

STRATEGIC FRAMEWORK 2017–2021

OUR PURPOSE

Drive ongoing reform towards a more integrated, evidence-based, recovery oriented mental health, alcohol and other drug system within Queensland

OUR VISION

Queenslanders working together to improve mental health and wellbeing

SUPPORTING GOVERNMENT'S COMMUNITY OBJECTIVES

Supports the Government's objective for the community – Building safe, caring and connected communities – by initiating and driving shared actions to improve wellbeing and better support people living with mental illness and problematic alcohol and other drug use or impacted by suicide

OUR WORK

OUTCOMES

- Mental health and wellbeing is a shared responsibility across all sections of government and community.
- Queenslanders living with mental health difficulties, mental illness or problematic alcohol and other drug use, and those affected by suicide, are better supported to live well and with purpose.

OBJECTIVES

- To achieve better outcomes for people living with mental health issues, harmed by alcohol and other drugs or impacted by suicide by
- Reaching consensus about, supporting and encouraging system wide reforms.
 - Bringing together the wisdom of lived experience and professional expertise.

STRATEGIES (KEY RESULTS AREAS)

WHOLE OF GOVERNMENT STRATEGIC PLANNING

The Commission is required to develop a whole-of-government strategic plan for improving mental health and limiting the harm associated with the misuse of alcohol and other drugs. The Commission is also required to facilitate, support and report on the implementation of the strategic plan.

The Commission will undertake its strategic planning roles in consultation with **people with lived experience**, government and non-government stakeholders and the broader community

It will review the Strategic Plan at least once every five years and report on progress to achieving longer term outcomes:

- A population with good mental health and wellbeing
- Reduced stigma and discrimination
- Reduced avoidable harm, including the impact of suicide
- Lives with purpose for people living with mental health issues or harm related to use of alcohol and other drugs
- Better physical and oral health and longer lives for people living with mental illness or harm related to use of alcohol and other drugs
- Positive experiences of support, care and treatment for people living with mental illness or harm related to use of alcohol and other drugs

REVIEW, RESEARCH AND REPORT

The Commission's functions include undertaking reviews and research to inform decision making, build the evidence base, support innovation and identify good practice. This includes:

- **Reviewing, evaluating and advising on the mental health and alcohol and other drug system issues**
- **Undertaking and commissioning research**

Deliverables include:

- Reports, including Special Reports requested by the Minister, and other research papers to inform initiatives to improve outcomes for people living with mental health issues or impacted by suicide or harms associated with alcohol and other drugs
- Supporting evaluation to identify best practice
- Contributing to reviews being undertaken by other State or national agencies on relevant systemic issues
- Contributing to the development and implementation of Queensland's mental health legislation and providing advice on other relevant legislation
- Strategies to support the implementation of recommendations of Commission reports.

AWARENESS AND PROMOTION

The Commission's role includes facilitating and promoting mental health awareness, prevention and early intervention.

This will be undertaken by supporting and promoting:

- Strategies that prevent mental illness and harm associated with substance misuse, reduce the impact of suicide and facilitate early intervention
- Social inclusion and recovery of those living with mental illness or problematic substance use
- Community awareness, including for the purpose of minimising stigma or discrimination

ENGAGE AND ENABLE

The Commission is responsible for establishing and supporting state wide mechanisms that are collaborative, representative, transparent and accountable. This includes:

- Promoting opportunities for people impacted by mental health issues, alcohol and other drugs, or suicide to contribute to reform
- Taking into account the views, needs and experiences of groups at risk of marginalisation and discrimination, including Aboriginal and Torres Strait Island peoples, culturally and linguistically diverse communities and people with complex needs
- Building collaborative partnerships as agents for change
- Supporting the Queensland Mental Health and Drug Advisory Council
- Promoting opportunities to share knowledge

PERFORMANCE INDICATORS

- Extent to which agreed commitments in the Strategic Plan are implemented.
- Stakeholder satisfaction with the support and achievements of the Commission particularly in relation to: opportunities to provide consumer, support person and provider perspectives on mental health and substance misuse issues; extent to which consumer and provider perspectives are represented and the range of stakeholders involved in developing and implementing solutions

KEY STRATEGIC RISK MANAGEMENT

- **Expectations** – High and varied expectations of the Commission are held by stakeholders including people with lived experience, families, carers and supporters, non-government agencies, the public and private sectors, academia and professional bodies. This will be managed through promoting the Commission's role, working collaboratively and regular communication.
- **Reputational** – Perceptions of the Commission as an independent body are essential to its credibility, reputation and capacity to effect change. This will be influenced by consistent use of objective and informed evidence complemented by timely and transparent reporting of progress across all sectors. Independence is reinforced through consultation and decision making processes.
- **Governance** – The capacity of the Commission to perform effectively and efficiently in a complex environment with finite resources requires robust governance and management systems. Advice is sought proactively from relevant agencies on best practice governance for statutory bodies in the Queensland Government environment.
- **Reform influence** – Commission's ability to facilitate reform across government links closely with the first two risks and requires it to effectively monitor changing government priorities and maintain sound relationships with all relevant State Government agencies. Annual performance surveys monitor perceptions of the agency's credibility.

VALUES

The public service values 'Customers First, Ideas for Action, Unleash Potential, Be Courageous, Empower People and Promote Wellness' are fundamental to all that we undertake.