- Stakeholder satisfaction with the support and achievements of the Commission, particularly in relation to: opportunities to provide consumer, support person and provider perspectives on mental health and substance misuse issues; extent to which consumer and provider perspectives are represented and the range of stakeholders involved in developing and implementing solutions

### KEY STRATEGIC RISK MANAGEMENT

- **Expectations** – High and varied expectations of the Commission are held by stakeholders, including people with lived experience, families, carers and supporters, non-government agencies, the public and private sectors, academia and professional bodies. This will be managed through promoting the Commission's role, working collaboratively and regular communication.
- **Reputational** – Perceptions of the Commission as an independent body are essential to its credibility, reputation and capacity to effect change. This will be influenced by consistent use of objective and informed evidence complemented by timely and transparent reporting of progress across all sectors. Independence is reinforced through consultation and decision-making processes.
- **Governance** – The capacity of the Commission to perform effectively and efficiently in a complex environment with finite resources requires robust governance and management systems. Advice is sought proactively from relevant agencies on best practice governance for statutory bodies in the Queensland Government environment.
- **Reform influence** – Commission's ability to facilitate reform across government links closely with the first two risks and requires it to effectively monitor changing government priorities and maintain sound relationships with all relevant State Government agencies. Annual performance surveys monitor perceptions of the agency's credibility.

### VALUES

The public service values 'Customers First, Ideas for Action, Unleash Potential, Be Courageous, Empower People and Promote Wellness' are fundamental to all that we undertake.